REPORT & ACCOUNTS 2019
NOVO CARRO,
NOVAS EXPERIÊNCIAS
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Introduction


This Report is composed of two parts:

**PART I** – Items 1 to 92 of Annex I of the CMVM Regulation 4/2013 – regarding information on the shareholding structure, company’s organization and governance, including information regarding the recommendations from the Corporate Governance Code from IPCG which do not have corresponding text in those Regulations.

**PART II** – Evaluation of the Compliance with the Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.
A. SHAREHOLDING STRUCTURE (Organization and Corporate Governance)

I. Capital Structure

1. The capital structure (share capital, number of shares, distribution of capital by shareholders, etc.), including an indication of shares that are not admitted to trading, different classes of shares, rights and duties of same and the capital percentage that each class represents (Article 245 -A/1/a).

On the date this Report was made (March 2020) the share capital of the Bank amounted to €4,725,000,000.00 Euros, represented by 15,113,989,952 shares of a single category, nominative, book-entry, without nominal value, fully subscribed and paid up, all admitted to trading in a regulated market (Euronext Lisbon). These shares represent 100% of the share capital, confer identical rights and are fungible between them.

According to the information provided by Interbolsa, as at 31 December 2019, the number of shareholders of Banco Comercial Português totalled 152,180.

The Bank’s shareholder structure continued, on 31 December 2019, to be very dispersed, with four shareholders owning more than 2% of the share capital. Of these, only two have a stake above 5%. As a whole, the shareholders with qualifying stakes represented 52.2% of the share capital.

Shareholders with more than 5 million shares represented, on 31 December of 2019, 75% of the share capital and voting rights. In terms of geographic distribution, special note should be made of the weight of the shareholders in Portugal, which accounted for 30.5% of the total number of shareholders.

Although pursuant to its articles of association, the Bank has the ability to issue shares with special rights, namely voting or non-voting preferential shares either redeemable with or without premium or not redeemable, it has never done so.

For the issue of this type of shares it is necessary a specific resolution adopted by the Shareholders at a General Meeting of Shareholders by a majority of 2/3 of the votes cast.

2. Restrictions on the transfer of shares, such as clauses on consent for disposal, or limits on the ownership of shares (Article 245 -A/1/b).

There are no clauses in the articles of association with these features. The shares representing the share capital of the Bank are freely transmissible and there are no limits on the ownership of shares.

3. Number of own shares, the percentage of share capital that it represents and corresponding percentage of voting rights that corresponded to own shares (Article 245 -A/1/a).

The treasury stock (BCP shares) held by entities included in the consolidation perimeter is within the limits established by the Law and Regulations.

As at 31 December 2019, Banco Comercial Português, S.A. held no treasury stock in its own portfolio, and there were no purchases or sales of own shares throughout the period.

However, were recorded in the item “Treasury Stock” 323,738 shares (on 31 December 2018, 323,738 shares) held by clients which were given as collateral for credit granted by the Bank or by the Group BCP. As there is evidence of impairment those shares were deemed as own shares and, complying with the applicable accounting standards, written off from equity.

Regarding treasury stock held by associate companies of the BCP Group, pursuant to the Note to the consolidated financial statements number 51, as at 31 December 2019, Millenniumbcp Ageas - Grupo Segurador, SGPS, S.A. held 142,601,002 BCP shares, amounting to Euros 28,891,000 and on 31 December 2018, it held 142,601,002 shares, amounting to Euros 32,727,000.
The shares held by the Bank due to credit recovery process are not considered treasury stock in portfolio, as the respective sale is made in the market and in the short term.

4. Important agreements to which the company is a party and that come into effect, amend or terminated in cases such as a change in the control of the company after a takeover bid, and the respective effects, except where due to their nature, the disclosure thereof would be seriously detrimental to the company; this exception does not apply where the company is specifically required to disclose said information pursuant to other legal requirements (Article 245 -A/1/j).

Banco Comercial Português, S.A. is not a party to significant agreements, namely agreements that are enforced, altered or terminated in the event of change of control, following a public takeover bid, or change of composition of the governing bodies and which might hinder the financial interest in the free transferability of shares and the free appraisal by the shareholders of the performance of Directors.

Under its activity, the Bank has negotiated seven bilateral contracts with the EIB in the overall amount of close to one thousand, four hundred and seventy million Euros, which include clauses that confer the counterparty, under certain verifiable circumstances and in line with what is usual in the type of operations in question, the right to trigger the early repayment of these values, in the event of a change to the Bank’s shareholder control. None of these contracts harmed the economic interest in the transfer of shares and the free appraisal by the shareholders of the Director’s performance.

5. A system that is subject to the renewal or withdrawal of countermeasures, particularly those that provide for a restriction on the number of votes capable of being held or exercised by only one shareholder individually or together with other shareholders.

Article 26 of the Bank’s Articles of Association establishes that votes cast by a single shareholder and its related entities, under the terms of number 1 of article 20 of the Securities Code, representing more than 30% of the votes of the total share capital, shall not be counted.

On the date this report was made, there were no shareholders reaching the above-mentioned limit of 30%. The amendment of this statutory provision requires the approval by 2/3 of the votes cast at the General Meeting.

The Bank’s Articles of Association do not foresee the Periodic review of the statutory rule that establishes the limitation of votes, however under the terms of article 13-C of the Legal Framework for Credit Institutions and Financial Companies, these limits will automatically expire at the end of each five-year Period if no resolution is adopted to maintain them.

The General Meeting of Shareholders held on 9 November 2016, approved by a majority of 96.10% of the votes cast, the maintenance of limits to votes foreseen in articles 25 and 26 of the Articles of Association; therefore the same is valid until 8 November 2021.

On 9 November 2016 no shareholder held 30% of the votes corresponding yo the totality of the capital.

The Bank adopts the rule for the limitation to voting rights, commonly referred to as “statutory ceiling on voting rights”, since it deems that this is the best international and national corporate governance practice in terms of statutory restrictions for significant institutions with the size, internal organisation, scope and complexity of activities such as the ones pursued by the Bank.

6. Shareholders’ agreements that the company is aware of and that may result in restrictions on the transfer of securities or voting rights (Article 245 -A/1/g).

The Bank is not aware of the existence of any shareholders’ agreement relative to the exercise of corporate rights or transferability of the Bank’s shares.

On 18 November 2016, BCP and Fosun Industrial Holdings Limited signed a Memorandum of Understanding and Subscription Agreement relating to the investment of this company in the share capital of BCP, according to which the company Chiado (Luxembourg) S.à r.l. («Chiado»), entity part of Group Fosun, agreed to invest in BCP, through the private placement of 157,437,395 new shares and committed to continue the owner of these shares for, at least, 3 years and complied with that commitment.
II. Shares and Bonds Held

7. Details of the natural or legal persons who, directly or indirectly, are holders of qualifying holdings (Article 245-A/1/ c) and d) and Article 16) with details of the percentage of capital and votes attributed and the source and causes of the attribution.

Under the terms of the Securities Code, the qualifying stakes in the Company’s share capital as at 31 December 2019, indicating the percentage of the share capital and imputable votes, and the source and reasons of imputation, are reflected in the following table:

<table>
<thead>
<tr>
<th>Shareholder</th>
<th>No. shares</th>
<th>% share capital</th>
<th>% voting rights</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chiado (Luxembourg) S.à r.l., a company held by Fosun International Holdings Ltd (Fosun Group)</td>
<td>4,118,502,618</td>
<td>27.25%</td>
<td>27.25%</td>
</tr>
<tr>
<td>Sonangol - Sociedade Nacional de Combustíveis de Angola, E.P. (directly)</td>
<td>2,946,353,914</td>
<td>19.49%</td>
<td>19.49%</td>
</tr>
<tr>
<td>BlackRock, Inc.*</td>
<td>512,328,512</td>
<td>3.39%</td>
<td>3.39%</td>
</tr>
<tr>
<td>EDP Pension Fund *</td>
<td>311,616,144</td>
<td>2.06%</td>
<td>2.06%</td>
</tr>
<tr>
<td><strong>TOTAL QUALIFIED SHAREHOLDINGS</strong></td>
<td><strong>7,888,801,188</strong></td>
<td><strong>52.20%</strong></td>
<td><strong>52.20%</strong></td>
</tr>
</tbody>
</table>

* According to what was communicated on March 5, 2018 (last information available).
** Allocation according to article 20 (1.f) of the Securities Code.

8. Indication of the number of shares and bonds held by members of the governing bodies, directors and persons closely related to these categories

On this issue, see information provided in the Annual Report 2019, in Note 51 to the Consolidated Financial Statements.

9. Special powers of the Board of Directors, especially as regards resolutions on the capital increase (Article 245-A/1/i) with an indication as to the allocation date, time period within which said powers may be carried out, the upper ceiling for the capital increase, the amount already issued pursuant to the allocation of powers and mode of implementing the powers assigned.

Under the terms of Article 5 (1) of the Bank’s Articles of Association, the Board of Directors has powers to, when deemed convenient and after having obtained the favourable opinion of the Audit Committee, increase the share capital, once or more times, until the limit of the value of the existing share capital when the authorisation was granted or upon renewal of this authorisation.

The last renewal of this authorisation was approved at the General Meeting of Shareholders held on 21 April 2016, when the Bank’s share capital amounted to 4,094,235,361.88 Euros, and the General Meeting resolved that 20% of that increase could be made through the placement, without shareholders preference rights, with qualified or institutional investors.

The Bank’s share capital was increased twice under this authorization.

The first time on 18 November 2016, amounting to 174,582,327.32 Euros, an increase reserved to Chiado (Luxembourg) SÀ r.l. (Group Fosun), and on 7 February 2017, in the amount of 1,331,920,364.52 Euros, in an increase with preference right for shareholders. Therefore, the ceiling for authorization to increase the capital to be resolved by the Board of Directors is established, on the date this report is made, at 2,587,732,670.04 Euros.
On 11 November 2018, the shareholders resolved at the General Meeting of Shareholders to reduce the share capital in the amount of 875,738,053.72 Euros, to cover losses, and the share capital stood at 4,725,000.000 Euros, an amount that remains until today.

10. Significant business relations between holders of qualifying stakes and the company

Business conducted between the company and qualifying shareholders or natural or legal persons related to them, pursuant to article 20 of the Securities Code, regardless of the amount, is always subject to appraisal and deliberation by the Board of Directors, after a prior opinion has been obtained from the Audit Committee, through proposal submitted by the Executive Committee, supported by a proposal made by the Credit Commission and an analysis and opinion issued by the Internal Audit Division, in what regarded the legal and regulatory compliance of the proposal.

During the financial year of 2019, the Audit Committee issued sixteen opinions on operations of granting and renewal of credit lines and limits or on other credit operations related to shareholders holding qualifying stake or related natural or legal persons. All the transactions were carried out under normal market conditions.

During the financial year to which this report relates to, was also analysed the hiring of supplies and services between Banco Comercial Português and shareholders holding qualifying stake and entities related with them. This hiring was made in accordance with market conditions for similar operations, within the scope of the core business developed by this entity and no special treatment was identified. Also in this case, the Compliance Office, the Internal Audit Division, the Executive Committee, Audit Committee and the Board of Directors verified compliance with the conditions mentioned above.

The operations carried out in 2019 are better identified in item 90.

The Board of Directors, in accordance with its competences, conferred to it by its Regulations, reserved for itself the necessary and sufficient powers for the following acts:

- approve, after obtaining a prior opinion from the Audit Committee, the agreements established between the Bank and holders of stakes above 2% of the Bank’s share capital or entities that are in a controlling or group relationship with them or members of the management and supervision body, directly or through third parties, provided that any one of the following conditions applies: (i) the object of the agreement is not encompassed in the Bank’s business; (ii) the material engagement limit for assets and services exceeds the total amount of €100,000/year per group of suppliers part of the same economic group or client group, for the same type of assets and services; (iii) no special advantage is given to the party to the agreement in question;

- approve, after obtaining a prior opinion from the Audit Committee, credit operations, regardless of their form, to: (i) members of the corporate bodies (ii) shareholders with stakes over 2% of the Bank’s share capital, computed under the terms of art. 20 of the Securities Code, and to (iii) natural or legal persons related to either of them.

The Regulations of the Board of Directors also sets forth, regarding the same entities, the conditions establishing the contracts established with those entities are also subject to a mandatory prior opinion from the Audit Committee. Such contracts must also be submitted for approval by the Board of Directors.

In what regards credit transactions, the Service Order OS0016 sets forth that the Bank is not allowed to grant loans, directly or indirectly, in any form or of any kind (including acting as guarantor) to the members of its management and supervision bodies or to companies or legal persons directly or indirectly controlled by them.

In accordance with the above-mentioned Service Order, the granting of credit (including the provision of guarantees) to:

- entities wherein the members of the Bank’s management and supervision bodies are managers or have a qualifying holding that does not ensure a controlling position, directly or indirectly;

- shareholders holding 2% or more of the Bank’s share capital and to related entities;
Is subject to the following special procedures:

- Approval by a majority of at least two thirds of the members of the Board of Directors and the Members related to the entities involved in the loan application are not allowed to vote;
- The documentation on these loan applications to be sent by the Bank’s Credit Division to the Executive Committee for appraisal and afterwards being sent to the Board of Directors must include an opinion issued by the Bank’s Compliance Office verifying compliance with the applicable internal regulations, legal and statutory provisos and all other conditions applicable to them;
- The documentation regarding each loan application to be sent to the Board of Directors for final appraisal must include a prior favourable opinion issued by the Audit Committee.

Lastly and also in accordance with the provisions of the Regulations of the Board of Directors, the members of the Board of Directors and the supervisory bodies cannot take part in the analysis and in the decision-making process of credit granting operations to companies mentioned in the previous paragraph of which they are managers or wherein they hold stakes and any of these situation requires the approval by, at least, a majority of two thirds of the remaining members of the administration body and a favourable opinion from the Audit Committee.

The operations under appraisal which are also ruled by Recommendation I.5.1 are approved at a meeting of the Board of Directors by a majority of, at least, two thirds of the members. The Chairwoman of the Audit Committee, qualified as an independent member of the Board of Directors will make a detailed presentation of the operation under appraisal which had also been object of a prior and favourable opinion from the Audit Committee and also votes the proposal. Hence, the Chairwoman of the Audit Committee takes, this way, cognizance of the resolution adopted by the Board of Directors of which she is a member, together with the remaining members of the Committee and it is considered not justified, for being redundant, any other communication to address to the Audit Committee.

B. GOVERNING BODIES AND COMMITTEES

I. General Meeting

a) Composition of the Board of the General Meeting

11. Identification and position of the members of the board of the general meeting and respective term of office (beginning and end)

Under the terms of article 20, (1) of the Bank’s Articles of Association, the Board of the General Meeting is composed by a Chairperson and a Vice-Chairperson.

The Chairperson and Vice-Chairperson of the Board of the General Meeting of Shareholders were elected at the General Meeting of Shareholders held on 10 May for a first term-of-office concerning the triennial 2017/2019.

Since their term-of-office ended on 31 December 2019, they will remain in office until the election of new members, which is scheduled to occur at the Annual General Meeting of Shareholders to be held on 20 May 2020.

The Board of the General Meeting is composed of:

Chairman: Pedro Miguel Duarte Rebelo de Sousa (Independent)

Vice-Chairperson: Octávio Manuel de Castro Castelo Paulo (Independent)

Inherent to the position, the Board of the General Meeting is supported by secretarial services administered by the Company Secretary, Ana Isabel dos Santos de Pina Cabral who was appointed by the Board of Directors on 24 July 2018, performing duties for the three-year period 2018/2021.
b) Exercise of Voting Rights

12. Any restrictions on the right to vote, such as restrictions on voting rights subject to holding a number or percentage of shares, deadlines for exercising voting rights, or systems whereby the financial rights attaching to securities are separated from the holding of securities (Article 245-A/1/f)

Under the terms of the Bank’s Articles of Association, each share corresponds to one vote, being able to participate in the General Meeting of Shareholders, directly or through a representative, the natural or legal persons that are shareholders up to zero hours of the Fifth trading day prior to the date of the General Meeting.

Voting in writing, by mail or internet is permitted, provided that the vote is received by the penultimate day prior to the date of the General Meeting.

Shareholders who participate in the General Meeting directly or through representation may only exercise their voting rights at the General Meeting.

The company has not implemented the adequate channels for the shareholders’ participation in the meeting by electronic means, since it was considered that, the cost and safety factors versus the shareholders’ foreseeable adhesion to this channel, meant that the reasoning was not in favour of the implementation of this type of voting.

In spite of the fact that the no shareholder has requested this type of participation until 2019, the Bank intends to consider its implementation in the future. However, it has not yet any ongoing activity or defined calendar for that specific purpose.

It should be noted that the Bank provides its shareholders with a platform for voting by e-mail, and in the last 11 years, the highest number of shareholders who have resorted to this method of voting in a single Assembly was 8.

Considering the same period, the conclusion is that the average number of voters per Assembly was less than 3 shareholders.

The grounds given above are considered enough to comply positively with the “comply or explain” principle.

On these issues, see items 5, 14 and 48.

13. Details of the maximum percentage of voting rights that may be exercised by a single shareholder or by shareholders that are in any relationship as set out in Article 20/1

On this issue, see item 5.

14. Details of shareholders’ resolutions that, imposed by the articles of association, may only be taken with a qualified majority, in addition to those legally provided, and details of said majority

The Bank’s Articles of Association require the presence or representation of over one third of the share capital for the General Meeting to be held at first call. The Articles of Association also require a qualified majority of three quarters of the votes cast for approval of decisions on merger, demerger, transformation and a qualified majority of three quarters of the fully paid up share capital for resolutions on the dissolution of the company. The amendment of articles which establish limitations to voting rights or determine majorities different from those stipulated in the law requires a qualified majority of two thirds of the votes cast.

The demand for a reinforced quorum is not intended to adopt mechanisms that will make it difficult for shareholders to make decisions, it is rather aimed at protecting minorities and guaranteeing that no relevant matter is decided without the effective participation of a representative number of shareholders.

On these issues, see items 5 and 48.
II. MANAGEMENT AND SUPERVISION

a) Composition

15. Identification of the endorsed governance model

Banco Comercial Português, S.A. has endorsed, since 28 February 2012, a one-tier corporate structure with a Board of Directors which includes an Executive Committee and an Audit Committee. It also has a Remuneration and Welfare Board elected by the General Meeting of Shareholders.

16. Articles of association rules on the procedural requirements governing the appointment and replacement of members of the Board of Directors, the Executive Board and the General and Supervisory Board, where applicable. (Article 245-A/1/h)

The members of the Board of Directors are elected at the General Meeting. Should the Board of Directors co-opt any Director to fill a vacant position, such co-optation must be ratified at the first General Meeting of Shareholders taking place after the co-optation. The co-opted member shall exercise functions until the end of the term of office underway.

Elections are plural and conducted by lists, with indication by the proposing shareholders, and votes are cast based on these lists.

In accordance with the Bank’s articles of association, a member of the Executive Board of Directors can be elected on its own according to article 392 (1 to 5) of the Companies Code.

Under the terms of the law, and under penalty of destitution, each Annual General Meeting of Shareholders votes on a renewal of the vote of confidence in each of the members of the management and supervisory bodies and likewise in the body as a whole.

Before submitting to election re-election by the General Meeting of Shareholders, the candidates to the Board of Directors, including to the Audit Committee and to the Executive Committee, the Bank strictly complies with the general provisions set forth in article 30 of the Legal Framework for Credit Institutions and Financial Companies (LFCIFC) and makes an individual and collective assessment of the body, namely on the future composition of the remaining specialized committees of the Board, such as the Committee for Risk Assessment, the Committee for Nominations and Remunerations and the Committee for Corporate Governance, Ethics and Professional Conduct.

In that assessment, the Bank takes into account the qualitative requirements of good repute, professional qualification, independence and accumulation of positions or availability for the exercise of functions in accordance with the provisions of articles 30-D, 31, 31-A and 33 of the LFCIFC, as well as of the Guide to fit and proper assessments of the members of the Corporate Bodies published by the European Central Bank in May 2018, the ESMA and EBA/GL/2017/12 guidelines on suitability of the members of administration bodies and key function holders, the Instruction from Banco de Portugal 23/2018 of 5 November and the Delegated Regulation (EU) 604/2014, of 4 March 2014, for the categories of staff whose professional activities have a significant impact on the Bank’s risk profile.

The Bank approved in 2020 a Group Code that regulates the fit and proper process and the Succession Plan.

The Succession Plan of the Bank’s Board of Directors approved on 30 May by the General Meeting of Shareholders by a majority of 99.71% of votes cast, establishes, pursuant to the provisions of the above mentioned rulings, the internal policy for the selection and assessment of the suitability of the members of the administration and supervisory bodies, establishing the general principles and requirements regarding the profile of the new members of the Board of Directors and of the Supervisory bodies, namely the identification of the competences, availability for the exercise of the function, training and expertise required of the different members of the Board of Directors, so as to ensure sufficient knowledge for exercising the specific functions, namely in terms of managing material risks.

The non-executive directors who become members of the specialized committees of the Board of Directors, regarding the area of expertise of the respective committee, must have sufficient time available, knowledge, competences and sufficient and appropriate experience for a critical assessment and supervision of the decisions made by the administration bodies.

The executive directors exercise functions under an exclusive regime, or for the Group by indication or approval by the Board of Directors and will possess the knowledge, competences and sufficient and appropriate experience. The individuals indicated to perform the functions of executive members must have, at least, five years of recent practical experience in the banking industry or similar.
The professional qualifications and other curricular details of each member of the Board of Directors are presented in Annex I of this Corporate Governance Report. These data are updated whenever justified and remain available at all times at the Bank’s website at the page with the following address:


17. Composition of the Board of Directors, the Executive Board and the General and Supervisory Board, where applicable, with details of the articles of association’s minimum and maximum number of members, duration of term of office, number of effective members, date when first appointed and end of the term of office of each member

Under the terms of the Bank’s Articles of Association, the Board of Directors is composed of a minimum of fifteen and a maximum of nineteen members, elected for terms of office of four years, who may be re-elected one or more times.

The current Board of Directors of Banco Comercial Português, with a term-of-office from 2018 to 2021, is composed of seventeen members, all of them elected by the General Meeting of Shareholders held on 30 May 2018, exception made to one of its members who was co-opted by the Board of Directors on 23 April 2019 and had his co-optation ratified by the General Meeting of Shareholders on 22 May 2019.

The Board has four women, representing 23.52% of the members of the Administration in office. The Chairperson of the Audit Committee, the Bank’s supervisory body composed by four members, is a woman. This way, the Bank complies with the gender criteria and requirements regarding the members of the Board of Directors and supervisory body.

The Bank provides the proposals it presents to the elective General Meeting of Shareholders with documents that enable assessing the profile, knowledge, professional experience, namely the curricula of the candidates to members of the corporate bodies and the company maintains all information available for 10 years at the bank’s website, in the page with the following address:


The composition of the Board of Directors at the end of the financial year this Report refers to, as well as the indication of the quality as executive and non-executive, date of the first appointment of each member and the date of end of term of office is identified in the following table:
### BOARD OF DIRECTORS: COMPOSITION, MANDATE (START AND END), POSITIONS AND CAPACITY OF THE MEMBERS

<table>
<thead>
<tr>
<th>Composition of the Board of Directors (Non-Executive Members)</th>
<th>Beginning of the term of office</th>
<th>Term of Office</th>
<th>Term of Office - End</th>
<th>Appointment method</th>
<th>Body and Position</th>
<th>Qualification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuno Manuel da Silva Amado</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Chairman</td>
<td>Not Independent (b)</td>
</tr>
<tr>
<td></td>
<td>11/05/2015</td>
<td>2015/2017</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Board of Directors - Vice-Chairman - Executive Committee - Chairman</td>
<td></td>
</tr>
<tr>
<td></td>
<td>28/02/2012</td>
<td>2012/2014</td>
<td>31/12/2014</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td></td>
</tr>
<tr>
<td>Jorge Manuel Baptista Magalhães Correia</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Chairman</td>
<td>Not Independent (c)</td>
</tr>
<tr>
<td>Valter Rui Dias de Barros</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Chairman</td>
<td>Not Independent (c)</td>
</tr>
<tr>
<td>Ana Paula Acobla Grey</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Not Independent (c)</td>
</tr>
<tr>
<td>Cidália Maria Mota Lopes</td>
<td>11/05/2015</td>
<td>2015/2017</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Independent</td>
</tr>
<tr>
<td>José Manuel Alves Elias da Costa</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Independent</td>
</tr>
<tr>
<td>Yao Xu (Julia Gu)</td>
<td>28/02/2012</td>
<td>2012/2014</td>
<td>31/12/2014</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Not Independent (c)</td>
</tr>
<tr>
<td>Lingjiang Xu</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Not Independent (c)</td>
</tr>
<tr>
<td>Teófilo César Ferreira da Fonseca</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Independent</td>
</tr>
<tr>
<td>Wan Shi Long</td>
<td>09/01/2017</td>
<td>2017/2019</td>
<td>31/12/2017</td>
<td>Co-optation</td>
<td>Board of Directors - Member</td>
<td>Independent</td>
</tr>
<tr>
<td>Fernando da Costa Lima</td>
<td>23/04/2019</td>
<td>2019/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Board of Directors - Member</td>
<td>Independent</td>
</tr>
<tr>
<td>Composition of the Board of Directors (Executive Members)</td>
<td>Beginning of the term of office</td>
<td>Term of Office</td>
<td>Term of Office - End</td>
<td>Appointment method</td>
<td>Body and Position</td>
<td>Qualification</td>
</tr>
<tr>
<td>Miguel Maya Dias Pinheiro</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Chairman</td>
<td>Executive</td>
</tr>
<tr>
<td></td>
<td>11/05/2015</td>
<td>2015/2017</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Executive Committee - Vice-Chairman</td>
<td></td>
</tr>
<tr>
<td></td>
<td>28/02/2012</td>
<td>2012/2014</td>
<td>31/12/2014</td>
<td>Election</td>
<td>Executive Committee - Member</td>
<td></td>
</tr>
<tr>
<td></td>
<td>18/04/2011</td>
<td>2011/2013</td>
<td>28/02/2012</td>
<td>Election</td>
<td>Executive Board of Directors - Member</td>
<td></td>
</tr>
<tr>
<td>Miguel de Campos Pereira de Braganca</td>
<td>11/05/2015</td>
<td>2015/2017</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Executive Committee - Vice-Chairman</td>
<td>Executive</td>
</tr>
<tr>
<td></td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Member</td>
<td>Executive</td>
</tr>
<tr>
<td>João Nuno de Oliveira Jorge Palma</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Executive Vice-Chairman</td>
<td>Executive</td>
</tr>
<tr>
<td></td>
<td>09/01/2017</td>
<td>2017/2019</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Executive Committee - Member</td>
<td></td>
</tr>
<tr>
<td>José Miguel René Schonröch da Silva</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Executive Member</td>
<td>Executive</td>
</tr>
<tr>
<td></td>
<td>11/05/2015</td>
<td>2015/2017</td>
<td>31/12/2017</td>
<td>Election</td>
<td>Executive Committee - Member</td>
<td></td>
</tr>
<tr>
<td>Maria José Henriques Barreto Matos de Campos</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Executive Member</td>
<td>Executive</td>
</tr>
<tr>
<td>Rui Manuel da Silva Taveira</td>
<td>30/05/2018</td>
<td>2018/2021</td>
<td>31/12/2021</td>
<td>Election</td>
<td>Executive Committee - Executive Member</td>
<td>Executive</td>
</tr>
</tbody>
</table>

(a) Although the end of the mandate coincides with the last day of the calendar year, to which it refers, the member shall remain in office until the election of the new composition.
(b) The Director in question exercised the position of executive director in the previous term of office (2015/2017). The non independence is established in accordance of Item 91.a., of the EBA/GL/2017/12 Guidelines of 26 September 2017.
(c) The Director in question is connected to a shareholder with a qualifying stake.
18. Distinction of the executive and non-executive members of the Board of Directors and, relating to the non-executive members, identification of the members who may be considered independent or, if applicable, identification of the independent members of the Supervisory Board

The Board of Directors is composed by 17 members, 11 non-executive and 6 executive.

In accordance with the model adopted by the Bank, the Audit Committee, which is composed by 4 non-executive directors, 3 of which independent, is the supervisory body.

The Bank considers appropriate, either the number of non-executive members of the Board of Directors, or the number of those that, amongst them are qualified as independent – 5 out of 11, as per tables of items 17 and 26.

In article 2 of the Articles of Association, the Bank confirms the norm that the Board of Directors is composed by a minimum of 15 and a maximum of 19 members, elected by the General Meeting of Shareholders, therefore in line with the best domestic and European practices followed by similar companies, because this is the number seen as sufficient and appropriate to the size of the company and the complexity of the inherent risks of its activity, a number that allows it to possess a transparent organisational structure with lines of responsibility that the Bank observes.

All the non-executive members of the Board of Directors were evaluated by the Committee for Nominations and Remunerations which, for that purpose and taking into account the Guide for the Assessment of Fit & Proper (May 2018) of the European Central Bank, taking consideration, apart from the profile of each one of the Directors, the following facts:

- Being an employee of the company over the last three years or a company which is in a controlling or group relationship;
- Having, in the last three years, provided services or established a significant business relationship with the company or company with which said company is in a control or group relationship, either directly or as a partner, board member, manager or director of the legal person;
- Receiving remuneration paid by the company or by a company that is in a controlling or group relationship in addition to the remuneration derived from carrying out the tasks as a Board Member;
- Living in non-marital cohabitation or being the spouse, relative or relative-in-law in a straight line and until the 3rd degree, inclusively, in the collateral line, of directors or natural persons directly or indirectly holding qualifying stakes;
- Being the holder of a qualifying stake or representative of a shareholder with qualifying stake.
- Having been re-elected for more than two, consecutive or not, terms-of-office.
- Having exercised for more than twelve years, consecutive, or not, functions in any corporate body of the company;
- Exercises or exercised in the last 5 years the position of member of the administration body, in its management function, in an institution included within the scope of the prudential consolidation.

Excluding the executive directors, five members of the Board of Directors, out of eleven members, are independent. In other words, 45% of the non-executive directors are independent, and BCP considers that the proportion of independent directors, versus the total number of directors, is adequate, taking into account the endorsed governance model and the size of the company.

According to CMVM Regulation 4/2013, Annex 1, nr. 18.1, in the recommendation III.4. Of the Governance Code of the IPCG and item 91a. of the guidelines EBA/GL/2017/12, a member of the Board of Directors who is not associated with any specific interest group within the company, or under any circumstances capable of affecting their impartiality of analysing or decision making is considered to be independent.

None of the non-executive directors exercised for more than twelve years, consecutive, or not, functions in any corporate body of the company.

Having been pondered the content of the Recommendations III.2 and III.3. of the IPCG Code, the art. 414 (5) (b), the provisions of article 31- A of the LFCIFC, the European legislation, namely the independence of mind criteria mentioned in the Guide to fit and proper assessments of the members of management bodies of the ECB (May 2018)”, and the EBA/GL/2017/12 guidelines of 26 September 2017, applicable since 30 June 2018, the Committee for Nomination and Remunerations considered that the number of non-executive directors qualified independent ensures them the effective capacity to monitor, supervise and assess in a critical, impartial and adequate manner the activity developed by the executive directors.

The Chairman of the Board of Directors exercised the position of executive director in the previous term-of-office (2015/2017), reason why, in accordance with the contents of Item 91a. of the Guidelines from EBA/GL/2017/12 of 26 September 2017 is qualified as non-independent.
The characteristics and competences of the independent Directors, namely at the level of the functions they perform in the different Committees of the Board of Directors show that, in practice, the respective autonomy is guaranteed and the independent directors, that represent 45% of the non-executive directors, never disclosed the need or even mentioned the advantage in having a coordinator (lead independent director), being considered that these reasons perfectly comply with the principle comply or explain.

On this matter, see the table presented in item 17.

19. Professional qualifications and other relevant curricular details of each member of the, as applicable, of the Board of Directors, The Supervisory Board and of the Executive Board of Directors

The professional qualifications and other curricular details of each member of the Board of Directors are presented in Annex I of this Corporate Governance Report.

These data are updated whenever justified and remain available at all times at the Bank’s website at the page with the following address:


20. Customary and meaningful family, professional or business relationships of members of the Board of Directors, the General and Supervisory Board and the Executive Board, where applicable, with shareholders that are assigned qualifying holdings that are greater than 2% of the voting rights.

There are no habitual and significant family or business relations between the members of the Board of Directors and of the Executive Committee with shareholders imputed with qualifying stakes above 2% of the voting rights. As shown in the table presented in item 7 of this Report, the shareholders owning stakes above 2% are legal persons. Under these terms, and by nature, there are no family relations between the members of the Board of Directors and shareholders with a stake above 2%. Furthermore, there are also no family relations between the members of the Bank’s Board of Directors and Executive Committee and the members of the Boards of Directors of the shareholders with a stake above 2%.

The Bank favoured the interaction between the independence of behaviour of each member and the principle of being independent in the face of conflicts of interest that create obstacles to the ability to perform their duties independently and objectively. For this purpose, the Board of Directors has confirmed in its Regulations that any member of the Board of Directors that accumulates with his office, any management functions in any company that pursues an activity which competes with that of the Bank, or with an entity of Group BCP or in a company in which the Bank holds a significant stake, is prevented from accessing any privileged or sensitive documentation related to the competing company.

A member of the Board of Directors shall not participate in the discussion or deliberation of any contents relating to the competing company of the Bank, of the Group or of a company in which the Bank holds a significant stake, to which it relates.

The Regulations of the Board of Directors is available on the Bank’s website at:

The members of the Board of Directors who have professional/business relations with shareholders to whom, on 31 December 2019, a qualifying stake above 2% of the voting rights is imputable are listed in the following table:

<table>
<thead>
<tr>
<th>Members of the Bank’s Board of Directors</th>
<th>Professional or Commercial Relationship</th>
<th>Shareholders owning more than 2% of Voting Rights</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jorge Manuel Baptista Magalhães Correia</td>
<td>Chairman of the Board of Directors of Luz Saúde, S.A.</td>
<td>Grupo Fosun</td>
</tr>
<tr>
<td>Ana Paula Alcobia Gray</td>
<td>Non-Executive Vice-Chairman of the Board of Directors of Fidelidade – Companhia de Seguros, SA</td>
<td>Grupo Fosun</td>
</tr>
<tr>
<td>Lingjiang Xu</td>
<td>Vice-Chairwoman of Group Fosun High Technology (Group) Co., Ltd.</td>
<td>Grupo Fosun</td>
</tr>
<tr>
<td>Valter Rui Dias de Barros</td>
<td>Chairman of the Board of Directors of Recredit – Gestão de Ativos, S.A. (Angolan government)</td>
<td>Sonangol Group</td>
</tr>
</tbody>
</table>

21. Organisational charts or flowcharts concerning the allocation of powers between the various corporate boards, committees and/or departments within the company, including information on delegating powers, particularly as regards the delegation of the company’s daily management

Pursuant to the corporate governance model adopted by the Bank - the one-tier model - the company has a Board of Directors, which includes an Audit Committee, composed solely of non-executive members and an Executive Committee to which the Board of Directors has delegated the Bank’s current management, as per the provisions of article 35 of the Articles of Association and articles 5 (2) (a) and 6 (1) of its Regulations.

The Board of Directors has appointed three other specialised committees, whose essential purpose is the permanent monitoring of certain specific or highly complex matters. The Company also has a Remuneration and Welfare Board appointed by the General Meeting of Shareholders.

To advise on daily management issues, the Executive Committee has also appointed different subcommittees that, besides two or more Executive Directors, are permanently composed of various first line Directors who report to them.
The diagram below represents the Bank’s Corporate Governance Model structure during 2019:

### Board of Directors

The Board of Directors is the governing body of the Bank vested with the most ample powers of management and representation of the company.

During the performance of their duties, the directors use their competences, qualifications and professional experience to assure, in a permanent and responsible way, a sound, effective, rigorous and prudent management of the Bank, respecting the characteristics of the institution, its size and the complexity of its business activities.

The members of the Board of Directors observe duties of zeal, care and loyalty, reflecting high standards of diligence inherent to a careful and orderly manager, critically analysing the decisions taken in the best interests of the company and also the implemented procedures and policies.

The directors are bound to secrecy in respect of any matters dealt with at the board meetings or that they become aware of due to the performance of their duties, except when the Board of Directors sees the need to internally or publicly disclose its resolutions, or when such disclosure is imposed by legal provisions or decision of an administrative or judicial authority.

The Board of Directors is the corporate body with competence to define the company’s general policies and strategy, being vested with full management and representation powers for both the Bank and the Group, maintaining the ability to have back the powers delegated on the Executive Committee.

The competences and responsibilities attributed to the members that compose the current Board of Directors translate the improvement introduced in the corporate governance model. Regarding the composition of the Board of Directors, there was also a reinforcement in the capacity to enhance dynamics, in leadership and control on the digital transformation process included in the strategic plan approved for 2018-2021.

In accordance with the provisions of number 2 of article 7 of the Regulations of the Board of Directors, the latter reserved to itself the following competences:

- Select its Chairperson, Vice-Chairpersons and also the Chairperson of the Executive Committee;
- Appoint directors to fill in eventual vacancies;
- Ask the Chairperson of the Board of the General Meeting to call the General Meeting;
- Resolve on the change of head office and share capital increases, under the terms of the law and of the articles of association;
The competences and responsibilities attributed to the members of the Board of Directors include:

- Approve mergers, demergers and other changes to the company;
- Approve the Annual Reports and Financial Statements and the proposals that the management body is responsible for submitting to the General Meeting, namely the proposal for the appropriation of profits;
- Approve the Bank’s annual and longer-term budgets;
- Approve the Strategic Plan for the Bank and for the Group;
- Approve the Market Discipline Report;
- Risk Risk Appetite Framework;
- Item 4 – ICAAP - Internal Capital Adequacy Assessment Process;
- Item 5 – ILAAP - Internal Liquidity Adequacy Assessment Process;
- Approve the Recovery Plan;
- Approved Internal Control System Report;
- Anti-Money Laundering Report;
- Define the general policies and strategic goals for the Bank and for the group and take care of their appropriate implementation;
- Provide bonds and personal or real guarantees on behalf of the company, with the exception of those included in the Bank’s current activity;
- Purchase, sell and encumber immovable properties provided that the operation implies a negative impact above 0.5% on the regulatory consolidated own funds;
- Define and resolve on the eventual introduction of changes to the group’s corporate structure, namely the opening and closing of establishments when it represents a 10% positive or negative variation in the number of establishments in Portugal at the end of the year prior to the making of the decision;
- Significant increases or reductions in the company’s organization whenever these produce an impact above 5% in consolidated assets;
- Resolve, under the terms of the law and of the articles of association, on the issue of shares and other securities that imply or may imply a share capital increase by the Bank, establishing the conditions and carrying out, with them, all the operations permitted by law, abiding by any limits set by the General Meeting;
- Appoint, after getting the prior favourable opinion from the Committee for Nominations and Remunerations, the Company Secretary and respective alternate, who must have the adequate expertise and profile to undertake such functions and to whom the Board of Directors must ensure technical autonomy and all the necessary means to carry out their functions;
- Appoint, after getting the prior favourable opinion from the Committee for Nominations and Remunerations, a Client Ombudsman, who must necessarily be an individual with a recognized ability, honesty and experience in banking, without employment ties to the Bank and to whom it must ensure all the necessary means to carry out his/her functions freely and independently;
- Appoint, pursuant to a proposal made by the Executive Committee, the investor relations and, after getting the favourable opinions of the Audit Committee, and in the first case, also the Committee for Risk Assessment, the risk officer, the compliance officer, the head of audit division and the group treasurer, to whom it must ensure technical autonomy and all the necessary means to carry out their functions;
- Approve and periodically review, after getting the opinion from the Committee for Nominations and Remunerations, the remuneration policy concerning employees which report directly to the Administration, the ones responsible for the assumption of risks and for the control functions and the employees whose total remuneration places them in the same bracket of the three categories mentioned above provided that their respective professional activities have a material impact on the Bank’s risk profile.
- Approve the respective internal regulations, as well as the regulations of the Audit Committee, of the Executive Committee and of the other committees it decides to create;
- Approve, after obtaining a prior opinion from the Audit Committee, credit operations, regardless of their form, to: (i) members of the corporate bodies (ii) shareholders with stakes over 2% of the Bank’s share capital, computed under the terms of art. 20 of the Securities Code, and to (iii) natural or legal persons related to either of them;
• Approve, after obtaining a prior opinion from the Audit Committee, the agreements established between the Bank and holders of stakes above 2% of the Bank’s share capital or entities that are in a controlling or group relationship with them or members of the management and supervision body, directly or through third parties, provided that any one of the following conditions applies: (i) the object of the agreement is not encompassed in the Bank’s business; (ii) the material engagement limit for assets and services exceeds the total amount of €100,000/year per group of suppliers part of the same economic group or client group, for the same type of assets and services; (iii) no special advantage is given to the party to the agreement in question;

• Ratify any acts undertaken on its behalf by the Chairperson or by his/her alternate in case of emergency.

The members of the management or supervisory bodies of an institution shall not participate in the appraisal and decision whether or not to grant credit to companies or other legal persons directly or indirectly controlled by them, of which they are managers or in which they hold a qualifying holding. In all these situations the approval by, at least, two thirds of the remaining members of the management body as well as the favourable opinion of the Audit Committee shall be required.

The delegation of powers by the Board of Directors does not exclude the competence of this corporate body to resolve on the same issues, nor does it waive, under legal and regulatory terms, namely the number 5 of the Delegated Regulation (EU) 604/2014 of March 4, revised by the Delegated Regulation (EU) 2016/861 of the Commission, of 18 February 2016, the responsibility of other directors for possible losses caused by acts or omissions occurred due to the exercise of duties received by delegation, in the extent that the members of the management body are ultimately, the ones responsible for the institution, its strategy and activities.

The Board of Directors is also internally organized and implements and sets goals regarding the assumption of risks through the formal approval of the Risk Appetite Statement (RAS) of the Bank.

The “Risk appetite statement” incorporates a set of key indicators relating to the identified material risks and their acceptable levels of risk (tolerance levels). These levels of tolerance:

• Constitute maximum risk assumption objectives and are, in turn, developed and discharged “in cascade” and in greater detail to the risk limits that are part of the institution’s risk policy and materialized in the internal rulings documentation;

• Are composed of two levels: an alert level prior to the maximum admissible value and a level of absolute “failure” which require corrective measures when they are reached.

The Board of Board of Directors monitors and analyses – by means of its Executive Committee, and every month, and by means its Committee for Risk Assessment, every two months, the performance shown by the RAS indicators versus the established limits, thus acting in compliance with that performance whenever the indicators in question reach alert or failure Level.

The relevant information is object of analysis by the members of the Bank’s corporate bodies and is disclosed at least 5 days prior to the date of the meeting where those issues will be debayed, by means of a digital platform denominated Diligent Board.

The Bank produces, maintains permanently updated and hands out to each one of the members of the Board of Directors, the moment they are appointed or elected, several relevant information, namely the Regulations of the Board of Directors, of the Executive Committee and of the remaining Committees of the Board of Directors, on the organizational structure, the areas of responsibility and main internal rulings that guide the activity that it pursues, namely compliance, communication of irregularities policies and policies regarding the management of claims and performance general principles and regulations guiding the activities performed by the Client Ombudsman. This information is also disclosed, in the Portuguese and English version, on the internal website, at:


The Regulations of the Board of Directors are available on the Bank’s website at:

Audit Committee

The Audit Committee is composed of a minimum of three and a maximum of five non-executive directors, elected at the General Meeting of Shareholders, and the lists proposed to elect the Board of Directors must detail which individual members are to be part of the Audit Committee and indicate the respective Chairperson.

The members of the Audit Committee, as is the case of all members of the governing bodies, are appointed for terms of office of four years, and may be re-elected.

The Audit Committee was elected at the General Meeting held on 30 May 2018 for the four-year period 2018-2021 and the majority of its members, including its Chairwoman, are qualified as independent. It has the competences foreseen in article 423-F of the Companies Code and in its own Regulations.

The Regulations of the Audit Committee are available at the Bank’s website at:


Within the scope of its activities, the mission of the Audit Committee is to observe the long run interests of the shareholders, investors and of those interested in the institution and also the public interest and to prevent the decision-making of the management body from being overpowered by any person or small number of people jeopardizing the Bank’s interests in general.

As the Bank’s supervisory body, it is responsible for ensuring compliance with the law and articles of association, and it is entrusted with the following duties:

**In general terms**

- Supervising the Bank’s management;
- Monitoring the Group’s management, which is understood as covering all the entities within the consolidation perimeter of the Bank, notwithstanding the powers of the supervisory bodies of the local entities;
- Calling the General Meeting of Shareholders, whenever the Chairperson of the Board of the General Meeting fails to do so when he/she should;
- Verifying if the accounting processes and valuation criteria adopted by the Bank lead to a correct valuation of assets and results;
- Accessing call notices and minutes of the meetings of the Executive Committee and taking part in the meetings of the Executive Committee wherein the Bank’s annual accounts are appraised;
- Monitoring the entire procedure for preparing and disclosing financial information and presenting recommendations or proposals to ensure that such procedure is reliable;
- Overseeing the audit to the individual and consolidated financial statements of the financial year, especially its execution, taking into account eventual analyses or guidelines issued by the supervision authorities and to verify that the financial statements are compliant with the applicable legal framework;
- Verifying the accuracy of the financial statements;
- Issuing an opinion on the report, financial statements and proposal for the appropriation of profits to be submitted to the Annual General Meeting;
- Assess and follow-up, in a periodical manner, the financial statements and the main prudential indicators, the risk report prepared by the Risk Office, the activity pursued by the Compliance Office, the activity pursued by the Internal Audit, the handling of claims and complaints and the most significant correspondence exchanged with the Supervision Authorities;
- Provide an opinion on the Bank’s Annual Budget, in a medium and long-term perspective, focusing particularly on the observance of the objectives set out in the Bank’s strategic plan and on the compliance with the capital requirements;
- Drawing up an annual report to inform the Board of Directors of the results of the audit to the financial statements, explaining how the audit contributed to the integrity of the procedure for preparing and disclosing financial information, as well as describing the role the Committee played in that procedure, clearly stating its concurrence with the contents of the legal certification of accounts, when applicable;
• Issuing an opinion on the share capital increases resolved by the Board of Directors;
• Provide an opinion on the suspension of directors and on the appointment of substitute directors in accordance with the law and the Bank’s articles of association;
• Resolve, in accordance with the decision made by the Board of Directors, on the Group Codes that it is responsible for.

Concerning the Internal Control System

• Supervising the efficiency of the risk management system, of the internal control system and of the internal audit system, in what regards the procedure for preparing and disclosing financial information of the whole consolidation perimeter of the Bank, notwithstanding the competences of the respective bodies of the local entities;
• Issuing a prior opinion on the external entity that aids in the assessment of the adequacy and efficiency of the internal control system and monitoring its work;
• Issuing an opinion on the work plans and resources allocated to the Internal Audit and Compliance Divisions, and monitor its respective execution, being the recipient of the reports made by these Divisions, especially when the issues in question relate to the presentation of financial statements, the identification and resolution of conflicts of interests and the detection of potential illegacies and/or irregularities;
• Analyse and comment on the periodic reports drawn up by the internal control functions, in particular those related with situations of conflict of interest and reporting irregularities;
• Issue an opinion on the technical and professional adequacy of the candidates for the position of Head of the Internal Audit Division and Compliance Officer of the Bank;
• Receiving, handling and recording the communications of serious irregularities (whistleblowing) related with the management, accounting organization and internal supervision and of serious signs of infractions of duties foreseen in the Legal Framework for Credit Institutions and Financial Companies and remaining Portuguese and European legislation in effect, presented by shareholders, Bank employees or other;
• Issue an opinion on the internal service order that regulates the internal reporting of irregularities, to be approved by the Board of Directors;

The Audit Committee of the Board of Directors supervises the application of the Risk Appetite, in order to ensure that the risks effectively incurred are in levels which are compatible with the RAS and that, if deviations occur, the Executive Committee and/or the Board of Directors adopt the necessary corrective measures to mitigate the levels of risk, with the objective of observing the RAS.

Monitoring of the External Auditor and the Statutory Auditor

• Propose to the General Meeting of Shareholders, in case of an initial engagement, the appointment of, at least, two statutory auditors and eligible external auditors and issue a duly grounded recommendation as to which it prefers, in abidance by the applicable Portuguese and European legislation. In case of the re-appointment for a new term-of-office, the Committee can also issue only one duly grounded proposal;
• Issuing an opinion on the remuneration of the Statutory Auditor and of the External Auditor, and ensuring that both have all the conditions to exercise their functions;
• Supervise and evaluate, every year, the independence and performance of the External Auditor and of the Statutory Auditor;
• Approve the tendering of services to the External Auditor for the provision of additional services, while guaranteeing that such services do not jeopardise its independence, in accordance with the domestic and European legislation and regulations;
• Receiving the additional services report drawn up by the External Auditor, in compliance with art. 11 of EU Regulation No 537/2014 of the European Parliament and of the Council of 16 April 2014.
Concerning related parties

- Issuing for the Board of Directors an opinion on the agreements established between the Bank and holders of stakes above 2% of the Bank’s share capital or entities that are in a controlling or group relationship with them or members of the management and supervision body, directly or through third parties, provided that any one of the following conditions applies: (i) the object of the agreement is not encompassed in the Bank’s business; (ii) the material engagement limit exceeds the total amount of €100,000/year per group of suppliers part of the same economic group or client group, for the same type of assets and services; and (iii) no special advantage is given to the party to the agreement in question;

- Issuing for the Board of Directors an opinion on credit operations, regardless of their form, to: (i) members of the corporate bodies (ii) shareholders with stakes over 2% of the Bank’s share capital, computed under the terms of art. 20 of the Securities Code, and to (iii) natural or legal persons related to either of them.

Other competences

- Submit a quarterly report to the Board of Directors, in writing, informing on the work carried out by it and on the conclusions it has reached and an annual report of its activities, to be presented to the Chairperson of the Board of Directors, without prejudice to the duty of reporting to it any and all situations the Committee finds and deems to be of high risk;

- Hire experts to assist one or more of its members in the performance of its functions being the respective costs paid by the Bank.

The Audit Committee always holds mandatory regular meetings with the external auditors and statutory auditor at the time of appraisal of the interim and full year financial statements of the Bank. The Audit Committee receives the Reports of the Internal Audit Division, Statutory Auditor and External Auditors. It holds regular meetings with the Directors responsible for the Bank’s Financial, Credit and Risk areas and with the Compliance Officer, the Heads of Internal Audit of the Bank and of the group and the Coordinating-Managers of the Research, Planning and AML Division and of Asset and Liability Management and of the Accounting Division. It has the power to summon or request clarifications from any Coordinating Manager or Employee of the Bank whom it wishes to hear.

Without prejudice to the hierarchical relationship maintained, respectively, with the Chairperson of the Board of Board of Directors and with Chief Risk Officer (the executive director in charge of risk), the Head of the Audit Division and the Compliance Officer report functionally to the Audit Committee on the following matters: activity plans; activity reports; organisation and operation documents of the internal audit and compliance areas; situations detected that involve high risk; supervisory actions and relevant lawsuits; and constraints to the effective execution of the defined legal and regulatory functions, namely with respect to the allocated resources. In turn, the Audit Committee, independently of the direct reporting of the Audit Division and Compliance Office to the Chairperson of the Board of Directors, informs the Chairperson of the Board of Directors of all and any situation detected that it deems might qualify as being of high risk.

In the 2019 financial, in the course of the 2018/2021 term-of-office, the Audit Committee had the following composition:

| Chairwoman | Cidália Maria Mota Lopes (Independent) |
| Members: | Valter Rui Dias de Barros (Non-Independent) |
| | Wan Sin Long (Independent) |
| | Fernando Costa Lima (Independent) – Co-opted by the Board of Directors at a meeting held on 23 April having the same been ratified by the General Meeting of Shareholders on 22 May 2019. |

Within an universe of four members that compose the Audit Committee, three members (75%) are qualified as independent.

On the date this report was approved, all the members of this Committee were subject to a performance assessment by the Committee for Nominations and Remunerations that, for that specific purpose, was assisted by and external entity.
All the members of the Audit Committee have levels of responsibility and understanding of the activities conducted by the company that match the functions assigned to them, allowing them to make an unbiased evaluation of the decisions made by the management body, and to efficiently supervise activities performed by the latter. All the members of this Committee have appropriate knowledge, competences and experience to clearly understand and monitor the risk strategy within a framework of governance coherent and compatible with the risk management systems.

The professional qualifications and other curricular details of each member of the Audit Committee are presented in Annex I of this Corporate Governance Report. These data are updated whenever justified and remain available at all times at the Bank’s website at the page with the following address:


This Committee received logistic and technical support from the Board of Directors’ Support Office, with the secretarial services being administered by the Office Head.

During the 2019 financial year, the Audit Committee met thirteen times, having drawn the minutes of all the meetings.

Attendance of the Audit Committee meetings by each of its members is shown in the following table:

<table>
<thead>
<tr>
<th>Members of the Audit Committee</th>
<th>Number of Meetings Attended</th>
<th>Effective Participation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cidália Maria Mota Lopes</td>
<td>13</td>
<td>100%</td>
</tr>
<tr>
<td>Valter Rui Dias de Barros</td>
<td>13</td>
<td>100%</td>
</tr>
<tr>
<td>Wan Sin Long</td>
<td>13</td>
<td>100%</td>
</tr>
<tr>
<td>Fernando da Costa Lima (*)</td>
<td>7</td>
<td>100%</td>
</tr>
</tbody>
</table>

(*) Co-opted by the Board of Directors on 23/04/2019 and the ratification was resolved on the co-optation by the General Meeting held on 22/5/2019.

Executive Committee

On 24 July 2018, and under the terms of article 407 of the Companies Code and article 35 of the Bank’s Articles of Association, the Board of Directors (BoD) appointed an Executive Committee (EC) composed of six of its members. The Chairperson of the Executive Committee was indicated by the General Meeting of Shareholders. The BoD established the modus operandi of the EC and delegated to this committee the powers to conduct the Bank’s current management. The Executive Committee performs all of the Bank’s day-to-day management duties that have not been reserved by the Board of Directors.

At the level of internal control and risk management, the hierarchical responsibility for the second lines of defence was attributed to one executive director, which also includes the Boards of Directors of the subsidiary companies operating abroad, this way extending the coordination and scope of the performance of these defence lines to the entire Group.

In accordance with the Regulations of the Executive Committee, the acceptance or exercise of functions, namely advisory functions or functions in executive corporate bodies of companies by any member of its members must obtain the prior favourable opinion of the Committee for Nominations and Remunerations. Any of the members of this Committee performs executive functions in entities outside the Group, as stated in the respective curricula attached to this report.

One must, notwithstanding, point out that, in accordance with article 6 of the same regulations, the exclusivity regime applied to the Bank’s executive directors, set forth in article 8 of the Regulations of the Board of Directors, does not apply whenever these members exercise management functions in third companies, pursuant to an indication of the Group or in representation of the Group.

The Regulations of the Executive Committee are available on the Bank’s website at the following address:

In its internal organisation, the Executive Committee has distributed areas of special responsibility to each of its members. As at 31 December 2019, the distribution of these areas of special responsibility was as follows:

### EXECUTIVE COMMITTEE

**Miguel Bragança** - CEO (MB)
- CEO’s office
- Communication Division
- Human Resources Division
- Credit Division
- Digital Transformation Office

**João Nuno Palma** - VC (JNP)
- International, Treasury & Markets Division
- Large Corporate and Corporate Banking Divisions
- Investment Banking Division
- Corporate Marketing Division
- Asia Branch
- Private Banking Division
- China Desk

**José Manuel Teixeira** (JMT)
- Retail Divisions
- Retail Marketing Division
- Segments Management Division
- Quality and Network Support Division
- Wealth Management Division
- Specialists Credit and Real Estate Division
- Specialists Monitoring Division

**Maria José Campos** (MJC)
- Corporate Recovery Division
- Retail and Small Amounts Recovery Division
- Direct Banking Division
- Operations Division
- IT Division
- Procurement and Logistics Division

The non-executive Chairman of the Board of Directors is directly responsible for the Board of Directors Support Office, Company Secretary’s Office and the Audit Division and Millennium bcp Foundation.

Within the scope of the competences attributed to him/her, the Chairperson of the Executive Committee represents this Committee and convenes and conducts the respective meetings, has the casting vote and, in addition to direct accountability for the respective areas of responsibility, has the following duties:

- coordinating the activities of the Executive Committee, distributing special areas of responsibility among its members, and entrusting one or more with the preparation or follow-up of the issues appraised or decided on by the Executive Committee;
- assisted by the Director of the special area of responsibility, the Chairman, strives to ensure the correct execution of the resolutions adopted by the Executive Committee;
- ensures that all the relevant information is provided to the other members of the Board of Directors relative to the activity and resolutions adopted by the Executive Committee;
- ensures compliance with the limits of delegation of competences, the approved strategy for the Bank and Group, and the duties of collaboration with the Board of Directors and, in particular, with its Chairperson.
- The Regulations of the Executive Committee are available on the Bank’s website at the following address:


**b) Functioning**

22. Existence and local where it may be consulted the regulations, as applicable, of the Board of Directors, the Supervisory Board and of the Executive Board of Directors.

In accordance with article 18 of the Articles of Association, minutes shall always be written up of the meetings of the company’s governance bodies which will be signed by all the members present and contain, apart from the several specialised Committees of the Board of Board of Directors, including the Executive Committee, confirm the need to draw up
minutes of all the meetings of the Committees. The documentation supporting the deliberations and topics addressed at the meetings of each of the committees should be filed together with the minutes of the respective meeting, for a better understanding of the decisions that were taken.

According to the provisions of the Regulations of the Board of Directors and of each one of its specialized committees, in the article concerning “Meetings” the supporting documents of the meetings are sent to the participating directors at least 5 days prior to the scheduled date for each meeting. The Bank keeps available, during the term of office of its members, all the agendas and support material for the meetings, as well as the legislation, internal regulations and other relevant documentation, on an online platform called "Diligent Boards”.

The regulations of the Board of Directors, of the Executive Committee and the other Committees of the Board of Directors are available on the internal portal and at the Bank’s website at the following address:


All these documents as well as other deemed necessary or appropriate for the exercise of the respective function, may be consulted by the directors at the digital platform supporting the members of the corporate bodies.

23. Number of meeting held and degree of assiduity of each member, as applicable, of the Board of Directors, the Supervisory Board and the Executive Board of Directors, in the meetings held.

During 2019, the Board of Directors held fourteen meetings and its secretarial services were administered by the Company Secretary, with minutes having been drawn up of all the meetings.

The attendance records, through presence or representation, of each one of the members of the Board of Directors at meetings is shown in the following tables:

<table>
<thead>
<tr>
<th>Non-Executive Members of the Board of Directors</th>
<th>Attendance in Person</th>
<th>Attendance by Representation</th>
<th>Attendance by electronic means</th>
<th>Total Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuno Manuel da Silva Amado</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>Jorge Manuel Baptista Megalhães Correia</td>
<td>100,00%</td>
<td>0</td>
<td>2</td>
<td>100,00%</td>
</tr>
<tr>
<td>Veñer Rui Dias de Barros</td>
<td>100,00%</td>
<td>0</td>
<td>1</td>
<td>100,00%</td>
</tr>
<tr>
<td>Ana Paula Alcobia Gray</td>
<td>100,00%</td>
<td>0</td>
<td>1</td>
<td>100,00%</td>
</tr>
<tr>
<td>Cidália Maria Neto Lopes</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>Fernando da Costa Lima(*)</td>
<td>100,00%</td>
<td>0</td>
<td>1</td>
<td>100,00%</td>
</tr>
<tr>
<td>José Manuel Alves Elias da Costa(“”)</td>
<td>71,43%</td>
<td>0</td>
<td>0</td>
<td>71,43%</td>
</tr>
<tr>
<td>Julia Gu</td>
<td>100,00%</td>
<td>0</td>
<td>5</td>
<td>100,00%</td>
</tr>
<tr>
<td>Lungqian Xu</td>
<td>100,00%</td>
<td>0</td>
<td>1</td>
<td>100,00%</td>
</tr>
<tr>
<td>Teofilo César Ferreira de Fonseca</td>
<td>100,00%</td>
<td>0</td>
<td>2</td>
<td>100,00%</td>
</tr>
<tr>
<td>Wan Sin Long</td>
<td>92,85%</td>
<td>0</td>
<td>1</td>
<td>92,85%</td>
</tr>
</tbody>
</table>

(*) Co-opted by the Board of Directors at a meeting held on 23 April 2019 having the same been ratified by the General Meeting of Shareholders on 22 May 2019.

(“) Suspended his duties on 23/11/2019 due to health reasons and resumed functions on 15/01/2020.

<table>
<thead>
<tr>
<th>Executive Members of the Board of Directors</th>
<th>Attendance in Person</th>
<th>Attendance by Representation</th>
<th>Attendance by electronic means</th>
<th>Total Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miguel Maya Dias Pinheiro</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>Miguel de Campos Pereira de Brandt</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>João Nuno de Oliveira de Freitas de Palma</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>José Miguel Bensliman Schorchtz da Silva Pessanha</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>Maria José Henrique Barreiro Matos de Campos</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
<tr>
<td>Rui Manuel da Silva Teixeira</td>
<td>100,00%</td>
<td>0</td>
<td>0</td>
<td>100,00%</td>
</tr>
</tbody>
</table>

During the financial year of 2019, the Executive Committee adopted an unanimous resolution in writing and met fifty-five times, being the secretarial services provided by the Company Secretary who timely provided the supporting documents to all EC members. Minutes of meetings were drawn from all the meetings held. The Chairpersons of the Board of Directors, of the Audit Committee and of the Committee for Risk Assessment have access to the agendas and to the minutes of meetings of the Executive Committee, as well as to the meeting’s supporting documents, which are remitted to them by the Company Secretary.
The attendance level of each member of the Executive Committee at meetings held is shown in the following table:

<table>
<thead>
<tr>
<th>Executive Members of the Board of Directors</th>
<th>Attendance in Person</th>
<th>Attendance by Representation</th>
<th>Attendance by electronic means</th>
<th>Total Attendance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miguel Maya Dias Pinheiro</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>Miguel de Campos Pereira de Bragança</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>João Nuno de Oliveira Jorge Palma</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>José Miguel Bensliman Schorht da Silva-Pessanha</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>Maria José Henriques Barreto Matos de Campos</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
<tr>
<td>Rui Manuel da Silva Teixeira</td>
<td>100.00%</td>
<td>0</td>
<td>0</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

The composition, the number of annual meetings of the administration, supervisory bodies and of its committees are available for, at least, ten years on the Bank’s website, at the following page:


24. Details of competent corporate boards undertaking the performance appraisal of executive directors

In accordance with article 115-B (2) (d) the nominations committee is responsible for assessing, at least once a year, the knowledge, competences and the experience of each one of the members of the administration and supervisory bodies as a whole and report to them their findings.

In accordance with the provisions of this legal requirement, the Board of Directors, using the competence vested by article 37 (1) of the Bank’s Articles of Association and by article 6 (2) and 7 (2.3 to 2.5) of its own Regulations, has constituted specialised committees, exclusively composed by non-executive members of the Board of Directors, to whom attributed the duty to monitor certain specific matters on a permanent basis.

To this purpose, it created the Committee for Nominations and Remunerations and endowed it with competences to assess if all members of the management and supervision bodies have and ensure the competences and the suitability requirements necessary for the functions exercised or to be exercised.

The Committee for Nominations and Remunerations, within the scope of its competences, acts in accordance with article 30-A (1) and article 115-B (2.d) of the Legal Framework for Credit Institutions and Financial Companies, Instruction of Banco de Portugal nr. 23/2018 dated 05 November 2018 and the European legislation in effect, and also with item 4 of the Draft of the Guide to fit and proper assessments of the members of management bodies of the European Central Bank of May 2018, as well as the recommendations from the European Securities and Markets Authority set forth in the guidelines on the assessment of the suitability of members of the corporate bodies and holders of key functions, EBA/GL/2017/12 of 26 September applicable as of 30 June 2018.

The Committee for Nominations and Remunerations is composed by three non-executive directors (see item 27.b), two of which have been qualified as independent.

The Committee for Nominations and Remunerations, within the scope of evaluation, has the following competences:

- Make, at least every year, recommendations on candidates to members of the Bank’s management and supervisory bodies, observing the Fit & Proper Assessment process, evaluating, among other things, the respective profile in terms of good repute, professional qualification, independence and availability for exercising the office;
- Resolve on the appointment of members to the corporate bodies in credit institutions and financial companies of the group;
- Make an evaluation or a re-evaluation report on individuals for elective position with the purpose of placing it at the disposal of the general meeting within the scope of the respective preparatory information;
- Evaluate, at least once a year, the performance, knowledge, competences and experience of each one of the members of the administration and supervisory bodies and of those bodies as a whole and report the respective results to those bodies, giving cognizance of the same to the Remunerations and Welfare Board;
The Board of Directors promoted the process of evaluation of the members of the Board of Directors and the Committee for Nominations and remunerations approved, in February 2019, the self-assessment questionnaires which were handed out to all members of the Board of Directors.

In March 2019, the Committee for Nominations and Remunerations approved the final version of the Report on the evaluation of the suitability of the management and supervisory bodies, which includes the individual analysis of each member of the Management and supervisory Bodies, based on the requirements of good repute, professional qualification, independence, accumulation of positions and availability, and the collective institutional assessment of said management and supervisory bodies, prepared in full compliance with the requirements of the Questionnaire, attached to the Instruction of Banco de Portugal no. 23/2018.

25. Pre-determined criteria for the evaluation of the manner of appointment, profile, knowledge and performance of the executive directors and senior managers

On 30 May 2018, the General Meeting of Shareholders approved by a majority of 99.71% of the votes cast, the internal policy for the selection and evaluation of the suitability of the members of the management and supervisory bodies, including the “Succession Plan of the Bank” that establishes, among other provisions, the following:

- power to elect the members of corporate bodies;
- selection policy;
- composition of the Board of Directors;
- specific and minimum requirements for the exercise of management and supervisory functions;
- specialized committees of the Board of Directors.

The Succession Plan for the Bank’s Board of Directors is available on the Bank’s website at:

The Committee for Nominations and Remunerations is strongly convinced that the selection of the members of the corporate bodies is of the exclusive competence of the shareholders as owners of the capital, and should not abdicate from the right to select the individuals that, at each moment, it considers more adequate to manage their assets.

Convicted that there are other values to safeguard beyond the shareholder's interests, the Committee for Nominations and Remunerations evaluates the candidates to members of the corporate bodies and senior managers proposed to it by the shareholders by means of clear and transparent rules, namely those from the Guide to fit and proper assessments of the members of the Corporate Bodies published by the European Central Bank in May 2018, the ESMA and EBA Guidelines on suitability of members of the management bodies and key function holders which entered into effect on 30 June 2018, together with the Banco de Portugal Instruction 23/2018 of November 5, if applicable.

The process for the authorization for the exercise of functions concerning the members of the administration and supervisory bodies of credit institutions, among which is the Bank, remains subject to the supervision from Banco de Portugal and from the European Central Bank and, in that sense, and regarding the members of the administration and supervisory bodies, the effectiveness of the election made at the General Meeting of Shareholders may remain subject to the suspensive condition of obtaining authorization for the exercise of functions.

The curricula of candidates for members of the management and supervisory bodies and other documentation that, according to the law are given to shareholders, are available on the Bank's website, on the page with the following address.
The Committee for Nominations and Remunerations is also competent to assess, at least once a year, the suitability, knowledge, competences, experience, the practical and theoretical experience, the professional qualification, independence, incompatibilities and the specific and minimum requirements for the exercise of the position of each one of the members of the administration and supervisory bodies, including the executive directors, assessing also the suitability of the whole administration body and senior managers;

Pursuant to article 3 of its Regulations and being the body responsible for the Bank’s nomination policy, the Committee for Nominations and Remunerations actively contributes to compliance with the institutional obligations with respect to the endorsement of suitable policies on individual and collective assessment of the members of the management and supervisory bodies.

With a view to optimising the appropriate performance of its duties, the Committee for Nominations and Remunerations uses external consultants specialised in consulting services in talent areas to assist in the transparent, strict and rigorous process of assessment of suitability and performance of the members of the Board of Directors, including the Executive Committee, in accordance with, namely, the following specific and predefined criteria:

- good repute;
- qualification, theoretical training and practical experience;
- practical and theoretical professional experience, capacity to apply the competences acquired in previous positions;
- availability, diligence in the performance of the respective duties with the necessary commitment of time and attention;
- making of focused decisions;
- independence for the exercise of the position;
- conflicts of interest and independence of mind;
- risk perception and decision-making capacity;
- drive towards institutional growth;
- collective aptitude;
- acting with loyalty and weighing up of the interests of the company and of all its stakeholders;
- strategic vision, independence, transparency and good repute;
- proportionality and evaluation on a case-by-case basis;
- assessment of aptitude and performance on a continuous basis;
- fairness and respect for procedural guaranties;
- interaction with supervision.

Within the scope of the evaluation process, each one of the members of the Board of Directors filled in a self-assessment questionnaire aiming at assessing the compliance with legal suitability requirements for the exercise of the functions, namely, good repute, knowledge, experience and availability. Based on the collected information and supplemented by a matrix of collective appraisal, pursuant to Annex II of Banco de Portugal Instruction 23/2018, the Committee for Nominations and Remunerations prepares, with the assistance from the advising company Ernst & Young, that ensures the provision of the services to the company with independence, an assessment report for each member of the administration and supervisory bodies and of these bodies as a whole.

The conclusions reached by the assessment regarding the 2019 financial year were submitted by the Committee for Nominations and Remunerations to the Board of Directors for approval.

In addition, the qualifications of the members of the management bodies have been improved through training actions by own initiative of the members or promoted by the Bank provided by external trainers with a recognized technical expertise. The company provides in the digital platform of support to the members of the Board of Directors, denominated “Diligent Boards” a briefing of the most relevant domestic and EU legislation within the scope of the banking regulation and supervision.
26. The availability of each member of the Board of Directors, the General and Supervisory Board and the Executive Board, where applicable, and details of the positions held at the same time in other companies within and outside the group, and other relevant activities undertaken by members of these boards throughout the financial year

According to the assessments that have been made, it was found that each executive and non-executive member of the Board of Directors showed willingness and dedicated to the performance of his/her duties the necessary time, proportional to the importance of the matters to be addressed, assessed in the light of the interest that the different issues pose to the company, as well as of the specific tasks entrusted to each member.

### A - Non-Executive Members of the Board of Directors and of the Audit Committee

**NON-EXECUTIVE MEMBERS OF THE BOARD OF DIRECTORS**

<table>
<thead>
<tr>
<th>Non-Executive Members of the Board of Directors</th>
<th>Current Positions in BCP</th>
<th>Positions in BCP Group companies</th>
<th>Positions in companies outside the BCP Group</th>
<th>Exercise of Other Relevant Activities</th>
<th>Declaration of Positions (Art. 33 of the LFCIFC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>万家胜 (Chairman of the Board of Directors)</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Recredit - Gestão de Ativos, S.A.</td>
<td>Chairman of the Board of Directors of Recredit - Gestão de Ativos, S.A. (Poland)</td>
<td>Non-independent (a)</td>
<td>Complete</td>
</tr>
<tr>
<td>Ricardo Andrade</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>Vítor Correia</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Logrun Portugal, SGPS, S.A.</td>
<td>Chairwoman of the Board of Directors of Logrun Portugal, SGPS, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>Júlio Coelho</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of BCP Millennium – Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of BCP Millennium – Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>José Manuel Alves Dias da Costa</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>Ana Paula Alcobia</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>Cidália Maria Mota Lopes</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>Fernando de Carvalho</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>João Manuel Alves Dias da Costa</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>José Manuel Alves Dias da Costa</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
<tr>
<td>José Manuel Alves Dias da Costa</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
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<td>Complete</td>
</tr>
<tr>
<td>José Manuel Alves Dias da Costa</td>
<td>Member of the Board of Directors</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
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<td>Complete</td>
</tr>
<tr>
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<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Member of the Executive Board of Directors of Fidelidade - Companhia de Seguros, S.A.</td>
<td>Independent</td>
<td>Complete</td>
</tr>
</tbody>
</table>

(a) The Director in question seeks to limit the position of financial director in the proceedings of office (2015/2017). The non independence is established in accordance of Item 91.a.,of the EBA/GL/2017/12 Guidelines of 26 September 2017.
c) Commissions of the Board of Directors (BoD)

27. Details of the committees created within the Board of Directors, the General and Supervisory Board and the Executive Board, where applicable, and the place where the rules on the functioning thereof is available

In addition to the Audit Committee and the Executive Committee, the Bank’s Board of Directors, in order to ensure and contribute to the good and appropriate performance of the duties that are legally and statutorily entrusted to it, appointed three other specialised committees exclusively composed by non-executive directors, responsible for monitoring specific matters, which are identified as follows:

a) Committee for Risk Assessment

The Committee for Risk Assessment, established in accordance the provisions of article 115-L of the Legal Framework for Credit Institutions and Financial Companies, is composed of three to five non-executive directors, appointed by the Board of Directors.

In the 2019 financial year, within the scope of the term-of-office 2018/2021, the Committee for Risk Assessment was composed as follows:

Chairman:  Teófilo César Ferreira da Fonseca (Independent)
Members:  Ana Paula Alcobia Gray (Non-Independent)
José Manuel Alves Elias da Costa (Independent)
Wan Sin Long (Independent)
Within an universe of four members that compose the Committee for Risk Assessment, two members (75%) are qualified as independent.

In accordance with the Bank’s articles of association, the Committee for Risk Assessment follows-up and monitors the strategy and the appetite for risk of the company and advises the Board of Directors on strategies and policies regarding the assumption, management and reduction of the risks the Bank is facing or may be subject to.

All the members of this committee have appropriate knowledge, competences and experience to be able to understand, analyse and monitor the specific categories of risk faced by the company, appetite for risk and the defined risk strategy, as confirmed by the respective curricula attached to the present Report.

Within the scope of its activities, the Committee for Risk Assessment must take into consideration the long run interests of the shareholders, investors and of those interested in the institution and also the public interest and prevent the decision-making of the management body from being overpowered by any person or small number of people jeopardizing the Bank’s interests in general.

Among the competences of the Committee for Risk Assessment, the following are highlighted:

- advise the Board of Directors on risk appetite, risk strategy, risk capacity and risk culture, including the Bank’s policies for identifying, managing and controlling the risks;
- assist the Board of Directors in the supervision of the execution by the top management of the Bank’s risk strategy;
- analyse if the conditions of the main products and services offered to customers take into consideration the Bank’s business model and risk strategy;
- examine if the incentives established in the remunerations policy take into consideration the Bank’s risk, capital, liquidity and expectations concerning income;
- monitor the management of material risks to which the Bank is exposed, particularly the large risks, using appropriate indicators and metrics;
- support the Board of Directors in the assessment of the risk strategies of the main subsidiaries abroad;
- assess the impact of changes to the Bank’s perimeter on the Bank’s risk profile and whether such changes are compatible with the approved risk appetite;
- monitor the effectiveness of policies, methodologies and models used to evaluate assets, especially observing the valuation results of the respective impairment;
- monitor the effectiveness of capital and liquidity contingency plans, as well as the business continuity plan;
- periodically monitor the report on the main risk indicators;
- engaging the provision of services by experts to assist one or several of its members in the exercise of his/her/their functions, taking into account the importance of the issues in question;
- decide on the Group Codes that are within its competence.

In the exercise of its functions, the Committee for Risk Assessment has the specific competences delegated by the Board of Directors, namely:

- monitor and intervene in the process of identification of risks and of development of the risk strategy both in the Bank and in the Group, issuing an opinion to the Board of Directors on its adequacy, notwithstanding the competences of the responsible bodies of the local entities;
- monitor and intervene in the process to review the Group’s Risk Appetite Framework, issuing an opinion for the Board of Directors on its adequacy and monitor the evolution of the Risk Appetite Statement;
- follow-up capital (ICAAP) and liquidity (ILAAP) planning processes issuing an opinion for the Board of Directors with the respective conclusions;
- analyse and approve the conclusions of the regular procedures for monitoring ICAAP and ILAAP;
- approve the scenarios proposed for internal stress tests, as well as the respective results;
Directors, namely:

In the exercise of its functions, the Committee for Risk Assessment has the following competences:

- monitor and intervene in the process to revise the Recovery Plan, issuing an opinion for the Board of Directors;
- monitor the evolution of the process for preparing and executing the NPEs reduction plan;
- ensure that the risk management activities are subject to periodical revisions and possess technical independence and also that the individual in charge of the risk management function may report directly to the Audit Committee and cannot be dismissed without the prior approval of that Committee;
- giving an opinion on the technical and professional adequacy of the candidate to Risk Officer;
- issuing an opinion on the Bank’s Risk Guidelines and on the Compliance Policies Manual or on changes to be introduced therein.

For the exercise of its functions, the Committee for Risk Assessment has access to information on the Bank’s risk situation and is entitled to determine the nature, quantity, format and frequency of the information concerning risks that it should receive. This Committee also implements internal procedures for communication with the Board of Directors and Executive Committee.

The Committee will inform the Board of Directors of its activities by means of a detailed quarterly report, without prejudice to the duty of reporting to the Chairperson of the Board of Directors any and all situations the Committee finds and deems to be of high risk.

During 2019, the Committee held fourteen meetings and minutes of meetings were drawn from all the meetings and received the logistic and technical support from the Board of Directors’ Support Office, with the secretarial services being administered by the head of this office.

Attendance of the Audit Committee meetings by each of its members is shown in the following table:

<table>
<thead>
<tr>
<th>Members of the Committee for Risk Assessment</th>
<th>Number of Meetings Attended</th>
<th>Effective Participation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teófilo César Ferreira da Fonseca</td>
<td>14</td>
<td>100.00%</td>
</tr>
<tr>
<td>Ana Paula Alcobia Gray</td>
<td>13</td>
<td>92.85%</td>
</tr>
<tr>
<td>José Manue Alves Elias da Costa (*)</td>
<td>12 (**)</td>
<td>100.00%</td>
</tr>
<tr>
<td>Wan Sin Long</td>
<td>12 (*)</td>
<td>85.71%</td>
</tr>
</tbody>
</table>

(*) Suspended functions due to health reasons, during December
(**) Attended all meetings where the mandate was not suspended

The Regulations of the Committee for Risk Assessment are available on the Bank’s website, on the page with the following address:


b) Committee for Nominations and Remunerations

The Committee for Nominations and Remunerations, established in accordance the provisions of article 115-B and H of the Legal Framework for Credit Institutions and Financial Companies, is composed of three to five non-executive directors, appointed by the Board of Directors.

The composition of the Committee for Nominations and Remuneration is in accordance with the provisions of the Committee’s regulations since all its members are non-executive directors and any member is also a member of the Bank’s Audit Committee.
During 2019, the Committee for Nominations and Remunerations was composed as follows:

Chairman: José Manuel Alves Elias da Costa (Independent)
Members: Lingjiang Xu (Non Independent)
Teófilo César Ferreira da Fonseca (Independent)

Within an universe of three members that compose the Committee for Nominations and Remunerations, two members (66.66%) are qualified as independent.

All the members of this Committee possess the knowledge, competences and professional experience suitable for the good exercise of their functions.

Within the scope of its activities, the Committee for Nominations and Remunerations must take into consideration the long run interests of the shareholders, investors and of those interested in the institution and also the public interest and to prevent the decision-making of the management body from being overpowered by any person or small number of people jeopardizing the Bank’s interests in general.

Among the competences of the Committee for Nominations and Remunerations, the following are especially important:

- at least once a year, approve or review the Remuneration Policy of the Members of Corporate Bodies and of the Staff and its execution regulation, securing the long-term interests of the shareholders, the investors and other stakeholders, as well as an appropriate management of the risk, the capital and liquidity;
- regarding the members of the corporate bodies, submit the conclusions of the work carried out pursuant to the previous paragraph to the Remunerations and Welfare Board, aiming at the preparation of a joint proposal, which will be addressed to the Annual General Meeting;
- under proposal of the Executive Committee, approve the decisions regarding any type of remuneration of the Heads of Division reporting directly to the Board of Directors and of those responsible for risk taking and for control functions;
- resolve on the appointment of all employees who are managers reporting directly to the Board of Directors or to any of its Committees, including the Executive Committee;
- monitor the independence of employees responsible for risk taking and control functions from the areas they control, including the powers given to them;
- proceed, every year, with the performance evaluation of the Heads of Compliance, Audit and Risk;
- verify the implementation of and the compliance with the remuneration policies and procedures adopted by the competent corporate body;
- receive and assess the results of the Organisational Environment Questionnaires;
- decide on the Group Codes that are within its competence;
- monitor, every year, the human resources and staff management policy.

In general, exercise all the competences attributed to the Committee for Nominations and Remunerations under the provisions of the Legal Framework for Credit Institutions and Financial Companies and remaining domestic and EU legislation in force.

The Committee for Nominations and Remunerations is also competent to, on a yearly basis and if, necessary, submit for approval by the Board of Directors a regulation for the execution of the Board of Directors’ Succession Plan, describing the concepts that should preside to the selection of members of the management body.

For the correct performance of its functions, the Committee for Nominations and Remunerations, may use all technical means that it deems fit, including resorting to external advisers; all expenses shall be paid by the Bank.

Regarding the competences of the Committee for Nominations and Remunerations to carry out the assessment of the performance of the executive directors, please see the information provided in Item 24.
During the 2019 financial year, the Committee adopted four unanimous resolutions in writing and met twelve times, having been written up and approved minutes of meetings and had the logistic and technical support of the Company Secretary Office. The Company Secretary acted as the Committee’s secretary.

Attendance of the Committee for Nominations and Remunerations meetings by each of its members is shown in the following table:

<table>
<thead>
<tr>
<th>Members of the Committee for Nominations and Remunerations</th>
<th>Number of Meetings Attended</th>
<th>Effective Participation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>José Manue Alves Elias da Costa (*)</td>
<td>10 (***)</td>
<td>100.00%</td>
</tr>
<tr>
<td>Lingjiang Xu</td>
<td>12</td>
<td>100.00%</td>
</tr>
<tr>
<td>Teófilo César Ferreira da Fonseca</td>
<td>12</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

(*) Suspended functions due to health reasons, during December
(**) Attended all meetings where the mandate was not suspended

The Regulations of the Committee for Nominations and Remunerations is available on the Bank’s website, on the page with the following address:


c) Committee for Corporate Governance, Ethics and Professional Conduct

The Committee for Corporate Governance, Ethics and Professional Conduct is composed of three to five non-executive members, appointed by the Board of Directors.

During 2019, the Committee for Corporate Governance, Ethics and Professional Conduct was composed as follows:

Chairman: Lingjiang Xu (Non Independent)
Members: José Manuel Alves Elias da Costa (Independent)
         Valtir Rui Dias de Barros (Non- Independent)

Within an universe of three members that compose the Committee for Corporate Governance, Ethics and Professional Conduct, one member (33.33%) is qualified as independent.

All the members of the Committee for Corporate Governance, Ethics and Professional Conduct have professional qualifications acquired through academic qualification, professional experience or specialised training appropriate to the performance of their duties, as confirmed by the respective curricula attached to the present report.

Within the scope of its activities, the Committee for Corporate Governance, Ethics and Professional Conduct must take into consideration the long run interests of the shareholders, investors and of those interested in the institution and also the public interest and to prevent the decision-making of the management body from being overpowered by any person or small number of people jeopardizing the Bank’s interests in general.

The competences of the Committee for Corporate Governance, Ethics and Professional Conduct include the following, in particular:

- recommend the adoption by the Board of Directors of policies, compliant with ethical and professional conduct principles, rules and procedures necessary to comply with the provisions of these Regulations and with the applicable legal, regulatory and statutory requirements, as well as with recommendations, standards and best domestic and international practices in corporate governance;
- supporting the Board of Directors in the evaluation of the systems that identify and solve conflicts of interests;
- issue opinions addressed to the Board of Directors on the Code of Conduct and on other documents defining business ethical principles;
every time it deems necessary, submit to the Board of Directors a report on the evaluation and monitoring of the structure, ethical and professional conduct principles and corporate governance practices of the Bank and on the company’s compliance with the legal, regulatory and supervisory requirements on these issues;

- cooperate in the making of the Corporate Governance Annual Report concerning issues for which it is responsible;

- issue an opinion on the Annual Sustainability Report, concerning issues for which it is responsible;

- every time it deems necessary, submit to the Board of Directors a proposal on the guidelines for the Company’s policies, based on a culture identified with the ethical and professional conduct principles targeted at contributing for the pursuit of social responsibility and sustainability goals. Proposing, particularly, guidelines for the social responsibility and sustainability policies of the Company, including, among other, the values and principles for safeguarding the interests of the shareholders, investors and of those interested in the institution and also principles of social charity and environmental protection;

- perform any other competences or responsibilities delegated to the Committee for Corporate Governance, Ethics and Professional Conduct by the Board of Directors;

- decide on the Group Codes that are within its competence.

In the financial year of 2019, the Committee for Corporate Governance, Ethics and Professional Conduct adopted a unanimous resolution in writing and met two times and minutes of meetings were drawn from all the meetings. It received the logistic and technical support from the Company Secretary, with the secretarial services being administered by the Company Secretary.

Attendance of the Committee for Corporate Governance, Ethics and Professional Conduct meetings by each of its members is shown in the following table:

<table>
<thead>
<tr>
<th>Members of the Committee for Corporate Governance, Ethics and Professional Conduct</th>
<th>Number of Meetings Attended</th>
<th>Effective Participation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lingjiang Xu</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>José Manue Alves Elias da Costa (*)</td>
<td>2</td>
<td>100.00%</td>
</tr>
<tr>
<td>Valter Rui Dias de Barros</td>
<td>2</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

(*) Suspended functions due to health reasons, during December

The Regulations of the Committee for Corporate Governance, Ethics and Professional Conduct are available on the Bank’s website, on the page with the following address:


28. Composition of the executive Board and/or details of the board delegate/s, where applicable.

The composition of the Bank’s Executive Committee is as follows:

Chairman: Miguel Maya Dias Pinheiro

Vice-Chairmen:

Miguel de Campos Pereira de Bragança

João Nuno de Oliveira Jorge Palma

Members:

José Miguel Bensliman Schorcht da Silva Pessanha

Maria José Henriques Barreto Matos de Campos

Rui Manuel da Silva Teixeira
29. Description of the powers of each of the committees established and a summary of activities undertaken in exercising said powers

The competences of each of the specialised committees created within the Board of Directors are as follows:

Audit Committee - On this matter, see the information presented in item 21. - Audit Committee
Executive Committee - On this matter, see the information presented in item 21. - Executive Committee
Committee for Risk Assessment - On this matter, see the information presented in item 27. a).
Committee for Nominations and Remunerations - On this matter, see the information presented in items 24, 25 and 27 b).
Committee for Corporate Governance, Ethics and Professional Conduct - On this matter, see the information presented in item 27. c).

III. SUPERVISION

a) Composition

30. to 32. Identification, composition and qualification concerning the independence requirement of the body and supervision - the Audit Committee

See the information presented in items 10, 17, 18, 21. – Audit Committee and 26.

33. Professional qualifications, as applicable, of the members of the Board of Auditors, the Audit Committee, the Supervisory Board or the Financial Matters Committee and other curricula data deemed relevant, being allowed a remittance to an item of the report where that information is already disclosed

The professional qualifications and other curricular details of each member of the Audit Committee are presented in Annex I of this Corporate Governance Report.

These data are updated whenever justified and remain available at all times at the Bank’s website at the page with the following address:


b) Functioning

34. Availability and place where the rules on the functioning of the Board of Auditors, the Audit Committee, the General and Supervisory Board and the Financial Matters Committee, where applicable, may be viewed, and reference to the section of the report where said information already appears

On this matter, see the information presented in item 21 - Audit Committee.

35. The number of meetings held and the attendance report for each member of the Supervisory Board, the Audit Committee, the General and Supervisory Board and the Financial Matters Committee, where applicable, and reference to the section of the report where said information already appears

On this matter, see the information presented in item 21 - Audit Committee.
36. The availability of each member of the Supervisory Board, the Audit Committee, the General and Supervisory Board and the Financial Matters Committee, where applicable, indicating the positions held simultaneously in other companies inside and outside the group, and other relevant activities undertaken by members of these Boards throughout the financial year, and reference to the section of the report where such information already appears.

On this matter, see the information presented in item 26.

d) Competence and duties

37. A description of the procedures and criteria applicable to the supervisory body for the purposes of hiring additional services from the external auditor.


The Audit Committee, as the Group’s supervisory body, has promoted the adoption of rules that assure the independence of the external auditors, and compliance with such rules is assessed and examined on an annual basis, in relation to the Group’s various bodies and, at the same time, aimed at avoiding the possible creation of situations of conflicts of interest within the entity providing the Group’s legal review of accounts or audit services, creating preventive mechanisms for the approval of additional services and fees.

The Audit Committee also has powers to supervise the engagement of external auditors to provide, to the Bank or to any of the companies that are part of Group Banco Comercial Português, any of the services envisaged in the internal regulations Group Regulations – GR0022 – Policy for the Approval of Services provided by External Auditors.

Through said Regulations that embody the principles presented in the national and international regulations, the Group endorses and systematises a series of rules regarding:

- the classification of the services rendered by the external auditors;
- the definition of the set of services that are not Audit, which the external auditor is not allowed to provide to any entity of the Group;
- definition of the set of services that are not related to Legal Review or Audit, which may be provided to the Group under specific stipulated circumstances;
- approval by the Audit Committee of all services engaged to be provided by the external auditor, creating different rules for the authorizations according to the type of services in question;
- provision to the Audit Committee of internal control information on the established principles and guidelines.

The Audit Committee issues an opinion on the work plans and on the resources allocated to the internal control services, including the control on the compliance with the rules the Company has to observe (compliance services and internal audit). The Audit Committee is the recipient of the reports made by these services, including matters related with the provision of accounts, identification and resolution of conflicts of interests and detection of potential irregularities.

In line with the guidelines ESMA/70/151/1439 de 05/04/2019, the Policy for the Prevention and Management of Conflicts of interest (GR0038) is object of an annual review for confirmation of its adequacy to the respective legal and regulatory framework and purpose, without damaging an eventual further revisions when deemed justified.
The Audit Committee also continuously controls and monitors the effectiveness of the ICS (Internal Control System), of the RMS (Risk Management System), as regards the process of preparation and disclosure of financial information, and the Internal Audit function.

38. Other duties of the supervisory body and, where appropriate, the Financial Matters Committee
On this matter, see the information presented in item 21 – Audit Committee and preceding item 37.

IV. STATUTORY AUDITOR (including the Policy for the Selection and Evaluation of External Auditors and of the Statutory Auditor (ROC))
The Policy for the Selection and Evaluation of the External Auditors and of the Statutory Auditor is part of the internal service order no. 0209.

This one defines
(i) The criteria and the process for the selection of the statutory auditor;
(ii) The methods used by the company to communicate with the statutory auditor;
(iii) The supervisory procedures designed to ensure the independence of the Statutory Auditor;
(iv) Other than auditing services which can not be provided by the statutory auditor.

The selection of the Statutory Auditor is based on the criteria and requirements mentioned below which are taken into account by the Audit Committee in the evaluations it carries out, either within the scope of the selection of candidates to present to the General Meeting of Shareholders, or in the subsequent evaluations it makes, at least once a year.

Quality of the Service Provided
The Statutory Auditor must show that he/she has the sufficient knowledge, qualifications and experience to provide a high quality service, being, namely, relevant, the following criteria and requirements:

- the reputation of the statutory auditor, being considered the way he/she exercises the profession as well as the capacity to make objective decisions, weighted and assertive, adopting behaviours and enjoy public reputation able of giving confidence to the market;
- timely compliance with agreed calendars and deadlines;
- being proactive in the endeavour to, in a timely manner, get information related with business risks or other so as to identify and resolve any issues in due time, adjusting itself rapidly to alterations in risks, studying and presenting credible alternatives for debate?
- provision of quality audit services, at a controlled cost and with reasonable fees regarding any additional services provided.

Resources allocated to the Audit
Regarding the resources allocated to the services provided by the Statutory Auditor to BCP, the following should be evaluated:

- the technical competence of the statutory auditor and respective team, as well as the capacity to apply his/her knowledge in order to provide a service of quality within the agreed scope, as well ensure a realistic, technically grounded and independent analysis;
- the adequacy of knowledge versus the size of the Bank, the business risks, the specific systems and operations inherent to the complexity of the activities pursued by the company.

Communication and Interaction
Concerning the communication and interaction between the bank and the statutory auditor, the first should evidence the capacity and concern in keeping the Bank adequately informed of the developments introduced in the accounting principles and frameworks and in the rules to be observed by the Bank and entities of the Group, including eventual relevant impacts on the activity pursued by the statutory auditor.
Independence, Objectivity and Professional Scepticism

The statutory auditor must be independent and, in the periodical evaluations it is subject to, are taken into consideration, namely, the following requirements:

- integrity and objectivity, as well as an attentive and interrogatory attitude;
- the absence of conflicts of interests;
- independence
- the experience to identify, communicate and adequately solve issues with a technical nature that may arise in the course of the works.

39. Identification of the statutory auditor and its representative partner statutory auditor

The current effective Statutory Auditor is Deloitte & Associados – SROC, S.A., registered in the OROC under no. 43 and in CMVM with no. 231 represented by its partner Paulo Alexandre de Sá Fernandes, ROC nr. 1456 and alternatively by Jorge Carlos Batalha Duarte Catulo, ROC n.º 992.

40. State the number of years that the statutory auditor consecutively carries out duties with the company and/or group

The company Deloitte & Associados SROC, S.A was elected for the first time on 21 April of 2016 and re-appointed for the two-year period 2019/2020; therefore it performs functions consecutively for 4 years and is currently in its second term-of-office.

41. Description of other services rendered by the statutory auditor to the company

On this matter, see the information presented in item 46.

V. EXTERNAL AUDITOR

The Policy for the Selection and Evaluation of External Auditors is detailed in the internal service order no. 0209 already duly approached in Chapter IV.

42. Identification of the external auditor appointed for the purposes of article 8 and its corresponding representative partner statutory in the performance of duties, together with the CMVM’s registry number

The Bank’s external auditor and the statutory auditor is Deloitte & Associados – Sociedade de Revisores Oficiais de Contas, S.A., registered in OROC under nr. 43 and registered in CMVM under nr. 2016/1389, represented permanently by its partner Paulo Alexandre de Sá Fernandes registered in OROC under nr. 1456 and in CMVM under nr. 2016/1066 and alternately by Jorge Carlos Batalha Duarte Catulo, registered in OROC under no. 992 and in CMVM under no.2016/0607.

43. Number of years that the external auditor and respective partner that represents same in carrying out these duties consecutively carries out duties with the company and/or group.

The company Deloitte & Associados SROC, S.A was elected for the first time on 21 April of 2016 and re-appointed for the two-year period 2019/2020; therefore, it performs functions consecutively for 4 years and is currently in its second term-of-office.
44. Rotation policy and schedule of the external auditor and the respective partner that represents said auditor in carrying out such duties

The Bank complies with the rotation rules laid down in Article 17 of Regulation (EU) No. 537/2014 of the European Parliament and Council, of April 16, 2014 and Article 54 of Law No. 140/2015, of September 7 and, therefore, its External Auditor and the Statutory Auditor will not perform functions for more than three terms and the initial term of office combined with any renewal thereof shall not exceed the maximum duration of ten years.

45. Details of the Board responsible for assessing the external auditor and the regular intervals when said assessment is carried out

The Audit Committee is, under the terms of the Bank’s Articles of Association, the body responsible for assessing the quality of the services rendered by the external auditor and respective partner Statutory Auditor, under the terms referred to in item 21 - Audit Committee and in item 37.

This assessment highlights the professionalism of the auditors, transparency, ethics, quality control and good performance. The Audit Committee permanently monitors the activity of the external auditor and respective partner statutory auditor, in particular appraising in particular the conclusions of the audit to the financial statements, on an individual and consolidated basis, analysing the conclusions of the Desktop Review of the financial statements of the 1st and 3rd quarters and the Limited Review of the half-year interim financial statements. It holds meetings with them whenever necessary.

The Audit Committee annually assesses the quality of the services provided by external auditors, regarding the quality of the service provided as well as of their independence, objectivity and critical requirements demonstrated in the performance of their duties. The Bank officials who maintain relevant contact with the Auditors take part in this evaluation.

See the information presented in item 21; - Audit Committee

46. Details of services, other than auditing, carried out by the external auditor for the company and/or companies in a control relationship and an indication of the internal procedures for approving the recruitment of such services and a statement on the reasons for said recruitment. Apart from the Audit work, which includes legal review of accounts services and other reliability assurance services, the fees charged by KPMG include also the payment of the following services:

- Tax Advisory Services – tax advisory services to the Group in Portugal and abroad, in which the external auditor intervenes pursuant to a legal requirement;
- Services other than legal review of accounts, namely: (i) Reliability assurance services, (ii) Tax advisory services and (iii) Services other than legal review – provided within the scope of services other than legal review, which are permitted in accordance with the defined rules of independence and subject to monitoring by the Audit Committee.

With regard to the approval of the engagement of these services and indication of the reasons for their engagement, the bank maintains a very strict policy of independence in order to prevent any conflicts of interest in the use of the services of its external auditors. As auditor of the BCP Group Deloitte & Associados, SROC, S.A. (hereinafter referred to as “External Auditors”) complies with the rules on independence defined by the Group, including those established by Regulation (EU) No 537/2014 of the European Parliament and of the Council of 16 April 2014, by Law 148/2015 of 9 September and by Law 140/2015, of 7 September (Statute of the OROC).

In order to safeguard the independence of the External Auditors, and the national and international good practices and standards, the Audit Committee approved a series of regulatory principles, as described below:

- The External Auditor and the companies or legal persons belonging to the same network (“Network”) cannot render to the Bank or to the Group the services that may be considered forbidden under the terms of the Statute of the OROC. Although it is generally considered that the independence of External Auditor could be affected by the provision to the Group of services unrelated to legal review or audit, the Audit Committee identified a set of services that may be undertaken by the External Auditor without jeopardising its independence. These services are validated by the Group’s Compliance Office and subject to approval or ratification, depending on the amount of the fees, of the Audit Committee;
- the provision of services which are not discriminated in the above mentioned number of services is object of specific approval by the Audit Committee prior to the signing of the contract in question.

On this matter, see the information presented in item 38.
47. Details of the annual remuneration paid by the company and/or legal entities in a control or group relationship to the auditor and other natural or legal persons pertaining to the same network and the percentage breakdown relating to the following services (For the purposes of this information, the network concept results from the European Commission Recommendation No. C (2002) 1873 of 16 May)

The amount of the annual remuneration paid in 2019 by the Company and/or legal persons in controlling or group relations, to the external auditor (Deloitte) and other natural or legal persons belonging to the same network\(^1\), detailed with their respective percentages, is shown in the following table:

### REMUNERATION PAID TO DELOITTE BETWEEN 1 JANUARY AND 31 December 2019

<table>
<thead>
<tr>
<th>Company/Entity</th>
<th>Audit</th>
<th>Reliability Assurance Services</th>
<th>Tax Advisory</th>
<th>Other Services</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Banco Comercial/Portugues, S.A.</td>
<td>2,384,000</td>
<td>932,000</td>
<td>121,950</td>
<td>3,629,600</td>
<td>68.4%</td>
</tr>
<tr>
<td>Banco de Invest. Inmobiliaria, S.A. (1)</td>
<td>31,500</td>
<td>38,000</td>
<td>56,200</td>
<td>1,047,000</td>
<td>4.3%</td>
</tr>
<tr>
<td>Banco Pobal, S.A.</td>
<td>30,900</td>
<td>21,900</td>
<td>96,900</td>
<td>151,700</td>
<td>97.1%</td>
</tr>
<tr>
<td>Millennium/BCP</td>
<td>29,000</td>
<td>29,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP Inmobiliaria, S.A.</td>
<td>21,000</td>
<td>21,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP Serviços de Engenharia de Invest. Cabo, S.A.</td>
<td>10,900</td>
<td>9,750</td>
<td>20,700</td>
<td>41,000</td>
<td>42.3%</td>
</tr>
<tr>
<td>BCP Dadal Sin. Capital Risco</td>
<td>7,000</td>
<td>7,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Serviço – Função Financeira, S.A.</td>
<td>2,500</td>
<td>2,500</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP Pari Passu Financeiras, SGPS, Soc. Unipessoal</td>
<td>9,000</td>
<td>9,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP Pari Passu Financeiras, SGPS, Soc. Unipessoal</td>
<td>7,000</td>
<td>7,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>10,900</td>
<td>10,900</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BCP/IFCA</td>
<td>3,500</td>
<td>3,500</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>2,500</td>
<td>2,500</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP Foundation</td>
<td>12,000</td>
<td>12,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BIM, S.A. (Mozambique)</td>
<td>14,500</td>
<td>71,000</td>
<td>0</td>
<td>86,500</td>
<td>20.0%</td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>5,900</td>
<td>21,000</td>
<td>89.7%</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>13,000</td>
<td>24,000</td>
<td>83.3%</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>17,000</td>
<td>17,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>3,750</td>
<td>3,750</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>18,000</td>
<td>22,000</td>
<td>83.1%</td>
<td>100.0%</td>
<td></td>
</tr>
<tr>
<td>Millennium/BP – Serviços de Consultoria Financeira, S.A. (1)</td>
<td>18,000</td>
<td>18,000</td>
<td>100.0%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>3,629,850</td>
<td>1,074,000</td>
<td>121,950</td>
<td>5,825,800</td>
<td>90.0%</td>
</tr>
</tbody>
</table>

1) By a public deed signed on December 27, 2009, Banco de Investimento Inmobiliaria, S.A. ("BII") was incorporated by merger into Banco Comercial Português S.A. ("BCP"), with a global transfer of the respective assets and consequent extinction of BII as of December 31.

2) Corporate name until 27/02/2020: Interfundos – Gestão de Fundos de Investimento Inmobiliaria, S.A.

**SUMMARY OF THE REMUNERATION PAID TO DELOITTE IN PORTUGAL AND ABROAD BETWEEN 1 JANUARY AND 31 December 2019**

<table>
<thead>
<tr>
<th></th>
<th>Portugal</th>
<th>%</th>
<th>Abroad</th>
<th>%</th>
<th>Total</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal review of accounts</td>
<td>3,087,000</td>
<td>60.5%</td>
<td>1,712,423</td>
<td>37.5%</td>
<td>4,799,423</td>
<td>100.0%</td>
</tr>
<tr>
<td>Reliability assurance services</td>
<td>1,998,463</td>
<td>39.0%</td>
<td>1,291,295</td>
<td>26.0%</td>
<td>3,289,758</td>
<td>100.0%</td>
</tr>
<tr>
<td>Tax Advisory Services</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Services Other than Legal Review of Accounts</td>
<td>121,950</td>
<td>91.0%</td>
<td>121,950</td>
<td>100.0%</td>
<td>243,900</td>
<td>100.0%</td>
</tr>
<tr>
<td>Total</td>
<td>3,400,400</td>
<td>99.0%</td>
<td>1,712,423</td>
<td>100.0%</td>
<td>5,112,823</td>
<td>100.0%</td>
</tr>
</tbody>
</table>

C. INTERNAL ORGANISATION

I. Articles of Association

48. The rules governing amendment to the company's articles of association

Article 24 of the Bank’s Articles of Association establishes the requirement of a constitutive quorum, above the legal one, of over one third of the share capital for the General Meeting of Shareholders to be able to validly meet and resolve on first call.

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\(^1\) For purposes of this information, "network" shall mean article 2, paragraph p) of the Legal Framework for the Supervision of Audit, approved by Law nr. 148/2015, of 9 September.
Regarding the resolution quorum, the Articles of Association only diverge from the law with respect to resolutions on the
merger, demerger and transformation of the Company, which require approval by three quarters of the votes cast, and
dissolution of the Company where a majority corresponding to three quarters of the paid-up share capital is required.
The Bank and the shareholders that approved the articles of association in force consider that, since Banco Comercial
Português is one of the companies with the largest free float in the Portuguese Stock Exchange, it is important to ensure
that, in any circumstance and not only in the case specifically mentioned in the law, the shareholders, regardless of their
respective representativeness, receive the guarantee that, on first call, the items submitted to the appraisal of the General
Meeting can only be resolved on if the capital is minimally represented.
Also regarding the deliberative quorum, the Bank and the shareholders that approved the articles of association in
force, that determined structuring issues such as the merger, demerger or transformation of the company should not, for the
sake of the shareholding stability and transparency in the decision-making process, such not be adopted at first call without
achieving a broad consensus among the shareholders.

II. Communication of Irregularities

49. Reporting means and policy on the reporting of irregularities in the company and prevention of
conflicts of interest

The Bank upholds a culture of responsibility and compliance, preventing conflicts of interest and recognising the
importance of an appropriate framework and processing of the communication of irregularities. For this purpose,
BCP implements suitable means for receiving, treating and filing communications of irregularities allegedly com-
mitted by members of governing bodies and employees of the Bank and companies included in the BCP Group.
The policy of communication of irregularities is regulated in an internal service order OS0131 - Communication and
reporting of irregularities and is available at the Bank’s website:

In accordance with the policy for the communication and reporting of irregularities of the bank, are considered
irregularities the acts and omissions, intentional or negligent, related with the management, accounting organi-
zation and the internal supervision of the Bank, which are able of , seriously:

- Breach the law, regulations and other rules in force;
- Endanger the assets of clients, shareholders and of the Bank;
- Damage the BCP’s reputation.

The Bank implements the appropriate means for the reception, handling and archive of the communications of irregularities
allegedly committed by members of the corporate bodies or by employees of the companies part of Group Banco Comercial
Português or any other person within the scope of the provision of services to any of the companies part of Group Banco
Comercial Português.

For that purpose the Bank observes, on an ongoing basis, the principles and requirements set forth in article 116–AA of the
Legal Framework for Credit Institution and Financial Companies, in article 305–f of the Securities Code and in section 13 of
the guidelines issued by EBA, on internal governance (EBA/GL/2017/11) of 26 September 2017.

Hence and in accordance with the Regulations OSO131, those entitled to communicate irregularities are:

- the employees, agents, commissioners or any other person that renders services, either permanently or occasionally,
  to the Bank or to any entity of the Group, (ii) shareholders and (iii) any other person.
- the shareholders;
- any other individuals The Employees have the duty to report to the Audit Committee any irregularity occurred that
  they are aware of, in particular, those who manage people or exercise functions in the areas of the three defence lines
  of the bank, internal audit, risk management or compliance.

The irregularities can be reported by any means of written communication, addressed to: Comissão de Auditoria – Av.ª Prof.
Dr. Cavaco Silva (TagusPark), Edificio 1, 2744-256 Porto Salvo, or to the e-mail address: comunicar.irregularidade@millenniumbcp.pt.
The Audit Committee is responsible for managing the communication of irregularities system and for assuring the
confidence of the communications; this Committee receives support from its own Secretariat.
Once a communication is received, the Audit Committee shall undertake all efforts deemed necessary to assess if there are sufficient grounds to open an investigation and may establish a prior contact with the author of the communication, if known. If there are sufficient grounds, the Audit Committee will develop all necessary investigations to become totally aware of all facts and it may request the support of the Audit Division, Risk Office, the Compliance Office or any other divisions or areas of the Bank. Once the investigation is over, the Audit Committee shall make a report for the internal transmission of its conclusions so that the appropriate diligences may be adopted to correct the irregularity and sanction it, if need be. It must also report it to external entities whenever so is justified by the specific situation.

The communications received, as well as the reports thereto connected are mandatorily kept for a minimum period of five years in paper or in a durable format enabling their full and unaltered reproduction, pursuant to the provisions in article 120 of the Legal Framework for Credit Institutions and Financial Companies (LFCIFC).

The confidentiality of the communications will be ensured and the same cannot be used as grounds for any disciplinary, civil or criminal proceedings, or the adoption of discriminating practices forbidden by law.

During 2019, the inbox received 13 (thirteen) messages and a letter addressed to the Audit Committee but not all were included within the scope of participation of irregularities. However, they were all investigated and handled.

The Bank makes and presents to Banco de Portugal an annual report describing the specific, independent and autonomous means used to receive, investigate and file the participations of serious irregularities related with its administration, accounting organization and internal supervision and of serious signs of infractions of duties foreseen in the Legal Framework for Credit Institutions and Financial Companies and in the Regulations (EU) 575/2013, of 26 June.

The Bank also sets forth the principle of participation of irregularities in its Code of Conduct which is available on its website at:


The Bank’s Code of Conduct establishes the fundamental principles and rules to be observed in the exercise of the activity developed by the entities that form Group Banco Comercial Português and the principles underlying the conduct, good practices and observance of the institutional values by the universe of people that form the Group.

In its Code of Conduct, the Bank aims at regulating a behaviour of excellence by the members of the corporate bodies, of employees and of the service providers of Group Banco Comercial Português, establishing therein behavioural rules targeted at the consolidation of a brand of reference and prestige that it intends to preserve and perfect.

The Bank and its employees guide their actions on principles of respect for people’s rights, of preservation of social and environmental sustainability, and of culture and institutional values, committing themselves to behave in an upstanding and honest manner in all relations they establish among themselves, with customers, or any other person or entity with whom they relate.

This Code of Conduct enshrines the most important values and the behaviour standards and corporate responsibility to be observed by all the companies part of Group BCP and enumerates the preventive measures aimed at preventing discrimination and harassment in the workplace, better detailed in the specific document called Code of Conduct on Equality, Harassment and Non-Discrimination, in force.

Knowledge of the Code of Conduct by all its addressees is guaranteed by its regular reporting by the internal media, its permanent publication in a prominent place in the Bank’s internal communication system via intranet, and by regular e-learning training for all its addressees.

The Bank’s Audit Division, in its supervision of the Bank’s operations, ensures the identification of irregular situations and issues recommendations for their correction.

The code of Conduct of Group BCP, states mandatorily that, the members of the management and supervisory bodies, as well as the employees, should avoid any situation that may give rise to conflicts of interest within the scope of their functions, so that they may act with full independence of mind, impartiality and exemption and that the members of the management and supervisory bodies cannot intervene in the appraisal and approval of operations, professional status of employees and procedures for the acquisition of goods and services in which there is a risk of conflicts of interest.
The Bank also disposes of a Group Code (GR0038) that defines the principles and the main processes adopted to identify and manage conflicts of interest that occur within the Group.

The Group Code above-mentioned implements in the Bank and in Group BCP, namely, the guidelines issued by the European Banking Authority (EBA/GL/2017/11), on internal governance, identifies the control procedure to enable an efficient and prudent management of situations of conflict of interests at an institutional or personal level, including the segregation of functions, the information barriers and the specific process of transactions with the so-called "related parties", in order to simultaneously defend and protect the interests of all stakeholders and the interests of the Bank and of the Group.

The Group Code also formalizes the governance principles applicable within the scope of the provision of services and investment activities and ancillary services identified, respectively, in articles 290 and 291 of the Securities Code and formalizes the governance principles applicable internally, within the scope of the policy for the management of conflicts of interests.

The Compliance Office is responsible for the development of the approaches and methods that allow for the identification of real or potential conflicts of interest, in compliance with the Conflicts of Interest Policy. The Compliance Office, at least one a year, develops a global analysis to identify and assess the materiality of the situations of conflict of interests at an institutional levels and reports to the Executive Committee and to the Audit Committee the respective conclusions, identifying the measures required to correct the identified situations.

The Group Code on the prevention and management of conflicts of interests is available on the Bank’s website at: 
https://ind.millenniumbcp.pt/pt/Institucional/governacao/Pages/Politicas-de-Compliance.aspx

In addition, the Regulations of the Board of Directors in its article 14 (4) determines, in the event that some of its members considers as being prevented from voting due any incompatibility or conflict of interests, that he/she has the duty to previously inform the Chairperson of that impediment and dictate for the minutes of meeting a statement regarding such situation.

III. Internal control and risk management

50. Individuals, boards or committees responsible for the internal audit and/or implementation of the internal control systems.

The Group’s internal control is based upon a risk management system that identifies, evaluates, follows-up and controls the risks the Group is exposed to. The same is based on an information system and an efficient communication and on an effective monitoring process enabling to ensure the adequacy and efficiency of the internal control system.

Within that context, Banco Comercial Português, in accordance with the objectives defined in Notice 5/2008 of Banco de Portugal, ensured the creation of specific areas to manage compliance and internal audit risks - the Risk Office, the Compliance Office and the Audit Division.

The coordinating-managers of these Divisions are those responsible, at Group level, for the conformity of the functions of the internal control system, through which the objectives outlined in Banco de Portugal Notice 5/2008 are achieved, namely:

- respect for all the applicable legal or regulatory provisions;
- efficient performance of the activity;
- That there is financial and management information that is complete, material, reliable and updated.

The Executive Committee of the Board of Directors also created the Compliance and Operational Risks Commission. The competences concerning the internal control system of this specialized commission are, among other,

- Monitoring the making of the Internal Control Report as well as the evolution and resolution of the deficiencies identified within the scope of the assessment on the functioning of the Internal Control System;
- analyse and decide on proposals for improving and altering the processes (reinforcement of the internal control environment.

The divisions that are part of the internal control system have the technical and human resources that match the Bank’s size and also the degree of complexity and significance of the risks inherent to the several business and business support activities.
These Divisions are dimensioned to operate within the scope of an extensive volume of regulation - both external and internal - arising from regulations aimed at demarcating the banking activity within the limits of prudence, safety and control set by regulators and by the Bank’s management body. Thus, when allocating resources to the mentioned areas, the Bank adopts the principle of proportionality, matching the mobilised resources to the size and granularity of the risks and other constraints of its activities, for the sake of effectiveness, business sustainability and scrupulous compliance with the established rules.

The number of employees placed in each one of the 3 areas specifically involved, under analysis and whose functions are executed in accordance with the highest standards of independence, objectivity, impartiality, integrity and professional competence, reached, on 31/12/2019, to:

- Risk Office: 56
- Compliance Office: 44
- Audit Division: 47

A) Risk Office

The main function of the Risk Office is to support the Executive Committee in the development and implementation of risk management and internal control processes, as described in greater detail in the chapter on Risk Management of the Management Report 2019.

The Risk Office is a paramount area of the second line of defence of the internal control system of Group BCP, assuming functions of supervision, making and implementing risk management policies and procedures, establishing, for example, limits to the assumption of risks and improving the respective appropriate execution and compliance.

The Head of the Risk Office is appointed by the Board of Directors after listening to the Committee for Nominations and Remunerations and obtaining a technical opinion from the Committee for Risk Assessment.

In the performance of its functions, the Risk Officer reports hierarchically to the Executive Committee and functionally to the Committee for Risk Assessment.

Within the scope of functional reporting, the Risk Officer regularly reports to the Executive Committee, to the Audit Committee and to the Board of Directors management information on the main risks faced by the Bank and by the Group.

The Risk Officer has direct access to the Chairpersons of the Board of Directors and of the Committee for Risk Assessment and Audit Committee.

The Committee for Risk Assessment issues an opinion of the annual work plan of the Risk Office, being also the recipient of the current status reports on the their making as well as on the evolution shown by the resources allocated to the risk management function.

Risk Officer: Luís Miguel Manso Correia dos Santos

B) Compliance Office

The main mission of the Compliance Office is to develop the implementation of internal and external ruling that rule the Group’s activity and watch out for their respective compliance by all the institutions of the Group, as well as of the relevant contractual commitments and ethical values of the organization, ensuring the existence of an internal control culture in order to mitigate the risk of such institutions being sanctioned or imputed significant losses, in terms of both reputation and assets.

The Compliance Office, included in the Group’s organizational structure, which is based on the so called “Model of 3 lines of defence”, guarantees the execution of typical functions of the 2nd line of defence, including the compliance functions, as a function of conformity regarding the several specific risks, namely the legal risk (non-compliance with applicable laws and regulations) and operational risks.
To the Compliance Office pertains, in particular:

- exercising the functions attributed to it by the Portuguese law or by another source of law.
- exercising the functions attributed to it by the Bank’s corporate bodies.

In the exercise of the above-mentioned competences, the performance of the Compliance Office is based on a risk approach at the level of business, customers and transactions.

The Compliance Office informs the Chairperson of the Board of Directors is also informed, within the maximum period of two business days, of any failure reputed to be of high risk.

The regulations issued by the Compliance Office, within the scope of the competences attributed to it by law or other source of law, are mandatory, except if a decision to the contrary is made by the internal decision bodies competent for that purpose and through the written authorization from two Directors, being one of them the one responsible for the area involved. Are excluded from this scope, the regulations regarding the duties of abstention, refusal and communication foreseen in Law 83/2017, of 18 August, that cannot be reversed.

While exercising the respective functions and within its powers, the Compliance Office is empowered to suspend any and all transactions or processes it deems to be against the rules in effect.

The Compliance Office is responsible for communicating to the administration body of all situations of non-compliance detected in the exercise of its functions that may cause the institution to undertake an administrative offence or any other illicit action and incur in significant asset or reputation losses. It also makes and sends to the Board of Directors, at least every six months, a report identifying the situations of non-compliance that occurred and the recommendations and rulings issued to correct the identified compliance issues or deficiencies.

The Compliance Office shall actively intervene in the employee training policy, namely by providing training sessions on compliance to the entire Group, by maintaining a high level of intelligence on compliance-related matters, namely on anti-money laundering and counter-terrorism financing - AML/CTF issues and by fostering a culture of internal control within the Group.

In order to guarantee the adequacy and independence of the compliance function, Banco Comercial Português, S.A.:

- Creates the Compliance function and provides it with the necessary and sufficient autonomy;
- Appoints, through its Board of Directors and, following a proposal made by the Executive Committee and after getting a favourable prior opinion from the Committee for Nominations and Remunerations, an individual responsible for the function, providing him/her with all the necessary powers for the performance of his/her functions in an independent manner, particularly regarding access to relevant information.

The Head of the Compliance Office (Compliance Officer):

- is appointed by the Board of Directors after getting the favourable opinion from the Committee for Nominations and Remunerations, reports to the Executive Committee, namely to the director responsible for the Compliance Office, reporting functionally to Audit Committee;
- is responsible for the compliance with the rules on the prevention of money laundering and terrorism financing and may appoint a specific individual in charge of a direct monitoring of the operations and transactions related with this theme (AML Officer), who reports directly to him/her;
- is also responsible for the follow-up and monitoring of the Compliance activities and policies at the Group’s level;
- Does not have any responsibility whatsoever, functional or hierarchical, in the business areas;
- While performing his/her functions, the Compliance Officer sends to the management body (Executive Committee) and to the supervisory body (Audit Committee) every quarter, reports on his/her activity, describing the deficiencies identified and reporting of situations of non-compliance. With the same periodicity, he/she sends to the Chairperson of the Board of Directors and every six months to the Board of Directors, a report on the main compliance risks at the level of the Bank and of the Group.

The Audit Committee issues an opinion on the work plan carried out by the Compliance Office, and this Committee is also the recipient of a report on the works carried out by the compliance function, among which one may highlight those related with financial statements, conflicts of interests and detection of irregularities.

Compliance Officer: Pedro Manuel Francisco da Silva Dias
C) Audit Division

The Audit Division is responsible for the Internal Audit function of Banco Comercial Português. This Division carries out its mission by adopting principles of internal auditing which are internationally recognised and accepted, issuing recommendations based on the outcome of the assessments made, aimed at adding value to the organisation and improving the control and quality of the Bank’s operations, contributing to the achievement of its strategic interests and ensuring that:

- the risks are duly identified and managed, and the implemented controls are correct and proportional to the risks;
- the system of assessment of the Bank’s capital is adequate in relation to its level of exposure to risk;
- the operations are recorded correctly and the operational, financial and managerial information is rigorous, reliable and provided in due time;
- the safeguarding and security of the interests and assets of the Bank and Group or which were entrusted to them are duly ensured;
- the Employees perform their duties in conformity with the internal policies, rules and procedures and with the legislation and other applicable regulations;
- the resources are economically acquired, efficiently used and adequately protected;
- legal and regulatory matters of significant impact on the organisation are recognised, clearly understood and integrated in operative processes;
- the programmes, plans and objectives defined by the management are followed;
- the different governing bodies interact in an adequate and efficient manner.

The activity of the Audit Division contributes to the pursuit of the objectives defined in Banco de Portugal Notice 5/2008 for the internal control system of institutions covered by the Legal Framework for Credit Institutions and Financial Companies, ensuring the existence of:

- an adequate control environment;
- a solid risk management system;
- an efficient information and communication system;
- an effective monitoring process.

The Head of the Audit Division is appointed by the Board of Directors after getting the opinion from the Committee for Nominations and Remunerations and the technical opinion from the Audit Committee, reporting to the Chairperson of the Board of Directors and functionally to the Audit Committee.

The Strategic Plan and the Annual Activities Plan of the Audit Division as well as eventual alteration proposals are approved by the Audit Committee, after obtaining the approval from the Chairperson of the Board of Directors and the opinion from the Executive Committee.

The Audit Committee presents regularly to the Executive Committee, the Board of Directors and ti its Chairperson, reports on the monitoring of the activity developed, in accordance with the periodicity defined at each moment, with information on the execution of the Activities Plan, main deficiencies detected and respective recommendations and status of the recommendations not yet implemented.

In addition, the Audit Division informs the Chairperson of the Board of Directors, the Chairperson of the Audit Committee and the Chairperson of the Executive Committee on themes under their responsibility that present material relevance for the accomplishment of the mission of those bodies, namely on any high-risk deficiency identified.

Head: Rui Manuel Pereira Pedro.
51. Details, even including organisational structure, of hierarchical and/or functional dependency in relation to other boards or committees of the company

Currently the hierarchical and/or functional dependence of the Audit Division, Compliance Office and Risk Office in relation to other corporate bodies or committees is presented in the table below:

<table>
<thead>
<tr>
<th>Board of Directors</th>
<th>Chairman of Board of Directors (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Executive Committee</td>
<td>Audit Committee</td>
</tr>
<tr>
<td>Audit Division</td>
<td>Committee for Risk Assessment</td>
</tr>
<tr>
<td>Rui Pedro</td>
<td></td>
</tr>
<tr>
<td>Compliance Office</td>
<td></td>
</tr>
<tr>
<td>Miguel Manso</td>
<td></td>
</tr>
<tr>
<td>Risk Office</td>
<td></td>
</tr>
<tr>
<td>Pedro Dias</td>
<td></td>
</tr>
</tbody>
</table>

(1) Director responsible - Nuno Amado: Dir. Audit Div; José Miguel Pessanha: Compliance Office and Risk Office
(2) All matters regarding professional conduct and ethical matters are reported by the Compliance Office to the Commission for Corporate Governance, Ethics and Professional Conduct.

52. Other functional areas responsible for risk control

Together with the control areas that compose the risks management system – the Risk Office and the Compliance Office (as defined in Chapter III of the Notice 5/2008 of Banco de Portugal) - and the area responsible for evaluating the adequacy and efficiency of the internal control system – the Audit Division (as per article 22 of Chapter V of that same Notice), there is an information and communication system which supports decision-making and control processes, both at an internal and external level, for which the Accounting and Consolidation Division and the Research, Planning and Assets and Liabilities Management Division are responsible, which ensures the existence of substantive, current, timely and reliable information, enabling an overall and encompassing view of the financial situation, development of activity, compliance with the defined strategy and objectives, identification of the institution’s risk profile, and performance and prospects of evolution of the markets.

The financial information and management process is assisted by the accounting and management support systems which record, classify, associate and archive, in a timely, systematic, reliable, complete and consistent manner, all the operations carried out by the institution and its subsidiaries, in accordance with the determinations and policies issued by the Executive Committee.

Hence, the Risk Office, Compliance Office, Accounting and Consolidation Division, Research, Planning and Assets and Liabilities Management Division ensure the implementation of the procedures and means required to obtain all the relevant information for the information consolidation process at a Group level, both of accounting nature and relative to support to the management and risk monitoring and control, which should cover, namely:

- The definition of the contents and format of the information to be reported by the entities included in the consolidation perimeter, in accordance with the accounting policies and guidelines defined by the management body, as well as the dates when the reporting is required;
- the identification and control of the intra-Group operations;
- assurance that the managerial information is consistent between the different entities, so that it is possible to measure and monitor the evolution and profitability of each business, verify compliance with the objectives that have been established, as well as evaluate and control the risks incurred by each entity, both in absolute and relative terms.
Still within the scope of the risks control environment, one must mention the role performed by several specialized offices which are first line structures directly reporting to the administration:

- The Office for the Validation and Monitoring of Models, which is the structure responsible for the monitoring and validation of the internal models for the assessment of risks and metrics used by the Bank and, the mission of which is to ensure, in an independent manner, the quality and suitability of the risk management framework at the level of the internal models, metrics and completeness of the records thereto related;

- Regulatory and Supervisory Monitoring Office whose mission is to assist the Executive Committee in issues deriving from the evolution shown by the regulatory framework and the practice of supervision and promote the coordination and/or participation, in articulation with other Divisions of the Bank, in transversal projects and/or with external entities, promoting the dissemination of knowledge and the involvement of the competent areas of the Bank, in order to achieve a specialized follow-up of the information and of interactions established with authorities, definition of a positioning and compliance with information duties towards supervisory and regulatory entities;

- The Personal Data Protection Office, whose head is the Data Protection Officer of the Bank who has the mission of controlling the conformity of policies and procedures of the Bank with the ones from the Legal Framework of Data Protection and other data protection requirements from the EU or from EU Member-States, including awareness and training of employees involved in personal data processing operations.

Regarding credit risk, the Credit Division also performs risk assessment and control duties pursuant to its main competences:

- appraise and issue opinions or decisions on credit proposals submitted by the Bank’s business areas, as well as credit restructuring proposals submitted by the Bank’s recovery areas, pursuant to the competences defined in internal regulations;

- monitor and follow-up of the loan portfolio of Customers managed in the commercial areas, anticipating possible situations of default and promoting restructuring solutions whenever necessary and applicable;

- start up and/or participate in Bank-wide projects aimed at the improvement of credit and operating risk in the underlying internal processes/procedures, including opinions on products or services with credit risk;

- develop, monitor, adjust or implement algorithms and automatic procedures to support the credit decision, detection of fraud, prevention of default, efficiency in collection and recovery.

In addition there is also the Rating Division, which participates in the control of risks associated to loans, where its primary responsibility is the attribution of risk levels to Companies which are Bank Customers, assuring that they are appropriately assessed on an ongoing basis. In order to assure the sound pursuit of this responsibility, specialised competences in the assessment of particular segments were developed within the Rating Division, namely Small, Mid & Large Corporate, Real Estate promotion, Project Finance, State-owned companies and Funds. At the same time, the Rating Division systematically analyses the evolution of risk levels in order to assess the adequacy of the rating models used and identify matters for their fine-tuning.

53. Details and description of the major economic, financial and legal risks to which the company is exposed in pursuing its business activity

On this issue, see the information provided in the Annual Report 2019, in the chapter on Risk Management.

54. Description of the procedure for identification, assessment, monitoring, control and risk management

On this issue, see the information provided in the Annual Report 2019, in the chapter on Risk Management.

55. Core details on the internal control and risk management systems implemented in the company regarding the procedure for reporting financial information

In the context of the Internal Control System and, more specifically, of the Risk Management System, the Board of Directors acquires adequate knowledge of the types of risks to which the institution is exposed and of the processes used to identify, assess, monitor and control these risks, as well as the legal obligations and duties to which the institution is subject, being responsible for ensuring that the Bank has effective internal control systems and promotes the development and maintenance of an appropriate and effective risk management system.
Hence, the administration body of Banco Comercial Português, namely through its Executive Committee (and respective specialised commissions), Audit Committee and Committee for Risk Assessment:

- defines and reviews the overall and specific objectives with respect to risk profile or level of tolerance to risk and relative to the decision levels of the functional areas where these decisions are applicable;
- approves policies and procedures which are specific, effective and adequate for the identification, assessment, monitoring and control of the risks to which the institution is exposed, ensuring their implementation and compliance;
- verifies the compliance with the risk tolerance levels and risk management policies and procedures, assessing their efficacy and continuous adequacy to the institution’s activity, so as to enable the detection and correction of any failures;
- ensures that the risk management activities have sufficient independence, status and visibility and are subject to periodic reviews;
- issues opinions on the reports prepared by the Risk Management and Compliance areas, namely, on the recommendations for the adoption of corrective measures;
- ensures the effective implementation of its guidelines and recommendations so as to introduce corrections and/or improvements in the Risk Management System.

The management body is also responsible for ensuring the implementation and maintenance of information and reporting processes which are suitable to the institution’s activity and risks, for defining the accounting policies to be adopted, for establishing the guidelines and for defining the decisions which, in the context of such policies, must be taken, in order to ensure the reliability of the financial reporting.

Therefore, and at a more operational level, it is responsible for approving the reporting or external disclosure outputs produced for this effect.

Regarding the Internal Control Report stipulated in Banco de Portugal’s Notice 5/2008, in CMVM’s Regulation 3/2008, and in article 245-A (1) (m) of the Securities Code, the responsibilities of the Board of Directors, through its Audit Committee - and of the Statutory Auditor are:

- on an individual basis: issue of a detailed opinion substantiated by an autonomous report of an external auditor different from the financial auditor, contracted for the purpose on an annual basis, on the efficacy/ adequacy of the Internal Control System, and issue of an opinion by the statutory auditor on the process of preparation and disclosure of individual financial information (Financial Reporting);
- on a consolidated basis: issue of an opinion by the Group’s parent company, substantiated by an autonomous report of an external auditor different from the financial auditor, contracted for the purpose on an annual basis, on the efficacy/adequacy of the Control System, which should include a reflection on the coherence of the internal control systems of the branches/subsidiaries, including those abroad and off-shore establishments, where this opinion may be based on the respective opinions prepared for the effect by the supervisory bodies of each branch/subsidiary, and issue of an opinion by the statutory auditor on the process of preparation and disclosure of consolidated financial information (Financial Reporting).

IV. Investor Support

56. Department responsible for investor assistance, composition, functions, the information made available by said department and contact details.

The Board of Directors of the bank is responsible, namely, for ensuring the implementation and maintenance of information and reporting processes which are suitable to the institution’s activity and risks, for defining the accounting policies to be adopted, for establishing the guidelines and for defining the decisions which, in the context of such policies, must be taken, in order to ensure the reliability of the financial reporting. Therefore, and at a more operational level, it is responsible for approving the reporting or external disclosure outputs produced for this effect.
Through the Investor Relations Division, the Bank establishes permanent dialogue with the financial world – Shareholders, Investors, Analysts and Rating Agencies, as well as with the financial markets in general and respective regulatory entities.

a) Composition of the Investor Relations Division

The Investor Relations Division is composed of a head and a staff of three employees who share the Division’s tasks in order to ensure the best service in market relations.

b) Duties of the Investor Relations Division

The main duties of the Investor Relations Division are:

- promoting comprehensive, rigorous, transparent, efficient and available relations with investors and analysts, as well as with the financial markets in general and respective regulatory entities, namely with respect to the disclosure of privileged information and mandatory information, including the coordination and preparation of the Bank’s report and accounts;
- monitoring the update of the evolution of the shareholder structure;
- representation of the Bank in conferences and other types of events targeting investors of debt or shares;
- collaboration with the commercial areas in the provision of institutional information and disclosure of the Group’s activity;
- management of the relations established with Rating Agencies, including the preparation and sending of relevant information on a regular basis or related to important events.

c) Type of information provided by the Investor Relations Division

During 2019, as in previous years, the Bank pursued broad activity related to communication with the market, adopting the recommendations of the CMVM (Portuguese stock market regulator) and the best international practices in terms of financial and institutional communication.

For purposes of compliance with the legal and regulatory obligations in terms of reporting, the Bank discloses quarterly information on the Bank’s results and activity, holding press conferences and conference calls with Analysts and Investors involving the participation of members of the Board of Directors.

It also provides the Annual Report, Interim Half-year and Quarterly Reports, and publishes all the relevant and mandatory information through CMVM’s information disclosure system.

In 2019 the Bank made more than 230 communications to the market, of which 40 regarding privileged information, participated in several events and attended 13 conferences and 8 roadshows in Europe and USA, where it presented institutional papers and held one-to-one meetings with investors and meetings with more than 300 investors, figures that reveal the interest of investors in the Bank.

In order to deepen its relations with its shareholder base, the Bank maintained a telephone line to support shareholders, free of charge and available from 09:00 to 19:00 on business days.

The relationship with the Rating Agencies consisted in the holding, in 2019, of the following meetings:

- With S&P (1 March), with the DBRS (14 March), with Fitch Ratings (23 September) and with Moody’s (17 October);
- 12 conference calls with the above mentioned agencies that attribute rating to BCP, to debate the earnings disclosed every three months by BCP;
- 6 meetings with a commercial nature with each one of the rating agencies and also with other two that intended to commence covering BCP (Dagong and Scope Ratings);
- 2 conference calls to debate the proposal for revising the methods used to attribute ratings to banks by Fitch Ratings;
- Conference calls related with the issue of rating letters to the Bank’s debt issues held in 2019 (issues of Additional Tier 1 and Debt Tier 2);
- Revision of the Credit Opinions, Press Releases and Rating Reports issued by the Rating Agencies throughout the year.

All the information of relevant institutional nature disclosed to the public is available on the Bank’s website, in Portuguese and English, on the page with the following address:

https://ind.millenniumbcp.pt/pt/institucional/investidores/Pages/Inv.aspx
57. Market Liaison Officer
The Bank's representative for market relations is Bernardo Roquette de Aragão de Portugal Collaço.

58. Data on the extent and deadline for replying to the requests for information received throughout the year or pending from preceding years
During 2019, the Bank received, essentially via e-mail and telephone, a variety of requests for information from shareholders and investors. These requests were all handled and replied to, mostly within two business days. By the end of 2019, there were no outstanding requests for information relative to previous years.

V. Website

59. Address(es)
The Bank's website address is as follows: www.millenniumbcp.pt

60. Place where information on the firm, public company status, headquarters and other details referred to in Article 171 of the Commercial Companies Code is available
The above information is available on the Bank's website, on the page with the following address:
http://www.millenniumbcp.pt/Institucional/governacao/

61. Place where the articles of association and regulations on the functioning of the boards and/or committees are available
The Bank's Articles of Association and the regulations of the governing bodies and specialised committees of the Board of Directors are available on the Bank's website at the following address:
http://www.millenniumbcp.pt/Institucional/governacao/

62. Place where information is available on the names of the corporate boards' members, the Market Liaison Officer, the Investor Assistance Office or comparable structure, respective functions and contact details
The information on the identity of the members of the governing bodies is available on the Bank's website, on the page with the following address:
http://www.millenniumbcp.pt/Institucional/governacao/
The information on the identity of the representative for market relations, the Investor Relations Division, respective duties and contact details are available on the Bank’s website, on the page with the following address:


63. Place where the documents are available and relate to financial accounts reporting, which should be accessible for at least five years and the half-yearly calendar on company events that is published at the beginning of every six months, including, inter alia, general meetings, disclosure of annual, half-yearly and where applicable, quarterly financial statements

The information on the financial statements relative to each financial year, semester and quarter of the last ten years (pursuant to article 245.1 of the Securities Code) is available on the Bank’s website, on the page with the following address:


The calendar of corporate events is published at the end of every year, relative to the following year, and covers the planned dates of the General Meeting and presentation of quarterly results (to the press, analysts and investors). The publication is available on the Bank’s website, on the page with the following address:


64. Place where the notice convening the general meeting and all the preparatory and subsequent information related thereto is disclosed

Whenever a General Meeting is convoked and on the date of the respective call notice, it is created in the website (WWW.millenniumbcp.pt), a temporary page to support the General Meeting of Shareholders containing all the preparatory information and supporting information for the General Meeting, together with an inbox - pmsg@millenniumbcp.pt, to receive the shareholder's correspondence, namely a letter stating the intention to participate in the meeting and proxy letters.

65. Place where the historical archive on the resolutions passed at the company’s General Meetings, share capital and voting results relating to the preceding three years are available

The historical records, including the call notice, the share capital represented, the proposals submitted and results of the voting, relative to the last ten years are available on the Bank’s website, on the page with the following address:

http://www.millenniumbcp.pt//Institucional/Governação/AssembleiasGerais/

The Bank also discloses in the above mentioned address and keeps it for 10 years, the historical records with the deliberations taken at the company’s general meetings, the share capital represented and the results of the voting.

D. REMUNERATIONS

I. Competence for determination

66. Details of the powers for establishing the remuneration of corporate boards, members of the executive committee or chief executive and directors of the company

The Remuneration and Welfare Board (CRP), pursuant to sub paragraphs a) and b) of article 14 of the Bank's Articles of Association and under the competence delegated, for the four-year period of 2018/2021, by the General Meeting, is the competent body to determine the remuneration of the governing bodies, including the members of the Executive Committee and the terms of the supplementary pensions due to retirement, old age or invalidity of executive directors.
The Remuneration and Welfare Board, together with the Committee for Nominations and Remunerations is also competent to submit, to the Bank’s General Meeting, a statement on the remuneration policy for the Bank’s governing bodies.

The Remuneration and Welfare Board is also competent to analyse the regulations for the execution of the remuneration policy of the members of the corporate bodies which is sent, every year, by the Committee for Nominations and Remunerations and to execute a regular monitoring the evolution of the compliance with the Regulation of the Policy for the Remuneration of the members of the corporate bodies, informing the Board of Directors of its conclusions.

The Board of Directors, pursuant to article 7 (2.1.r) of its Regulations and as established in article 115–C (5) of the RGICSF, has exclusive competence to approve and review the Bank’s remuneration policies and practices. In this duty, it is assisted by the Committee for Nominations and Remunerations which formulates and issues informed and independent judgements on the remuneration policy and practices and on the incentives created for purposes of risk, capital and liquidity management.

Addressed to the Remuneration and Welfare Board (RWB) and the Committee for Nominations and Remunerations (CNR), KPMG conducted an independent and specific audit, carried out in abidance by the International Standard on Related Services and by Art. 8 (4) of the Commission Delegated Regulation (EU) No 153/2013 of 19 December 2012, on the remunerations that, during 2019, were paid to members of the different governing bodies and Coordinating Managers that report directly to the Board of Directors and to the Executive Committee.

In the Factual Conclusions Report issued pursuant to the validation of the remunerations established and received in 2019 by the holders of Bank’s corporate offices and Coordinating Managers, KPMG concluded that the data reported to the RWB, CNR and Audit Committee was accurate and compliant and suited to the resolutions adopted by the corporate bodies with powers to do so.

II. Remuneration and Welfare Board

67. Composition of the remuneration committee, including details of individuals or legal persons recruited to provide services to said committee and a statement on the independence of each member and advisor.

The remunerations commission, mentioned by article 399 of the Companies Code is elected by the General Meeting, adopts the denomination of Remunerations and Welfare Board being composed by three to five members.

Within the scope of its activities, the Remuneration and Welfare Board must take into consideration the long run interests of the shareholders, investors and of those interested in the institution and also the public interest and to prevent the decision-making of the management body from being overpowered by any person or small number of people jeopardizing the Bank’s interests in general.

The Remuneration and Welfare Board was elected at the General Meeting of Shareholders held on 30 May 2018, with the exception of Mr. Nuno Almeida Alves who was elected on 22 May 2019, to exercise functions in the four-year period 2018/2021. Currently, the Remuneration and Welfare Board has the following composition:

Chairman: Jorge Manuel Baptista Magalhães Correia
Members: Ana Paula Alcobia Gray
          Nuno Maria Pestana de Almeida Alves

During the 2019 financial year, the Remunerations and Welfare Board adopted three unanimous resolutions in writing and met four times, having been written up and approved minutes of meetings and had the logistic and technical support of the Company Secretary Office. The Company Secretary acted as the Committee’s secretary.
Attendance of the Remuneration and Welfare Board meetings by each of its members is shown in the following table:

<table>
<thead>
<tr>
<th>Members of the Remuneration and Welfare Board</th>
<th>Number of Meetings Attended</th>
<th>Effective Participation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jorge Manuel Baptista Magalhães Correia</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>Ana Paula Alcobia Gray</td>
<td>4</td>
<td>100.00%</td>
</tr>
<tr>
<td>Nuno Maria Pestana de Almeida Alves(*)</td>
<td>1</td>
<td>100.00%</td>
</tr>
</tbody>
</table>

(*) The member of the Remuneration and Welfare Board was elected on 22 May 2019


Traditionally, the members of the Remunations and Welfare Board and the members of the Committee for Nominations and Remunerations attend the General Meetings of Shareholders held by the Bank. At the Annual General Meeting, held on May 22, 2019 all members of the Remuneration and Welfare Board and the members of the Committee for Nominations and Remunerations attended the meeting.

All the members of the Remuneration and Welfare Board exercising functions are independent regarding the executive members of the administration body. The Remuneration and Welfare Board aiming at developing its competences in line with best international practices on remuneration issues, being able, in accordance with its Regulations, to use all the technical means it deems appropriate, including the use of external advisers, paid by the Bank, contracted Mercer Portugal, an independent company and a leading worldwide company in human resources, for the provision of specialised technical advisory services, identifying a number of guidelines for the definition of the remunerations policy for the members of the corporate bodies and of material risk takers, observing the guidelines disclosed by the national and international supervisors, namely EBA.

As neither this consultant nor any of its senior staff have privileged relations with the Board of Directors, it is deemed that its engagement for the provision of the service, with the broad scope referred to in the preceding paragraph, can in no manner affect the independence of this consultant in relation to the Bank or its Board of Directors.

At the above-mentioned Annual General Meeting, an annual remuneration of 50,000 Euros was established for the Member, Nuno Maria Pestana de Almeida Alves, and 30,416.69 Euros were paid in 2019.

68. Knowledge and experience in remuneration policy issues by members of the Remuneration Committee

The members of the Remuneration and Welfare Board exercise for several years, top positions in banking and financial companies or large listed companies, a fact that gives them professional experience, knowledge and the adequate profile in what concerns the remunerations policy, as may be seen in the respective curricula, see Annex II.

III. Structure of remunerations

69. Description of the remuneration policy for the management and supervisory bodies

The Remuneration and Welfare Board, after hearing the Committee for Nominations and Remunerations, submitted to the General Meeting of 22 May 2019, with a binding character, the Remuneration Model of the Board of Directors, including the Executive Committee, which was approved by 99.39% of the votes cast, being the meeting attended by shareholders or their representatives holding 64.58% of the share capital. The most relevant aspects are transcribed below:
“1. Basic Principles

The Remuneration Policy of the Members of Management and Supervision Bodies (MMSB) of Banco Comercial Português S.A. is based on a set of principles aiming to ensure:

- a governance model in line with best practices;
- a competitive fixed remuneration enabling to attract and retain competent professionals and a variable remuneration intended to stimulate individual and collective performance, as well as reward the results achieved;
- the attribution of benefits, namely in what concerns the retirement complement, aligned with best market practices;
- the alignment of the interests of all stakeholders, namely regarding the sustainability of the short, medium and long run earnings and a prudent management of risk, through deferment mechanisms, reduction and reversion of the variable remuneration;
- the compliance with regulations and applicable guidelines in terms of procedures and remuneration policy.

Hence, and in compliance with the law and the Articles of Association of Banco Comercial Português, S.A., it pertains to the Committee for Nominations and Remunerations (CNR) and to the Remunerations and Welfare Board (RWB) the definition the guidelines of the remuneration policy of the MMSB, submitting them to the General Meeting of Shareholders and, once approved by the latter, make the regulations for the establishment and execution of the above mentioned remuneration.

BCP resorted to an external independent entity so as to assess the competitiveness, against the domestic and international market, of the fixed and variable component of the remuneration, as well as of the benefits currently attributed to the MMSB.

The Remuneration Policy of the MMSB of BCP takes the following into consideration:

2. Establishment of the Remuneration

2.1. Non-Executive Directors:

The remuneration of the non-executive members of the Board of Directors is composed by a fixed annual remuneration divided into 12 monthly payments.

2.2. Executive Directors:

The remuneration of the Executive Directors of BCP includes a fixed and a variable component.

2.2.1. Fixed Component:

The fixed remuneration intends to adequately remunerate the function performed considering factors such as its nature and complexity, the required competences and the sustainability of the group's performance.

The fixed component represents an amount that is sufficiently high to ensure an appropriate balance between the fixed and variable components of the total remuneration.

The annual fixed remuneration results from the payment of 14 monthly wages.

2.2.2. Variable Component

The short and long term variable remuneration is aligned with the strategy defined for the Bank and with the Bank’s objectives, values and long term interests.

The attribution of a variable remuneration is dependent on the sustainable growth of the Bank’s income as well as on the market conditions and on the possible risks that may affect the business.

At least 40% of the variable remuneration is deferred throughout a minimum period of 3 years.

The variable remuneration also foresees reduction (malus) and reversion (clawback) mechanisms in order to be able to comply with the legal and regulatory requirements and also observe the recommendations and guidelines issued by the competent entities. The ability to totally or partially reduce (malus) the payment of a deferred remuneration, the payment of which is not yet an acquired right, as well as to, partially or totally retain the payment of a variable remuneration, the payment of which is an acquired right, (claw-back), is limited to extremely significant events, duly identified and wherein the individuals involved had a direct participation.
The application of the claw-back mechanism must be supplementary to the reduction (malus) mechanism, i.e. in case of occurrence of an extremely significant event, the application of the reduction mechanism (malus) shall be a priority and only when the latter is deemed used up and insufficient should one consider using the reversion mechanism (claw-back).

The addition of the portions of the variable remuneration of the several directors cannot exceed 2% of the consolidated earnings of the Group, nor 200% of the respective fixed remuneration. When the intention is that the variable remuneration exceeds 100% of the fixed remuneration of each director, the RWB must, in compliance with the applicable legislation, submit to the General Meeting of Shareholders a proposal along those lines.

The attribution of a variable remuneration is based on the different degrees of fulfilment of the previously defined quantitative and qualitative objectives, which are associated to objective, simple, transparent and measurable performance indicators. For that purpose, shall be taken into consideration indicators related with the creation of value for the shareholders, solvency and profitability, capital requirements, efficiency and liquidity.

The evaluation is carried out within an annual and multi-year framework, ensuring that the short and long term performance is taken into consideration, wherever possible coinciding with the duration of the terms-of-office of the Board of Directors.

The attribution of the variable remuneration is associated with the performance. Therefore, its value may vary from zero, if the degree of accomplishment of the goals is under the defined threshold, and a maximum that cannot exceed twice the fixed component of the remuneration. For that purpose, a maximum level of achievement is defined, from which the variable remuneration will not increase (cap).

The variable remuneration should be composed by a portion in cash and a portion in shares or equivalent instruments issued by BCP.

The payment of the variable remuneration will also observe the deferment rules and the reduction (malus) or reversion (claw-back) mentioned above.

The variable remuneration, regardless of having already been paid and whether acquired rights have already been established, or not, is subject to reduction or reversion mechanisms whenever it is proven that the Executive Director participated in or was responsible for an action that resulted into significant losses for the Bank or ceased to comply with the adequacy and good repute criteria.

No guaranteed variable remuneration shall be granted, except when hiring a new Executive Director and only in the first year of activity and it will only be granted if the institution has a solid and strong capital base.

The variable component is subdivided into two components, one annual (Annual Variable Remuneration - AVR) and a long-term one (Long-Term Variable Remuneration - LTVR).

a) Annual Variable Remuneration (AVR)

The annual variable remuneration of each Executive Director should be paid 50% in cash and 50% in shares or equivalent instruments issued by BCP, after the approval of the financial statements of the year it concerns and taking into account the degree of compliance with the objectives defined for that purpose.

The payment of that remuneration is also conditioned to a set of conditions related with the Bank's sustained performance.

b) Long-Term Variable Remuneration (LTVR)

The long-term variable remuneration of each Executive Director is attributable depending on the degree of fulfilment of the Bank's long-term economic and financial objectives, defined for that purpose.

The LTVR applies to the period of the term-of-office, beginning on 1 January 2018, and the consequent payment is made in shares or equivalent instruments issued by BCP.

3. Other benefits

The directors are entitled to a health insurance and, when applicable, to a credit card and mobile phone, as applicable to all other employees of the Bank.

The executive directors, as well as the non-executive directors exercising functions under an exclusive regime, are entitled to a complement due for retirement, old age and disability and the Bank may enter into insurance contracts in favour of such directors.

4.1 Insurances

The Directors must subscribe to a director bond in abidance by article 396 of the Companies Code. In addition, the Bank subscribes to a Directors & Officers insurance policy following market practices.

The Directors or the Bank are not allowed to use risk hedging mechanisms or similar mechanisms, on their behalf, as provided in article 115-E (15) of the Legal Framework for Credit Institutions and Financial Companies.

4.2 Remuneration earned due to the performance of other functions related with BCP

Considering that the remuneration of the executive directors, as well as the one of the non-executive directors exercising functions under an exclusive regime is intended to directly compensate the activities they carry out directly at the Bank or in related companies (namely companies in a control or group relation with BCP) or in corporate bodies to which they have been appointed by indication or in representation of the Bank, the net value of the remunerations received annually for such duties by each Member of the Executive Committee will be deducted from their respective Annual Fixed Remuneration.

It is the obligation and responsibility of each director to inform the Bank of any additional compensation he/she may have received, for the purposes of complying with the procedure established above.

70. Information on how remuneration is structured so as to enable the aligning of the interests of the members of the board of directors with the company’s long-term interests and how it is based on the performance assessment and how it discourages excessive risk taking

On this issue, see item 69.

71. Reference, where applicable, to there being a variable remuneration component and information on any potential impact of the performance appraisal on this component

The variable component of the remuneration is associated with the performance. Therefore, its total value may vary from zero, if the degree of accomplishment of the goals is under the defined threshold, and a maximum that can exceed twice the fixed component of the annual remuneration. For that purpose, a maximum level of achievement is defined, from which the variable remuneration will not increase (cap).

The calculation of the AVR amount is based on the results of the performance evaluation throughout the AVR evaluation period and stems from the sum of two autonomous and independent components:

- 80% of the amount is based on the evaluation of the level of compliance with the quantitative objectives (corporate KPIs);
- 20% of the amount is based on the evaluation of performance of each director regarding the qualitative objectives.

Hence, the rule established in the Regulations for the Execution of the Remuneration Policy of the members of Management and Supervision Bodies, is that no guaranteed variable remuneration shall be granted, except when hiring a new executive director and only in the first year of activity and it will only be granted if, pursuant to an opinion from the Audit Committee and the Committee for Risk Assessment, the institution has a solid and strong capital base.

In accordance with the Bank’s articles of association, the establishment of the remuneration shall be made for each director individually, taking into account, notably, the medium and long-term interests of the Bank and the aim of not encouraging excessive risk-taking. The Articles of Association also set forth that the addition of the variable remuneration components of the several directors must abide by the legal limits, cannot exceed 200% of the respective fixed remuneration or 2% of the Group’s consolidated earnings, and the respective attribution and establishment must observe the applicable rules, namely those regarding deferment, balance between cash and other instruments, reversion (clawback) and reduction (malus) mechanisms.

The evaluation is carried out within an annual and multi-year framework, ensuring that the short and long term performance is taken into consideration, wherever possible coinciding with the duration of the terms-of-office of the Board of Directors.
The qualitative evaluation of the Chairperson of the Executive Committee (CEO) will pertain to the Committee for Nominations and Remunerations, after listening to the Chairperson and to the non-executive Vice-Chairpersons of the Board of Directors. The qualitative evaluation of the remaining members of the Executive Committee pertains to the Committee for Nominations and Remunerations, pursuant to a proposal made by the CEO, after listening to the Chairperson and the non-executive Vice-Chairpersons of the Board of Directors.

The variable remuneration, both annual and long-term, may not be attributed under exceptional conditions, namely if, after an opinion from the Audit Committee and from the Committee for Risk Assessment, it is found that there is not a strong base of own funds or if its attribution could unduly limit the Company's ability to strengthen it.

Thus, in accordance with provisions of the Regulations for the Execution of the Remuneration Policy of the members of Management and Supervision Bodies, the variable remuneration, regardless of acquired rights have already been established, or not, is subject to reduction or reversion mechanisms whenever it is proven that the Executive Director, with malicious intent or gross negligence, participated or was responsible for a performance resulting in significant losses for the Company or ceased to comply with the adequacy and good repute criteria. The ability to totally or partially reduce (malus) the payment of a deferred remuneration, the payment of which is not yet an acquired right, as well as to, partially or totally retain the payment of a variable remuneration, the payment of which is an acquired right, (claw-back), is limited to extremely significant events, duly identified and wherein the individuals involved had a direct participation.

The application of the claw-back mechanism must be supplementary to the reduction mechanism, i.e. in case of occurrence of an extremely significant event, the application of the reduction mechanism (malus) shall be a priority and only when the latter is deemed used up and insufficient should one consider using the reversion mechanism (claw-back).

The occurrence of the situations described in this article is supervised by the Committee for Nominations and Remunerations and the application of those mechanisms shall only be made after listening to the Remunerations and Welfare Board and the Chairperson of the Board of Directors.

The attribution of the variable remuneration is subject to the positive performance of own funds under a prudential perspective and may not be considered, pursuant to a joint and grounded decision made by the Remunerations and Welfare Board and the Committee for Nominations and Remunerations, extraordinary operations that, for their size and/or impact, affect the capital.

72. The deferred payment of the remuneration’s variable component and specify the relevant deferral period.

In accordance with the Regulations for the Execution of the Remuneration Policy of the members of Management and Supervision Bodies applicable to the financial year to which this report relates to, was deferred in 50% throughout a three-year period and paid a third each year, being the payment made 50% in cash and 50% in company shares, in the deferred portion and in the non-deferred portion.

The number of shares of the Company to attribute to each executive director results from the the quotient between the value of the annual variable remuneration, net of taxes and contributions, estimated after the assessment of the performance and the price of attribution of the shares of the Company estimated regarding each evaluation period.

The non-deferred component of the annual variable remuneration was paid in June, the month following the date of approval of the Earnings by General Meeting of Shareholders.

If the member of the Executive Committee leaves office, for any reason other than removal with just cause, after the end of the evaluation period but before the payment of the annual variable remuneration, the annual variable remuneration will be paid in full, corresponding to that evaluation period, in compliance with the deferment periods and composition (cash or shares).

Likewise, the payment of the annual variable remuneration corresponding to the evaluation period during which the termination of functions of the member of the Executive Committee occurs, shall not be due, except in situations of termination of functions by agreement, retirement, death, disability or any other cause for the cessation of the term of office due to a cause not imputable to the Executive Director, namely the alteration of the control of the Company, among other, following a takeover bid or other fact outside the Executive's Director will, in which case the Remuneration and Welfare Board may resolve on a pro rata temporis attribution.

The Bank shall not bear any additional expenses with the retirement and disability pensions after the termination of each director’s functions.
73. The criteria whereon the allocation of variable remuneration on shares is based, and also on maintaining company shares that the executive directors have had access to, on the possible share contracts, including hedging or risk transfer contracts, the corresponding limit and its relation to the total annual remuneration value

The variable remuneration, both annual and long-term, may not be attributed under exceptional conditions, namely if, after an opinion from the Audit Committee and from the Committee for Risk Assessment, it is found that there is not a strong base of own funds or if its attribution could unduly limit the Company’s ability to strengthen it.

The attribution of the variable remuneration is subject to the positive performance of own funds under a prudential perspective and may not be considered, pursuant to a joint and grounded decision made by the Remuneration and Welfare Board and the Committee for Nominations and Remunerations, extraordinary operations that, for their size and/or impact, affect the capital.

No guaranteed variable remuneration shall be granted, except when hiring a new executive director and only in the first year of activity and it will only be granted if, pursuant to an opinion from the Audit Committee and the Committee for Risk Assessment, the institution has a solid and strong capital base. Until his date, no guaranteed variable remuneration was attributed to executive directors.

The shares of the Company attributed as annual variable remuneration are subject to a retention policy for a period of one year commencing on the date the annual variable remuneration is paid; therefore, the executive director will not be able to sell them, except for the provisos of the following numbers, during the 12 months following their delivery.

The executive director may sell or encumber the shares equivalent to the totality of taxes and contributions to pay due to the attribution of the shares.

If the Executive Director is not elected for a new term of office, the unavailability regime will cease to be in effect and the totality of the shares may be sold or encumbered as of the date of termination of his/her term of office.

Only for purposes of estimating the attributable variable remuneration, the amounts corresponding to the pension supplementary regimes are not considered annual fixed remuneration.

The variable component of the remuneration is associated with the performance. Therefore, its total value may vary from zero, if the degree of accomplishment of the goals is under the defined threshold, and a maximum that can exceed twice the annual fixed remuneration.

The variable remuneration will be paid 50% in cash and 50% in BCP shares, not only in the deferred portion but also in the non-deferred portion in what concerns the annual variable remuneration.

Each beneficiary cannot, in any case whatsoever, receive a variable remuneration that, after the number of share is converted (evaluated at the average closing price of the Company during the two months prior to being made available) reach a total exceeding 200% the respective annual fixed remuneration, either in an year when there is only annual variable remuneration or in years when there are annual variable remuneration and long-term remuneration.

When the variable remuneration, estimated in accordance with the previous number, exceeds the component of the value of the annual fixed remuneration, the same will have to be approved by the General Meeting of Shareholders, following a joint proposal from the Remunerations and Welfare Board and the Committee for Nominations and Remunerations.

As provided for in Article 115-E (15) of the Legal Framework for Credit Institutions and Financial Companies, the Executive Directors or the Company, on their behalf, are not allowed to use risk hedging mechanisms or similar mechanisms.
74. The criteria whereon the allocation of variable remuneration on options is based and details of the deferral period and the exercise price

During the financial year to which this report relates to, the Bank did not attribute a variable remuneration on options to the executive members of the Board of Directors.

75. The key factors and grounds for any annual bonus scheme and any additional non-financial benefits

On this issue, see item 76.

76. Key characteristics of the supplementary pensions or early retirement schemes for directors and state date when said schemes were approved at the general meeting, on an individual basis

The arrangement for retirement due to old age or invalidity of members of the Executive Committee is defined in article 17 of the Articles of Association, transcribed below, and in the document approved at the General Meeting held on 30 May 2018.

1. The directors shall benefit from the social security regime applicable in each case.
2. The directors are also entitled to a supplement to the retirement or disability pensions and the Bank may enter into insurance contracts in favour of such directors.
3. At the beginning of each term of office and by agreement with each director, the insurance policy may be replaced by contributions to a pension fund of defined contributions.
4. The amount of the contributions of the Bank, within the scope of the two previous paragraphs, shall be established on a yearly basis by the Remuneration and Welfare Board.
5. The Bank shall not bear any additional expenses with the retirement and disability pensions after the termination of each director’s functions.
6. The right to the supplement shall only become effective if the beneficiary retires due to old age or disability, under the terms of the social security regime applicable to him/her.
7. At the time of the retirement, the beneficiary may choose to redeem the capital.
8. In case of death before retirement, the right to receive the accrued capital shall remain effective pursuant to the applicable provisions established by the contract or by law.”

No additional benefit is foreseen for directors in the event of early retirement.

The retirement supplements paid the the 2019 financial year are described in the following table:

<table>
<thead>
<tr>
<th>Chairman and Executive Members of the Board of Directors</th>
<th>Position</th>
<th>Retirement Supplement (€)</th>
<th>Income tax withheld from Retirement Supplement (€)</th>
<th>Amount transferred to the Pension Fund (€)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nuno Manuel da Silva Armando</td>
<td>Chairman of the Board of Directors</td>
<td>83,950.00</td>
<td>38,026.00</td>
<td>45,924.00</td>
</tr>
<tr>
<td>Miguel Maya Dias Pires</td>
<td>Vice-Chairman of the BOD and Chairman of the EC</td>
<td>129,999.96</td>
<td>58,620.00</td>
<td>71,379.96</td>
</tr>
<tr>
<td>Miguel de Campos Pereira de Braganca</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>103,999.98</td>
<td>45,124.00</td>
<td>58,875.98</td>
</tr>
<tr>
<td>João Nuno de Oliveira Jorge Palma</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>103,999.98</td>
<td>46,172.00</td>
<td>57,827.98</td>
</tr>
<tr>
<td>Rui Manuel da Silva Teixeira</td>
<td>Member of the Executive Committee</td>
<td>91,000.00</td>
<td>41,218.00</td>
<td>49,782.00</td>
</tr>
<tr>
<td>José Miguel Bendelmir Schorchi da Silva Pessanha</td>
<td>Member of the Executive Committee</td>
<td>91,000.00</td>
<td>41,218.00</td>
<td>49,782.00</td>
</tr>
<tr>
<td>Maria José Henriques Barreto Matos de Campos</td>
<td>Member of the Executive Committee</td>
<td>90,997.34</td>
<td>36,142.00</td>
<td>54,855.34</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>694,947.26</td>
<td>306,520.00</td>
<td>388,427.26</td>
</tr>
</tbody>
</table>

The Retirement Regulations of the Executive Directors is available on the Bank’s website at:

IV. Disclosure of remunerations

77. Details on the amount relating to the annual remuneration paid as a whole and individually to members of the company’s board of directors, including fixed and variable remuneration and as regards the latter, reference to the different components that gave rise to same

In the financial year of 2019, the amount of the fixed remuneration paid as a whole and individually to members of the company’s board of directors (executive and non-executive) is shown in the following table:

A - Annual Fixed Remuneration

<table>
<thead>
<tr>
<th>Non-Executive Members of the Board of Directors</th>
<th>Position</th>
<th>Annual Fixed Remuneration</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Paid Directly By BCP (€)</td>
</tr>
<tr>
<td>Rui Manuel da Silva Atado</td>
<td>Chairman of the Board of Directors</td>
<td>660,712.19</td>
</tr>
<tr>
<td>Jorge Manuel Reis Magalhães Correia</td>
<td>Vice-Chairman of the Board of Directors</td>
<td>110,000.00</td>
</tr>
<tr>
<td>António Alfredo Gaya</td>
<td>Member of the Board of Directors</td>
<td>120,000.00</td>
</tr>
<tr>
<td>José Manuel Moniz Eiras da Costa</td>
<td>Member of the Board of Directors</td>
<td>132,916.63</td>
</tr>
<tr>
<td>João C.</td>
<td>Member of the Board of Directors</td>
<td>31,333.33</td>
</tr>
<tr>
<td>Luisão R.</td>
<td>Member of the Board of Directors</td>
<td>120,000.00</td>
</tr>
<tr>
<td>Tânia Maria Ferreira da Fonseca</td>
<td>Member of the Board of Directors</td>
<td>135,000.00</td>
</tr>
<tr>
<td></td>
<td>Sub-total</td>
<td></td>
</tr>
</tbody>
</table>

Members of the Audit Committee

<table>
<thead>
<tr>
<th></th>
<th>Position</th>
<th>Annual Fixed Remuneration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cártena Maria Pinto Lopes</td>
<td>Chairman of the Audit Committee</td>
<td>168,083.37</td>
</tr>
<tr>
<td>Fernando da Costa Lima</td>
<td>Member of the Audit Committee</td>
<td>8,660.00</td>
</tr>
<tr>
<td>Valter Rui Dias de Barros</td>
<td>Member of the Audit Committee</td>
<td>130,000.00</td>
</tr>
<tr>
<td>Van Ge Leung</td>
<td>Member of the Audit Committee</td>
<td>150,000.00</td>
</tr>
<tr>
<td></td>
<td>Sub-total</td>
<td></td>
</tr>
</tbody>
</table>

Members of the Executive Committee

<table>
<thead>
<tr>
<th></th>
<th>Position</th>
<th>Annual Fixed Remuneration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miguel Hapsch/Lei Pinheiro</td>
<td>Vice-Chairman of the BofD and Chairman of the EC</td>
<td>625,380.00</td>
</tr>
<tr>
<td>Miguel da Cunha Ferreira de Bragança</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>480,910.00</td>
</tr>
<tr>
<td>João Nuno de Oliveira e Pires</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>530,000.00</td>
</tr>
<tr>
<td>Rui Manuel da Silva Pires</td>
<td>Member of the Executive Committee</td>
<td>495,428.86</td>
</tr>
<tr>
<td>Jose Miguel Botelho Schacht da Silva</td>
<td>Member of the Executive Committee</td>
<td>426,910.00</td>
</tr>
<tr>
<td>Maria Jose Henrique Barros de Campos</td>
<td>Member of the Executive Committee</td>
<td>454,988.60</td>
</tr>
<tr>
<td></td>
<td>Sub-total</td>
<td></td>
</tr>
</tbody>
</table>

Total values of BCP’s Corporate Bodies: 4,765,146.66 148,513.98 4,913,660.64 2,212,733.03

Note:
- The amounts indicated are net amounts, as provided for in the Regulations for the Execution of the Remuneration Policy of the members of Management and Supervision Bodies.
- This amount was not deducted from the remuneration paid at BCP, as provided for in the Regulations for the Execution of the Remuneration Policy of the members of Management and Supervision Bodies.
In the 2019 financial year, the amount of variable remuneration attributed to the executive members of the Board of Directors (executive Committee) of the Bank is shown in the following table:

### B – Annual Variable Remuneration

<table>
<thead>
<tr>
<th>Executive Members of the Board of Directors (Executive Committee)</th>
<th>Position</th>
<th>Payment made in Cash (€)</th>
<th>No. Shares (a) made available (quant.)</th>
<th>Payment made in Shares (b)</th>
<th>Income Tax withheld from AVR (Cash + Shares) (€)</th>
<th>Payment to be made in the next 3 years in Cash (€)</th>
<th>No. Shares (c) to be made available in the next 3 years (quant.)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Miguel Maya Dias Pinheiro</td>
<td>Vice-Chairman of the BofD and Chairman of the EC</td>
<td>56,553.00</td>
<td>219,708.00</td>
<td>44,359.25</td>
<td>45,511.00</td>
<td>56,553.00</td>
<td>219,708.00</td>
</tr>
<tr>
<td>Miguel de Campos Pereira de Bragança</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>51,217.75</td>
<td>198,981.00</td>
<td>40,174.26</td>
<td>40,377.00</td>
<td>51,217.75</td>
<td>198,981.00</td>
</tr>
<tr>
<td>João Nuno de Oliveira Jorge Pinto</td>
<td>Vice-Chairman of the Executive Committee</td>
<td>51,217.75</td>
<td>198,981.00</td>
<td>40,174.26</td>
<td>40,377.00</td>
<td>51,217.75</td>
<td>198,981.00</td>
</tr>
<tr>
<td>Rui Manuel da Silva Telles</td>
<td>Member of the Executive Committee</td>
<td>45,227.00</td>
<td>175,707.00</td>
<td>35,472.24</td>
<td>36,557.00</td>
<td>45,227.00</td>
<td>175,707.00</td>
</tr>
<tr>
<td>José Miguel Bersonam Schonte de Sousa Palma</td>
<td>Member of the Executive Committee</td>
<td>45,227.00</td>
<td>175,707.00</td>
<td>35,472.24</td>
<td>36,557.00</td>
<td>45,227.00</td>
<td>175,707.00</td>
</tr>
<tr>
<td>Maria José Henriques Barreto Matos de Campos</td>
<td>Member of the Executive Committee</td>
<td>18,844.50</td>
<td>73,210.00</td>
<td>14,781.10</td>
<td>15,164.00</td>
<td>18,844.50</td>
<td>73,210.00</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>268,287.00</td>
<td>1,042,295.00</td>
<td>210,439.36</td>
<td>214,029.00</td>
<td>268,287.00</td>
<td>1,042,296.00</td>
</tr>
</tbody>
</table>

(a) - average closing price of BCP shares from November 1, 2017 to December 31, 2017: € 0.2574.
(b) - closing price of BCP shares on October 23, 2009: € 0.2019.
(c) - closing price of BCP shares on October 23, 2009: € 0.2019.

78. Any amounts paid, for any reason whatsoever, by other companies in a control or group relationship, or are subject to a common control.

Considering the provisions in the remuneration policy for members of the Board of Directors transcribed above in item 69, which establish that the net value of the remunerations earned annually by each Executive Director, on account of duties performed in companies or governing bodies to which they have been appointed through indication or in representation of the Bank, shall be deducted from the values of the respective annual fixed remuneration, see the table above of item 77-A which quantifies these deductions.

79. Remuneration paid in the form of profit sharing and/or bonus payments and the reasons for said bonuses or profit sharing being awarded.

During the financial year to which this Report refers, no remuneration in the form of profit-sharing and/or bonuses was paid.

80. Compensation paid or owed to former executive directors concerning contract termination during the financial year.

During the financial year to which this Report refers, no indemnity was paid or owed to former directors relative to their termination of office during the year.

81. Details of the annual remuneration paid, as a whole and individually, to the members of the company’s supervisory board for the purposes of Law No. 28/2009 of 19 June

See the table of item 77. A - Annual Fixed Remuneration

82. Details of the remuneration in said year of the Chairman of the Presiding Board to the General Meeting

In defining the remuneration of the elected members of the Board of the General Meeting, the Remuneration and Welfare Board took into consideration, for the term of office that began in May 2017, the amounts paid for this position by the major listed companies based in Portugal and similar in size to BCP, having established the annual remuneration of the Chairperson of the Board of the General Meeting at 42,000 Euros and the one of the Vice-Chairperson at 27,600 Euros.
V. Agreements with remunerative implications

83. The envisaged contractual restraints for compensation payable for the unfair dismissal of directors and the relevance thereof to the remunerations’ variable component.

This issue is ruled by the provisos of article 403 (5) of the Companies Code, herein transcribed: “If a dismissal is not grounded on a fair cause, the director will be entitled to a compensation for damages, in accordance with the agreement established with him/her or as generally permitted by law. That compensation cannot exceed the amount of remunerations he/she would presumably receive until the end of the period of time for which he/she was elected.”

Apart from those herein mentioned, no contractual conditions or limitations have been established for compensation payable for dismissal without fair cause.

On these issues, see items 71 and 72.

84. Reference to the existence and description, with indication of the amounts involved, of agreements between the company and members of the management board and directors, in observance of number 3 of article 248-B of the Securities Code, which establish compensation in the case of resignation, dismissal without fair grounds or termination of the work relation following a change in the control of the company (article 245-A/1/L))

There are no agreements between the Company and members of the management board, directors, pursuant to number 3 of article 248-B of the Securities Code, or any other employee who reports directly to the management which establish indemnities in the event of resignation, dismissal without fair cause or termination of employment relations following a change in the control of the company, exception made those determined by the general applicable law.

VI. Plans for the attribution of shares or stock options

85. Details of the plan and the number of persons included therein

Regarding the issues addressed in items 85 to 88, currently there are no plans with these features; hence, this chapter VI is not applicable to the Bank.

86. to 88. Not applicable

E. TRANSACTIONS WITH RELATED PARTIES

I. Control mechanisms and procedures

89. Mechanisms implemented by the Company for the purpose of controlling transactions with related parties

The members of the governing bodies as well as the holders of qualifying stakes and entities related to them are identified and marked with special alerts in the Bank’s computer records.

The internal rules on granting credit foresees specific procedures for the progression of the proposals regarding these entities, in particular, their approval by the Board of Directors and the issue of a prior opinion of the Audit Committee pursuant to an opinion issued by the Compliance Office relative to the compliance of the proposed transactions with the internal rules, legal and regulatory provisions, and all other applicable conditions.

Proposals relative to this particular group are submitted to the Audit Committee by the Executive Committee, which, in turn, receives the proposals from the Credit Commission.

This commission’s functions are to assess and decide on credit granting to Customers of Banco Comercial Português, in accordance with the competences established by an internal regulation (‘Credit Granting, Monitoring and Recovery’). Moreover, this commission also issues advisory opinions on credit proposals from Group subsidiary companies abroad.

The Credit Commission is composed of the totality of the members of the Executive Committee and may function with a minimum of three directors and one of them should be responsible for the proponent area. Apart from these, the Risk Officer, the Compliance Officer, the Company’s Secretary, the Heads of the proponent areas, the ‘Level 3’ managers, the subsidiary entities’ Credit Commission members (whenever there are proposals originated in those entities) and the Heads of commercial areas are also part of the Credit Commission. The Heads of the following Divisions are also members of this commission: Credit; Specialised Monitoring; Legal Advisory and Litigation; Investment Banking; Real Estate Business; Rating; Specialised Recovery and Retail Recovery.
The Director responsible for Risk, the Risk Officer, the Compliance Officer and the Head of Internal Audit are not entitled to vote but have the right to veto.

The Board of Directors, in accordance with its competences, conferred to it by its Regulations, reserved for itself the necessary and sufficient powers for the following acts:

- approve, after obtaining a prior opinion from the Audit Committee, the agreements established between the Bank and holders of stakes above 2% of the Bank’s share capital or entities that are in a controlling or group relationship with them or members of the management and supervision body, directly or through third parties, provided that any one of the following conditions applies: (i) the object of the agreement is not encompassed in the Bank’s business; (ii) the material engagement limit for assets and services exceeds the total amount of €100,000/year per group of suppliers part of the same economic group or client group, for the same type of assets and services; (iii) no special advantage is given to the party to the agreement in question;

- approve, after obtaining a prior opinion from the Audit Committee, credit operations, regardless of their form, to: (i) members of the corporate bodies (ii) shareholders with stakes over 2% of the Bank’s share capital, computed under the terms of art. 20 of the Securities Code, and to (iii) natural or legal persons related to either of them.

In what regards credit transactions, the Service Order OS0016 sets forth that the Bank is not allowed to grant loans, directly or indirectly, in any form or of any kind (including acting as guarantor) to the members of its management and supervision bodies or to companies or legal persons directly or indirectly controlled by them.

In accordance with the above-mentioned Service Order, the granting of any type of credit (including the provision of guarantees) to:

- entities wherein the members of the Bank’s management and supervision bodies are managers or have a qualifying holding that does not ensure a controlling position, directly or indirectly;
- shareholders holding 2% or more of the Bank’s share capital and related entities;

Is subject to the following special procedures:

- approval by a majority of at least two thirds of the members of the Board of Directors and the Members related to the entities involved in the loan application are not allowed to vote;
- the documentation on these loan applications to be sent by the Credit Division to the Executive Committee for appraisal and afterwards being sent to the Board of Directors must include an opinion issued by the Bank’s Audit Division verifying compliance with the applicable internal regulations, legal and statutory provisos and all other conditions applicable to them;
- the documentation regarding each loan application to be sent to the Board of Directors for final appraisal must include a prior favourable opinion issued by the Audit Committee.

The operations involving related parties are approved at a meeting of the Board of Directors by a majority of, at least, two thirds of the members.

All the members of the Audit Committee are part of the Board of Directors and, as such, participate at the meeting and in the adoption of the resolution. Therefore, this Committee takes cognizance in loco of the decision made by the Board of Directors, not being justified/for being redundant, any other communication to the Audit Committee.

When an operation with a related party is being debated, the Chairwoman of the Audit Committee, qualified as independent member of the Board of Directors, or in her absence a member appointed for that purpose, informs the Board with detail on the contents of the prior opinion of the Audit Committee.

Lastly and also in accordance with the provisions of the Regulations of the Board of Directors, the members of the Board of Directors and the supervisory bodies cannot take part in the analysis and in the decision-making process of credit granting operations to companies mentioned in the previous paragraph of which they are managers or wherein they hold stakes and any of these situation requires the approval by, at least, a majority of two thirds of the remaining members of the administration body and a favourable opinion from the Audit Committee.
90. Details of transactions that were subject to control in the referred year.

In 2019, were subject to control by the Compliance Office and the Audit Committee of the Board of Directors 16 opinions on credit operations and three on contracting of products or services relative to members of the management and supervisory bodies and shareholders with stakes greater than 2% of the Banks’ share capital and entities related to them, of a total value of approximately 3,976 million Euros. The indicated amount includes extensions and reviews of limits.

91. A description of the procedures and criteria applicable to the supervisory body when same provides preliminary assessment of the business deals to be carried out between the company and the holders of qualifying holdings or entity-relationships with the former, as envisaged in Article 20 of the Securities Code.

Any business to be conducted between the Company and owners of qualifying holdings or entities which are in any relationship with them, are the object of appraisal and exclusive deliberation by the Board of Directors, supported by analyses and technical opinions issued by the Audit Committee, which in turn take into account approvals given by the Credit Division, in the case of credit operations, or by the Procurement Division and/or other areas involved in the contract, in the case of contracts for the supply of products and services. All the operations, regardless of their respective amount, and according to item 10 above, require a prior opinion issued by the Compliance Office in relation to the legal and regulatory compliance of the proposed operations.

II. Elements relative to business

92. Details of the place where the financial statements including information on business dealings with related parties are available, in accordance with IAS 24, or alternatively a copy of said data

On this issue, see the information provided in the Annual Report for 2019, in appraisal 51 of the Notes to the Consolidated Financial Statements.

Part II

Evaluation of the Compliance with the Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.

The Bank assesses the compliance and justifies the non-compliance with the recommendations and sub-recommendations of the Corporate Governance Code from IPCG in the following table:
### EVALUATION OF THE COMPLIANCE WITH THE RECOMMENDATIONS AND SUB-RECOMMENDATIONS FROM THE CORPORATE GOVERNANCE CODE FROM IPCG

<table>
<thead>
<tr>
<th>Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.</th>
<th>Table of Contents for the Items of Part I of the Report</th>
<th>Compliance</th>
</tr>
</thead>
<tbody>
<tr>
<td>I.1.1. The company shall establish mechanisms to ensure, in an appropriate and rigorous manner, the production, processing and timely disclosure of information to its corporate bodies, shareholders, investors and other stakeholders, financial analysts and the market in general.</td>
<td>Items: 21- Board of Directors, 55 to 58, 65 and Recommendations: I.3.1, I.3.2.</td>
<td>Compliant</td>
</tr>
<tr>
<td>I.2.1. Companies should establish criteria and requirements regarding the profile of new members of the corporate bodies appropriate to the function to be performed, and in addition to individual attributes (such as competence, independence, integrity, availability and experience), these profiles should consider diversity requirements, paying particular attention to gender, which may contribute to improving the performance of the body and the balance in its composition.</td>
<td>Items:16, 17, 19, 24, 26 and 33, 36 and Recommendation: V.4.1.</td>
<td>Compliant</td>
</tr>
<tr>
<td>I.2.2. The management and supervisory bodies and their internal committees shall have internal regulations - in particular on the exercise of their duties, chairmanship, frequency of meetings, functioning and framework of duties of their members - and detailed minutes of their meetings shall be drawn up.</td>
<td>Items: 21, 22, 23, 27 and 34</td>
<td>Compliant</td>
</tr>
<tr>
<td>I.2.3. The internal regulations of the management and supervision bodies and of their internal commissions must be fully disclosed on the company’s website.</td>
<td>Items: 21 to 23, 27, 34 and 61</td>
<td>Compliant</td>
</tr>
<tr>
<td>I.2.4. The composition, number of annual meetings of the management and supervisory bodies and their internal committees shall be disclosed on the company’s website.</td>
<td>Items: 21, 23, 27 and 67</td>
<td>Compliant</td>
</tr>
<tr>
<td>I.2.5. The company's regulations shall provide for the existence and ensure the functioning of mechanisms for the detection and prevention of irregularities, as well as the adoption of a policy for the communication of irregularities (whistleblowing), which guarantees the appropriate means for the communication and treatment of such irregularities, safeguarding the confidentiality of the information transmitted and the identity of the notifier, whenever this is requested.</td>
<td>Item: 49</td>
<td>Compliant</td>
</tr>
<tr>
<td>Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.</td>
<td>Table of Contents for the Items of Part I of the Report</td>
<td>Compliance</td>
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<tr>
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<tr>
<td><strong>I.3.1.</strong> The articles of association or other equivalent means adopted by the company shall establish mechanisms to ensure that, within the limits of the applicable legislation, members of the management and supervisory bodies are permanently guaranteed access to all information and employees of the company for the evaluation of the company's performance, situation and development prospects, including, in particular, the minutes of meetings, documentation supporting the decisions taken, the call notices and the filing of meetings of the executive management body, without prejudice to access to any other documents or persons from whom clarifications may be requested.</td>
<td>Items: 21, 23, 26 and Recommendation: I.1.1.</td>
<td>Compliant</td>
</tr>
<tr>
<td><strong>I.3.2.</strong> Each body and committee of the company must ensure, in a timely manner, the flow of information, from the respective call notices and minutes, necessary for the exercise of the legal and statutory powers of each of the other bodies and committees.</td>
<td>Items: 21, 22 and 27</td>
<td>Compliant</td>
</tr>
<tr>
<td><strong>I.4.1.</strong> An obligation should be put on members of corporate bodies and committees to inform, in a timely manner, their respective body or committee of the facts that may constitute or give cause to a conflict between their interests and the company’s interest.</td>
<td>Items: 10, 20, 49, 89 to 91</td>
<td>Compliant</td>
</tr>
<tr>
<td><strong>I.4.2.</strong> Procedures shall be adopted to ensure that the member in conflict does not interfere in the decision-making process, without prejudice to the duty to provide information and clarifications requested by the body, the committee or its members.</td>
<td>Item: 20</td>
<td>Compliant</td>
</tr>
<tr>
<td><strong>I.5.1.</strong> The management body should define, with binding prior opinion of the supervisory body, the type, scope and minimum value, individual or aggregate, of the transactions with the related parties that: (i) require the prior approval of the management body; (ii) and those that, because they are of a higher value, also require a prior favourable opinion from the supervisory body.</td>
<td>Items: 10, 37, 89 to 91</td>
<td>Compliant</td>
</tr>
<tr>
<td><strong>I.5.2.</strong> The management body should, every six months, report to the supervisory board all the businesses covered by Recommendation I.5.1.</td>
<td>Items: 10, 89 to 91</td>
<td>Compliant</td>
</tr>
<tr>
<td>Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.</td>
<td>Table of Contents for the Items of Part I of the Report</td>
<td>Compliance</td>
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<tr>
<td>II.1. The company should not set an excessively high number of shares required to confer the right to one vote, and should make its choice explicit in the governance report whenever it implies a deviation from the principle that each share corresponds to one vote.</td>
<td>Items: 5, 12, 14 and 48</td>
<td>Compliant</td>
</tr>
<tr>
<td>II.1.(1)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>II.1.(2)</td>
<td></td>
<td>Not applicable</td>
</tr>
<tr>
<td>II.2. The Company should not adopt mechanisms that hinder the taking of deliberations by their shareholders, in particular establishing a deliberative quorum higher than that established by law.</td>
<td>Items: 5, 12, 14, 48</td>
<td>Non compliant but explained</td>
</tr>
<tr>
<td>II.3. The company must implement adequate resources to exercise the right to use correspondence vote, including by electronic means.</td>
<td>Item: 12. (First part)</td>
<td>Compliant</td>
</tr>
<tr>
<td>II.3.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>II.4. The company shall implement adequate means for shareholders to participate in the meeting by electronic means.</td>
<td>Item: 12. (Paragraph 4 et seq.)</td>
<td>Non compliant but explained</td>
</tr>
<tr>
<td>II.4.</td>
<td></td>
<td></td>
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<tr>
<td>II.5. Articles of association of the company which foresee the limitation of the number of votes which may be held or exercised by a single shareholder, individually or in combination with other shareholders, must also establish that, at least every five years, the alteration or maintenance of this statutory provision will be subject to deliberation by the General Meeting – without requirement of a quorum larger than that legally established – and that, in this deliberation, all the votes cast will count, without the application of this limitation.</td>
<td>Items: 5 and 13</td>
<td>Non compliant but explained</td>
</tr>
<tr>
<td>II.5.(1)</td>
<td></td>
<td></td>
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<tr>
<td>II.5.(2)</td>
<td></td>
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<tr>
<td>II.6. Defensive measures should not be adopted that determine payments or the incurrence of expenses by the company in the event of the transfer of control or change of the composition of the management body, and which might hinder the economic interest in the transfer of shares and the free appraisal by the shareholders of the Director’s performance.</td>
<td>Item: 4</td>
<td>Compliant</td>
</tr>
<tr>
<td>II.6.(1)</td>
<td></td>
<td></td>
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<tr>
<td>II.6.(2)</td>
<td></td>
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</tbody>
</table>
### III.1. Without prejudice to the legal functions of the Chairman of the Board of Directors, if the latter is not independent, the independent directors shall appoint a lead independent director among themselves, to: (i) act, whenever necessary, as a contact person with the Chairperson of the Board of Directors and with the other Directors, (ii) make sure that they have the necessary conditions and means to carry out their duties; and (iii) coordinate them in the performance assessment by the management body provided for in the recommendation V.1.1.

#### Table of Contents

<table>
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<tr>
<th>Recommendation</th>
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<tbody>
<tr>
<td>III.1</td>
<td>Non compliant but explained</td>
</tr>
</tbody>
</table>

#### III.2. The number of non-executive members of the management body, as well as the number of members of the supervisory body and the number of members of the Financial Matters Committee must be appropriate to the size of the company and the complexity of the risks inherent to its activity, but sufficient to efficiently ensure the functions entrusted to them.

<table>
<thead>
<tr>
<th>Recommendation</th>
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<tbody>
<tr>
<td>III.2.(1)</td>
<td>Compliant</td>
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<tr>
<td>III.2.(2)</td>
<td></td>
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<tr>
<td>III.2.(3)</td>
<td>(Not applicable)</td>
</tr>
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</table>

#### III.3. In any case, the number of non-executive directors must exceed that of executive directors.

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<tr>
<th>Recommendation</th>
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<tr>
<td>III.3</td>
<td>Compliant</td>
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</table>

#### III.4. Each company shall include not less than one third but always a plural number of non-executive directors who meet the requirements of independence. For the purposes of this recommendation, a person is considered independent as long as he/she is not associated with any group of specific interests in the company, or is not in a position susceptible to affect his/her ability to make an impartial analysis or decision, in particular due to:

i. Having exercised for more than twelve years, consecutive, or not, functions in any corporate body of the company;

ii. Being an employee of the company over the last three years or a company which is in a controlling or group relationship;

iii. Having, in the last three years, provided services or established a significant business relationship with the company or company with which said company is in a control or group relationship, either directly or as a partner, board member, manager or director of the legal person.

iv. Receiving remuneration paid by the company or by a company that is in a controlling or group relationship in addition to the remuneration derived from carrying out the tasks as a director;

v. Living in non-marital cohabitation or being the spouse, relative or relative-in-law in a straight line and until the 3rd degree, inclusively, in the collateral line, of directors of the company, of a legal person holder of a qualifying stake in the company or of natural persons directly or indirectly holding qualifying stakes;

vi. Being the holder of a qualifying stake or representative of a shareholder with qualifying stakes.

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<tr>
<th>Recommendation</th>
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<tr>
<td>III.4</td>
<td>Compliant</td>
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<tr>
<td>III.5.</td>
<td>The provisions of paragraph (i) of recommendation III.4 shall not preclude the qualification of a new director as independent if, between the termination of his duties in any company body and his new designation, at least three years have elapsed (off period).</td>
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<td>Item: 18</td>
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<tr>
<th>III.6.</th>
<th>Non-executive directors should participate in the definition, by the Board of Directors, of the strategy, main policies, corporate structure and decisions that should be considered strategic for the company due to their amount or risk, as well as in the evaluation of their compliance.</th>
<th>Compliant</th>
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<tbody>
<tr>
<td>Item: 21 - Board of Directors</td>
<td></td>
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</table>

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<tr>
<th>III.7.</th>
<th>The supervisory board shall, within the framework of its legal and statutory powers, collaborate with the executive board of Directors in defining the strategy, main policies, corporate structure and decisions that should be considered strategic for the company due to their amount or risk, as well as in the evaluation of their compliance.</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Items: 15, 17 and 21</td>
<td></td>
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<tr>
<th>III.8.</th>
<th>In compliance with the powers conferred upon it by law, the supervisory body should, in particular, monitor, assess and give opinion on the strategic guidelines and risk policy defined by the management body.</th>
<th>Compliant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Items: 21 - Audit Committee, 27 a) and 37</td>
<td></td>
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<tr>
<th>III.9.</th>
<th>Companies must set up specialised internal committees appropriate to their size and complexity, covering, separately or cumulatively, matters of corporate governance, remuneration and performance evaluation, and appointments.</th>
<th>Compliant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Items: 22, 24, 27 and 29</td>
<td></td>
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<tr>
<th>III.10.</th>
<th>The Audit Committee, Supervisory Board and Audit Board should issue statements on the work plans and resources allocated to the internal audit services and to the services which strive to ensure compliance with the regulations applied to the company (compliance services), and should receive the reports produced by these services at least when concerning matters related to the presentation of accounts, the identification or resolution of conflicts of interests and the detection of potential illegalities.</th>
<th>Compliant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Items: 37, 50 to 52</td>
<td></td>
<td></td>
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<tr>
<td>III.11.(1)</td>
<td>III.11.(2)</td>
<td>III.11.(3)</td>
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<tr>
<td>III.11. The supervisory body and the financial matters committee shall monitor the efficiency of the systems and of risk management, internal control and internal audit and propose any necessary adjustments.</td>
<td>Items: 21, 37 and 50</td>
<td>Compliant</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>III.12.(1)</th>
<th>III.12.(2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>III.12. The Supervisory Body should issue an opinion on the work plans and resources allocated to the internal control, including control of compliance with the regulations applied to the company (compliance services) and of internal audit, and should receive the reports produced by these services at least when concerning matters related to the presentation of accounts, the identification or resolution of conflicts of interests and the detection of potential irregularities.</td>
<td>Items: 21, 37, 50 and 51</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>IV.1.(1)</th>
<th>IV.1.(2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>IV.1. The management body must approve, by means of internal regulations or equivalent means, the performance of directors and the exercise by them of executive functions in entities outside the group.</td>
<td>Item: 21 – Executive Committee</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>IV.2.(1)</th>
<th>IV.2.(2)</th>
<th>IV.2.(3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>IV.2. The management body should ensure that the company acts in accordance with its objectives and shall not delegate powers, in particular with regard to: i) definition of the strategy and main policies of the company; ii) organisation and coordination of the corporate structure; iii) matters that should be considered strategic due to their amount, risk or special characteristics</td>
<td>Item: 21 - Board of Directors</td>
<td>Compliant</td>
</tr>
</tbody>
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<thead>
<tr>
<th>IV.3.(1)</th>
<th>IV.3.(2)</th>
</tr>
</thead>
<tbody>
<tr>
<td>IV.3. The management body shall set objectives on matters of risk-taking and ensure that these objectives are met.</td>
<td>Item: 21 - Board of Directors and Audit Committee, and Item 27 a) Committee for Risk Assessment</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th>IV.4.</th>
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</thead>
<tbody>
<tr>
<td>IV.4. The supervisory body shall organise itself internally by implementing periodic control mechanisms and procedures in order to ensure that the risks effectively incurred by the company are consistent with the objectives set by the management body</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>V.1.1.(1)</th>
<th>V.1.1.(2)</th>
<th>V.1.1.(3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>V.1.1. The management body should evaluate annually its performance, as well as the performance of its committees and of the delegated directors, taking into account compliance with the company’s strategic plan and budget, risk management, the internal functioning of the management body and of its committees, as well as the relationship between the company’s bodies and committees.</td>
<td>Items: 24 and 25</td>
<td>Compliant</td>
</tr>
<tr>
<td>Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.</td>
<td>Table of Contents for the Items of Part I of the Report</td>
<td>Compliance</td>
</tr>
<tr>
<td>---</td>
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</tr>
<tr>
<td>V.1.2. The supervisory body shall supervise the management of the company and, in particular, annually evaluate compliance with the company's strategic plan and budget, risk management, the internal functioning of the management body and its committees, as well as the relationship between company bodies and committees.</td>
<td>Items: 21 - Audit Committee and 37</td>
<td>Compliant</td>
</tr>
<tr>
<td>V.2.1. The establishment of remunerations should be made by a committee whose composition ensures its independence from management.</td>
<td></td>
<td>Compliant</td>
</tr>
<tr>
<td>V.2.2. The remunerations commission shall approve, at the beginning of each term of office, the implementation and confirmation, on an annual basis, of the remuneration policy of the corporate bodies and commissions of the company, within the scope of which the respective fixed components are established, and, with regard to executive directors or directors temporarily in charge of executive tasks, if there is a variable component of the remuneration, the respective criteria for attribution and measurement, the limitation mechanisms, the mechanisms for the deferment of the payment of the remuneration, and the remuneration mechanisms based on options or shares of the company itself.</td>
<td>Items 27 b), 66, 67, 69, and 72 to 74 and 85</td>
<td>Compliant</td>
</tr>
<tr>
<td>V.2.3. The statement on the remuneration policy of the management and supervisory bodies referred to in article 2 of Law 28/2009, of 19 June, should also contain:</td>
<td>Items: 66, 69, 77, 78, 80 and 85</td>
<td>Compliant</td>
</tr>
<tr>
<td>i. The total remuneration broken down by the different components, the relative proportion of the variable remuneration, an explanation of how the total remuneration complies with the remuneration policy adopted, including how it contributes to the long-term performance of society, and information on how performance criteria were applied.</td>
<td>Item: 77</td>
<td></td>
</tr>
<tr>
<td>ii. Remuneration from companies belonging to the same group;</td>
<td>Items: 77 and 78</td>
<td></td>
</tr>
<tr>
<td>iii. The number of shares and of options on shares granted or offered and the main conditions for the exercise of the rights, including price and the date of that exercise and any alteration in those conditions;</td>
<td>Items: 77 and 85</td>
<td></td>
</tr>
<tr>
<td>iv. Information on the possibility of claiming the repayment of a variable remuneration</td>
<td>Items: 69 and 71</td>
<td></td>
</tr>
</tbody>
</table>
v. Information on any deviation from the procedure for implementing the approved remuneration policy, including an explanation of the nature of the exceptional circumstances and an indication of the specific elements subject to derogation; Items: 66 and 69

vi. Information on the payability or non-payability of amounts relative to termination of duties of directors. Items: 72 and 80

V.2.4. For each term of office, the remunerations Commission shall also approve the directors' pension scheme, if the articles of association do so allow, and the maximum amount of all compensation to be paid to the member of any body or committee of the company by virtue of the termination of duties. Items: 66, 69, 71 and 73

V.2.5. In order to provide information or clarification to the shareholders, the chairman or, in his or her absence, another member of the remunerations Commission shall be present at the annual general meeting and at any other meeting if the respective agenda includes a matter related to the remuneration of corporate bodies and commissions of the company or if such presence has been requested by shareholders. Item: 67

V.2.6. Within the limits of the company's budget, the remunerations commission should be free to decide whether the company should hire consulting services necessary or advisable for the performance of its duties. The remunerations Commission shall ensure that the services are provided with independence and that the respective service providers will not be engaged for the provision of any other services whatsoever to the company itself or to others that are in a controlling or group relationship, without the express authorisation of the Commission. Items: 25, 27-b) and 67

V.3.1. Bearing in mind the alignment of interests between the company and executive directors, a portion of their remuneration should be of a variable nature so as to reflect the sustained performance of the company and does not encourage excessive risk-taking. Items: 69, 71 and 73

V.3.2. A significant part of the variable component shall be partially deferred over time, for a period of not less than three years, linking it to the confirmation of the sustainability of performance, as defined in company regulations. Items: 69 and 72.

V.3.3. Does not exist
## Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.

<table>
<thead>
<tr>
<th>Paragraph</th>
<th>Description</th>
<th>Compliance</th>
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<tbody>
<tr>
<td>V.3.4.</td>
<td>When the variable remuneration includes options or other instruments directly or indirectly dependent on the value of the shares, the beginning of the exercise period shall be deferred for a period of not less than three years.</td>
<td>Item: 85</td>
</tr>
<tr>
<td>V.3.5.</td>
<td>The remuneration of the non-executive members should not include any component whose value depends on the performance or value of the company.</td>
<td>Item: 69</td>
</tr>
<tr>
<td>V.3.6.</td>
<td>The company shall be equipped with the appropriate legal instruments so that the termination of functions before the end of the term-of-office does not give rise, directly or indirectly, to the payment to the director of any amounts other than those provided for by law, and shall make explicit the legal instruments adopted in the corporate governance report.</td>
<td>Items: 72, 76, 80, 83, and 84</td>
</tr>
<tr>
<td>V.4.1.</td>
<td>The company should, under such terms as it deems appropriate, but in a manner that can be demonstrated, promote that proposals for the election of members of corporate bodies are accompanied by a justification on the suitability of the profile, expertise and curriculum to the function of each candidate.</td>
<td>Items: 17, 24 and 25</td>
</tr>
<tr>
<td>V.4.2.</td>
<td>Unless the size of the company does not justify it, the function of monitoring and supporting the appointment of senior management should be assigned to a nominations committee.</td>
<td>Item: 27, b)</td>
</tr>
<tr>
<td>V.4.3.</td>
<td>This committee includes a majority of independent non-executive members.</td>
<td>Items: 17 and 27-b)</td>
</tr>
<tr>
<td>V.4.4.</td>
<td>The nominations committee shall make its terms of reference available and shall, to the extent of its competence, lead transparent selection processes that include effective mechanisms for identifying potential candidates, and that those with the greatest merit, best suited to the requirements of the position and promoting adequate diversity, including gender, within the organisation should be chosen for proposal.</td>
<td>Items: 17, 24 and 25</td>
</tr>
<tr>
<td>VI.1.(1) VI.1.(2)</td>
<td>The Management body must discuss and approve the company’s strategic plan and risk policy, including the definition of risk levels considered acceptable.</td>
<td>Items: 21-Board of Directors 27-a), 53 and 54</td>
</tr>
</tbody>
</table>
VI.1. The Management body must discuss and approve the organisation should be chosen for promoting adequate diversity, including gender, within suited to the requirements of the position and candidates, and that those with the greatest merit, best include effective mechanisms for identifying potential competence, lead transparent selection processes that of reference available and shall, to the extent of its.

V.4.4. The nominations committee shall make its terms appointment of senior management should be assigned the function of monitoring and supporting the.

V.4.3. This committee includes a majority to a nominations committee.

V.4.2. Unless and curriculum to the function of each candidate.

V.4.1. The company should, under such terms as it adopted in the corporate governance report.

V.3.6. The company shall be equipped with the.

V.3.5. The remuneration of the non director of any amounts other than those provided for of functions before the end of the term.

V.3.4. the Corporate Governance Code from IPCG.

VI.2. Based on its risk policy, the company must establish a risk management system, identifying (i) the main risks to which it is exposed in the development of its activity; (ii) the probability of their occurrence and their impact; (iii) the instruments and measures to be adopted with for the purpose of their mitigation; (iv) monitoring procedures for their follow-up; and (v) the supervisory procedure, periodic evaluation and adjustment of the system.

VI.3. The company shall evaluate annually the degree of internal compliance and the performance of the risk management system, as well as the prospects of changing the previously defined risk framework.

VI.1. The company's management body, including the adequacy of accounting polices, estimates, judgements, relevant disclosures and their consistent application between financial years, in a duly documented and communicated manner.

VII.1.1. The internal regulation of the supervisory body shall require that it oversees the adequacy of the process of preparation and disclosure of financial information by the management body, including the adequacy of accounting policies, estimates, judgements, relevant disclosures and their consistent application between financial years, in a duly documented and communicated manner.

VII.2.2.1. Through internal regulations, the supervisory body must define: (i) The criteria and the process for the selection of the statutory auditor (ii) The methods used by the company to communicate with the statutory auditor (iii) The supervisory procedures designed to ensure the independence of the Statutory Auditor (iv) Other than auditing services which can not be provided by the Statutory Auditor

VII.2.2. The supervisory body shall be the main interlocutor of the statutory auditor in the company and the first receiver of the respective reports, being entrusted, in particular, with proposing the respective remuneration and ensuring that the company provides the appropriate conditions for the provision of the audit services.
<table>
<thead>
<tr>
<th>Table of Contents for the Items of Part I of the Report</th>
<th>Compliance</th>
</tr>
</thead>
<tbody>
<tr>
<td>VII.2.3. The supervisory body should evaluate annually the work, independence and suitability for the performance of duties carried out by the statutory auditor and propose, to the competent body, the auditor’s dismissal or the termination of the work contract whenever there is just cause for that.</td>
<td>Compliant</td>
</tr>
<tr>
<td>VII.2.4. The statutory auditor should, under his/her duties, verify the application of the remuneration policies and systems of the governing bodies, the efficacy and operation of the internal control mechanisms and report any failures to the supervisory body.</td>
<td>Not applicable</td>
</tr>
<tr>
<td>VII.2.5. The statutory auditor should cooperate with the supervisory body and should immediately provide information on any irregularities that it has detected, relevant to the performance of the functions of the supervisory body and any difficulties encountered in the performance of its duties.</td>
<td>Compliant</td>
</tr>
</tbody>
</table>

Items: 21 - Audit Committee, 37 and 45

Item: Chapter IV – Statutory Auditor
Recommendations and sub-recommendations from the Corporate Governance Code from IPCG.

Table of Contents for the Items of Part I of the Report

VII.2.3. The supervisory body should evaluate annually the work, independence and suitability for the performance of duties carried out by the statutory auditor and propose, to the competent body, the auditor's dismissal or the termination of the work contract whenever there is just cause for that.

Iems: 21 - Audit Committee, 37 and 45

Compliant

VII.2.4. The statutory auditor should, under his/her duties, verify the application of the remuneration policies and systems of the governing bodies, the efficacy and operation of the internal control mechanisms and report any failures to the supervisory body.

Not applicable

VII.2.4.(1) VII.2.4.(2) VII.2.4.(3)

VII.2.5. The statutory auditor should cooperate with the supervisory body and should immediately provide information on any irregularities that it has detected, relevant to the performance of the functions of the supervisory body and any difficulties encountered in the performance of its duties.

Item: Chapter IV – Statutory Auditor

Compliant
ANNEX I

CURRICULA VITAE OF THE MEMBERS OF THE BOARD OF DIRECTORS OF BANCO COMERCIAL PORTUGUÊS, S.A.

(Regarding the positions held simultaneously in other companies, in and outside the Group, and other relevant activities performed, see table 26 of this Report)

Non-Executive Members of the Board of Directors

(Detailed curricula are available at the Bank’s website, on the page with the following address: https://ind.millenniumbcp.pt/en/Institucional/governacao/Pages/governacao.aspx)

Nuno Manuel da Silva Amado

Personal Data
- Date of Birth: 14 August 1957
- Nationality: Portuguese

Positions held at the Bank
- Chairperson of the Board of Directors
- Member for the International Strategy Board
- Direct Responsibilities
- Board of Directors’ Support Office
- Company Secretary’s Office
- Audit Division
- Fundação Millennium bcp

Positions held in the Group
- Vice-Chairman of BIM – Banco Internacional de Moçambique, S.A.
- Vice-Chairman of the Supervisory Board of Bank Millennium, S.A. (Poland)
- Chairman of the Board of Curators of Fundação Millennium bcp

Positions outside the Group
- Member of the Supervisory Board of EDP – Energias de Portugal, S.A.
- Member of the Board of Auditors of Fundação Bial
- Member of the General Board of Universidade de Lisboa
- Chairman of the Senior Board of the Alumni Clube ISCTE

Academic and Specialised Qualifications
- Licentiate Degree in Corporate Organisation and Management from Instituto Superior das Ciências do Trabalho e da Empresa (ISCTE)
- Advanced Management Programme from INSEAD, Fontainebleau

Professional experience in the last 10 years relevant to the position
- From August 2006 to January 2012 – Vice-Chairman of the Board of Directors of Portal Universia Portugal
- From August 2006 to January 2012 – General-Manager and Member of the Management Committee of Banco Santander Central Hispano
- From 2006 to January 2012 – Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Banco Santander Totta, S.A.
From August 2006 to January 2012 – Chairman of the Executive Committee and Vice-Chairman of the Board of Directors of Banco Santander Totta, SGPS, S.A.

From 28 February 2012 to 30 May 2018 – Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Banco Comercial Português, S.A.

From 28 February 2012 to 19 October 2012 - Vice-Chairman of the Board of Directors of Fundação Millennium bcp

From March 27, 2015 until June 16, 2018 - Vice-Chairman of the Management Board of APB - Associação Portuguesa de Bancos, representing Banco Comercial Português, S.A.

From 4 April 2016 to 27 March 2019 - Effective member of the Plenary, of the Interdisciplinary Specialised Committee for Birthrate (CEPIN) and of the Specialised Standing Committee for Regional Development and Land Planning (CDROT) of the CES - Conselho Económico e Social

On 30 May 2018 elected Chairman of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021

• On November 9, 2018 - Presented with Order of Infante D. Henrique - Grand Cross of Merit

Jorge Manuel Baptista Magalhães Correia

Personal Data

• Date of Birth: 05 November 1957

• Nationality: Portuguese

Positions held at the Bank

• 1st Vice-Chairman of the Board of Directors

• Chairman of the Remuneration and Welfare Board

Positions held outside the Group

• Member of the Board of Directors and member of the Corporate Governance Committee of REN – Redes Elétricas Nacionais, SGPS, S.A.

• Chairman of the Board of Directors of Luz Saúde, S.A.

• Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Fidelidade - Companhia de Seguros, S.A.

Academic and Specialised Qualifications

• Licentiate Degree in Law from the Lisbon Law School

• Participation in multiple relevant professional training actions throughout the career in Portugal and abroad, namely with certification in “Enforcement Training Program 1994” da U.S. Securities and Exchange Commission (SEC), Washington, DC

Professional Experience in the Last Ten Years Relevant to the Position

• Since 1983 – Lawyer – Member of the Portuguese Lawyers Association I

• From May 2014 to August 2011 - Non-executive Chairman of the Board of Directors of Caixa Seguros e Saúde, SGPS, S.A.

• From January 2008 to May 2014 - Chairman of the Board of Directors of Companhia de Seguros Fidelidade - Mundial, S.A.

• From April 2011 to January 2016 - Chairman of the Board of Directors of Universal Seguros, S.A. (Angola)

• From October 2011 to March 2013 - Chairman of the Boards of Directors of HPP – Hospitais Privados de Portugal, S.A.

• From October 2011 to May 2013 - Vice-Chairman of the Board of Directors of Caixa Seguros e Saúde SGPS, S.A.
From May 2014 to March 2017 - Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Companhia de Seguros Fidelidade, S.A.

From May 2014 to March 2017 – Vice-Chairman of the Board of Directors and Chairman of the Executive Committee - Fidelidade Assistência Auto, S.A.

From May 2014 to March 2017 – Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Multicare - Seguros de Saúde, S.A.

From June 20014 to July 2018 - Chairman of the Board of Directors of Fidelidade Property International, S.A.

From June 2014 to July 2018 - Chairman of the Board of Directors of Fidelidade Property Europe, S.A.

On 30 May 2018 elected 1st Vice-Chairman of the Board of Directors and Chairman of the Remuneration and Welfare Board of Banco Comercial Português, S.A., for the term of office 2018/2021.

Ana Paula Alcobia Gray

Personal Data

- Date of Birth: 16 March 1962
- Nationality: Portuguese / South - African

Positions held at the Bank

- Member of the Board of Directors
- Member of the Committee for Risk Assessment
- Member of the Remunerations and Welfare Board

Academic and Specialised Qualifications

- Masters Degree in Business Management (MBA) from University of Witwatersrand
- Chartered Accountant (South Africa) - registered in the Ordem dos Revisores Oficiais de Contas (South African Chartered Accountants Association).
- Honours (post graduate) in Commerce from University of South Africa
- Honours (post graduate) In Accounting Science from University of South Africa
- Bachelor of Commerce from the University of South Africa

Professional Experience in the Last Ten Years Relevant to the Position

- From November 1996 to September 2015 – Group BAI (Lisbon, Portugal and Luanda, Angola) where he performed the functions of non-executive Vice-Chairwoman and executive director at the Group’s banks.
- On 30 May 2018, elected Member of the Board of Directors and Member of the Remuneration and Welfare Board of Banco Comercial Português, S.A., for the term of office 2018/2021.
José Manuel Alves Elias da Costa

Personal Data
- Date of Birth: 13 October 1952
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Chairman of the Committee for Nominations and Remunerations
- Member of the Committee for Corporate Governance, Ethics and Professional Conduct
- Member of the Committee for Risk Assessment

Academic and Specialised Qualifications
- Licentiate Degree in Finance by Instituto Superior de Economia de Lisboa

Professional Experience in the Last Ten Years Relevant to the Position
- From May 2002 to May 2016 - Member of the Executive Committee - Banco Santander Totta
- From May 2017 to August 2018 - Advisor - Banque de Dakar (BDK), Senegal
- On 30 May 2018 elected Member of the Board of Directors of Banco Comercial Português, S.A. for the term of office 2018/2021

Xiaoxu Gu (Julia Gu)

Personal Data
- Date of Birth: 05 September 1970
- Nationality: Chinese

Positions held at the Bank
- Member of the Board of Directors

Positions held outside the Group
- Since 2011 - Executive Vice-Chairwoman of Group Fosun High Technology (Group) Co., Ltd.
- Since June 2015 - Non-Executive Member of the Board of Directors - Mybank
- Since January 2016 - Non-executive Chairwoman - Zhangxingbao (network Technology Co., Ltd)

Academic and Specialised Qualifications
- Masters in Business Management - East China Normal University
- Bachelor’s Degree in Transportation Management - University Tongji (former Shanghai Tiedao University)

Professional Experience in the Last Ten Years Relevant to the Position
- From March 2010 to October 2011 - Non-Executive Director of Allinfinance (Allinpay’s Subsidiary) and General Manager of Marketing Services Department of All in Pay Network Services Co., Ltd.
- From 2015 to 15 May 2018 – Chairwoman of the Board of Directors - Great China Finance Leasing (Shanghai) Co., Ltd. (subsidiary of Zhangxingbao)
- From 2015 to 18 May 2018 – Chairwoman of the Board of Directors - Shanghai Hongkou Guangxin Microcredit Co., Ltd. (subsidiary of Zhangxingbao)
- From 2015 to 18 May 2018 – Chairwoman of the Board of Directors - Guangzhou Fosun-Yuntong Microcredit Co., Ltd (subsidiary of Zhangxingbao)
- From 2015 to 18 May 2018 – Member of the Board of Directors – Zhejiang Zheshang International Financial Asset Exchange Co., Ltd.
- From 2015 to 08 June 2018 – Chairwoman of the Board of Directors - Shanghai Xinglian Commercial Factoring Co., Ltd.
- From 2015 to July 2018 - Member of the Board of Directors - Zhejiang Mybank Co., Ltd.
• From 2015 to 28 July 2018 – Member of the Board of Directors - Minsheng E-Commerce Co., Ltd.
• From 2015 to 28 July 2018 – Chairwoman of the Board of Directors - Shanghai Fosunling Asset Management Co., Ltd. (Subsidiary of Zhangxingbao)
• From 2016 to 28 July 2018 – Chairwoman of the Board of Directors - SUM Payment Services Co., Ltd
• On 30 May 2018 elected Member of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021

Lingjiang Xu

Personal Data

• Date of Birth: 13 July 1971
• Nationality: Chinese

Positions held at the Bank

• Member of the Board of Directors
• Chairman of the Committee for Corporate Governance, Ethics and Professional Conduct
• Member of the Committee for Nominations and Remunerations

Positions held in the Group

• Member of the Supervisory Board of Bank Millennium, S.A. (Poland)

Positions held outside the Group

• Non-Executive Vice-Chairman of the Board of Directors of Fidelidade - Companhia de Seguros, SA
• Chairman of the Board of Directors of Longrun Portugal, SGPS, S.A.

Academic and Specialised Qualifications

• Bachelor’s Degree in German Language of the Foreign Studies University, Beijing, China
• Master’s Degree in World Economy - Nan kai University, Tianjin, China
• Master in Finance – London Business School, London

Professional Experience in the Last Ten Years Relevant to the Position

• From February 2006 to January 2010 – First Secretary of the Commercial Office of the Embassy of the People’s Republic of China, in London
• From September 2011 to March 2012 - Director of Vermilion Partner LLP (London)
• From March 2012 to December 2013 - Partner to RH Regent Investment Management Co Ltd (Shanghai)
• From February 2015 to February 2017 – Non-Executive Director of Luz Saúde, S.A.
• From May 2015 to February 2017 – Non-executive Vice-Chairman of the Board of Directors of Fidelidade - Assistência - Companhia de Seguros, S.A.
• From September 2015 to February 2017 - Non-Executive Director of the Board of Directors of Multicare - Seguros de Saúde, S.A.
• From October 2016 to March 2017 – Non-Executive Director of the company Chiado (Luxembourg), S.à.r.l
• On 9 January 2017 he was co-opted by the Board of Directors of the Bank to exercise the functions of non-executive Director, until the end of the current triennial (2015/2017).
• On 30 May 2018 elected Member of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021
Teófilo César Ferreira da Fonseca

Personal Data
- Date of Birth: 03 October 1966
- Nationality: Portuguese and Angolan

Positions held at the Bank
- Member of the Board of Directors
- Chairperson of the Committee for Risk Assessment
- Member of the Committee for Nominations and Remunerations

Academic and Specialised Qualifications
- Attendance of the Intensive Management General Program (50 hours), from the Porto Business School
- Licentiate Degree in Financial Management - ISAG-Instituto Superior de Administração e Gestão, Porto
- Post-graduate degree in International Business; Porto Business School
- Master’s degree in Regional Economic in Integration and European Policies; Porto; Universidade Católica do Porto
- Post-Graduate degree in Management Audit; Lisbon; INDEG/ISCTE, Lisbon
- Bachelor’s Degree in SME Management – ISVOUGA, Santa Maria da Feira

Professional Experience in the Last Ten Years Relevant to the Position
- From June 2005 to September 2010 - Deputy General Manager of the Corporate Development - Banco Caixa Geral Espanha
- From June 2007 to September 2010 - Deputy General Manager - CGD Branch in Spain
- From March 2009 to September 2010 - Manager - CGD’s deployment project in Banco Caixa Geral Totta in Angola
- From October 2010 to October 2014 - Advisor of the Executive Committee (Chief of Transformation Officer) - Banco Caixa Geral Totta Angola
- From November 2014 to November 2017 - Deputy Manager - International Division of Group CGD
- On 30 May 2018 elected Member of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021
Members of the Board of Directors (Members of the Audit Committee)

(Detailed curricula are available at the Bank’s website, on the page with the following address: https://ind.millenniumbcp.pt/en/Institucional/governacao/Pages/governacao.aspx)

Cidália Maria Mota Lopes

Personal Data
- Date of Birth: 24 October 1971
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Chairman of the Audit Committee

Positions held outside the Group
- Professor at the Coimbra Business School – ISCAC on tax issues
- Invited Professor at Faculdade Economia – Universidade de Coimbra
- Member of the Scientific Board of the Portuguese Fiscal Association (AFP)

Academic and Specialised Qualifications
- Doctorate in Management from the Faculty of Economics of the University of Coimbra
- Master’s Degree in European Economics from the School of Economics of the University of Coimbra
- Licentiate Degree in Economics from the School of Economics of the University of Coimbra.
- Post-graduate degree in Banking, Stock Exchange and Insurance Law from the Faculty of Law of the University of Coimbra.
- Participation in the Advanced Program for Non-Executive Directors from Instituto Português de Corporate Governance

Professional Experience in the Last Ten Years Relevant to the Position
- 2000 to 2015 – Trainer at the Portuguese Association of Certified Accountants (OCC)
- From 2009 to 2010 – Member of the working party for Fiscal Policy, Competitiveness and Efficiency of the Fiscal System in Portugal of the XVIII Constitutional Government
- From 2010 to 2014 - Director of Coimbra Business School - Escola de Negócios de Coimbra
- From 11 May 2015 to 30 May 2018 – Member of the Board of Directors and Member of the Audit Committee of Banco Comercial Português, S.A.
- On 30 May 2018 elected Member of the Board of Directors and Member of the Audit Committee of Banco Comercial Português, S.A. And in 22 May 2019, elected Chairwoman of the Audit Committee for the term of office 2018/2021

Other
- 2009 - Received the Award Professor Doutor António de Sousa Franco, granted by the Chartered Accountants Association (OTOC), due to her paper, “Quanto custa pagar impostos em Portugal? – Os custos de cumprimento da tributação do rendimento” (How much does it cost to pay taxes in Portugal?)
Fernando da Costa Lima

Personal Data
- Date of Birth: 19 December 1956
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Member of the Audit Committee

Positions held outside the Group
- Non-Executive Director of Euronext Lisbon
- Non-Executive Director of NetInvoice, S.A.
- Advisor at Comissão do Mercado de Capitais (CMC) Luanda, Angola

Academic and Specialised Qualifications
- Licentiate Degree in Economics, from the Faculty of Economics of the University of Porto
- Master in Business Administration from Universidade Nova de Lisboa

Professional Experience in the Last Ten Years Relevant to the Position
- From 2009 to 2017 - Central-Manager - Banco Português de Investimento S.A.
- From 2006 to 2017 - Responsible for Coordinating the Investment Banking Area at Banco de Fomento de Angola
- From 2012 to 2017 – Non-Executive Director of Banco Português de Investimento, S.A.
- On 23 April 2019 was co-opted as Member of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021 (initiated functions on 06.12.2019)

Valter Rui Dias de Barros

Personal Data
- Date of Birth: 19 September 1963
- Nationality: Angolan

Positions held at the Bank
- 2nd Vice-Chairman of the Board of Directors
- Member of the Audit Committee
- Member of the Committee for Corporate Governance, Ethics and Professional Conduct

Positions held outside the Group
- Since November 2019 - Chairman of the Board of Directors of Recredit - Gestão de Activos, S.A. (Angola)

Academic and Specialised Qualifications
- Corporate Senior Management Programme - AESE and IESE, Luanda (Angola)
- Licentiate Degree in Electronic Engineering and Computing from the Faculty of Engineering of University of Porto
- Licentiate degree in Mathematics Applied to Computer Science - Faculdade de Ciências da Universidade do Porto

Professional Experience in the Last Ten Years Relevant to the Position
- From 1998 to 2011 - Professor at School of Economics and Management of Universidade Católica de Angola, Luanda (Angola)
- From December 2006 to December 2016 – Executive Director of Banco de Desenvolvimento de Angola, Luanda (Angola)
- From 2011 to 2012 - Professor in the Human Behaviour Area of the Organizations – ASM-Angola School of Management, Luanda (Angola)
- Since June 2017 to March 2018 - Advisor of the Minister of Finance - Ministry of Finance, Luanda (Angola)
• From June 2018 to November 2019 - Chairman of the Board of Directors of Instituto de Gestão de Activos e Participações do Estado (IGAPE), Angola
• On 30 May 2018 elected 2nd Vice-Chairman of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021

Wan Sin Long

Personal Data:
• Date of Birth: 20 May 1965
• Nationality: Chinese

Positions held at the Bank
• Member of the Board of Directors
• Member of the Audit Committee
• Member of the Committee for Risk Assessment

Positions held outside the Group
• Since March 2018 – Chairman of the Executive Board of Directors of Great Win Consultancy Limited

Academic and Specialised Qualifications:
• Master in Economics with specialization in International Finance - Graduate School of People’s Bank of China, currently called PBC School of Finance - Tsinghua University
• Bachelor’s Degree in Economics with specialisation in Banking and Public Finance - Anhui Institute of Finance and Trade, currently named University of Finance and Economy of Anhui

Professional Experience
• From September 2004 to August 2016 - Executive Director of the Board of Directors and member of the Advising Board of the Monetary Authority of Macau (AMCM), Macau Motor and Maritime Fund, Deposits Guarantee Fund of Macau, Advising Board for the Management of the Fiscal reserve of the Special Administrative Region of Macao (in the last two, since 2012)
• From July 2012 to July 2015 - Member of the Specialised Committee for the Implementation of the New Basel Agreement in the Chinese Banking Sector of China Banking Regulatory Commission
• From March 2017 to September 2018 – Chairman and CEO of Great Win Consultancy Limited and Vice-Chairman of Ultra Resource Technology Limited
• From March 2017 to 22 September 2018 – Chairperson & CEO of Great Win Investment Limited
• From March 2017 to September 30, 2018 - Chairperson & CEO of G&W Limited
• From July 2017 to 24 October 2019 – Chairman (non-executive) of the Board of Directors of Great Win Investment (Hengqin) Limited
• On 30 May 2018 elected Member of the Board of Directors of Banco Comercial Português, S.A. for the term-of-office 2018/2021
Executive Members of the Board of Directors

(Detailed curricula are available at the Bank’s website, on the page with the following address: http://www.millenniumbcp/institucional/governação/)

Miguel Maya Dias Pinheiro

Personal Data

- Date of Birth: 16 June 1964
- Nationality: Portuguese

Positions held at the Bank

- Chairman of the Executive Committee
- 3rd Vice-Chairman of the Board of Directors
- Member for the International Strategy Board

Direct Responsibilities

- CEO’s Office
- Communication Division
- Human Resources Division
- Credit Division
- Digital Transformation Office

Positions held in the Group

- Manager of the company BCP África, SGPS, Lda.
- Member of the Board of Directors of BIM - Banco Internacional de Moçambique, S.A.
- Member of the Supervisory Board of Bank Millennium, S.A. (Poland)
- Vice-Chairman of the Board of Curators of Fundação Millennium bcp.

Positions held outside the Group

- Vice-Chairman of the Board of Directors of Banco Millennium Atlântico, S.A.
- Member of the Senior Board of the Alumni Clube ISCTE
- Member of the Advising Board of INDEG/ISCTE Executive Education
- Member of the Advisory Board of BCSD Portugal – Conselho Empresarial para o Desenvolvimento Sustentável, as representative of Banco Comercial Portugués, S.A.

Academic and Specialised Qualifications

- Licentiate Degree in Corporate Organisation and Management from Instituto Superior das Ciências do Trabalho e da Empresa (ISCTE)
- Corporate Senior Management Programme (PADE) - AESE
- Advanced Management Programme - INSEAD
- Corporate Governance Programme
Professional Experience in the Last Ten Years Relevant to the Position

- From 03 November 2009 to 19 October 2012 - Member of the Board of Directors of Fundação Millennium bcp
- From 11 November 2009 to 18 April 2011 - Member of the Executive Board of Directors of Banco Comercial Português, S.A.
- From December 2009 to May 2011 - Chairman of the Board of Directors of Banco ActivoBank, S.A.
- From 18 April 2011 to 28 February 2012 - Member of the Executive Board of Directors of Banco Comercial Português, S.A.
- From 28 February 2012 to 11 May 2015 – Member of the Board of Directors and Vice-Chairman of the Executive Committee of Banco Comercial Português, S.A.
- From March to June 2012 - Chairman of the Board of Directors of Banco de Investimento Imobiliário, S.A.
- From 23 April 2012 to 28 April 2016 - Chairman of the Board of Directors of Banco Millennium Angola, S.A.
- From 15 June 2012 to 16 June 2015 - Member of the Supervisory Board of Portugal Capital Ventures - Sociedade de Capital de Risco S.A., in representation of Banco Comercial Português, S.A.
- From May 2015 to May 2018 - Chairman of the Remunerations Commission of BIM – Banco Internacional de Moçambique
- From May 2015 to May 2018 - Chairman of the Audit Committee of BIM - Banco Internacional de Moçambique
- From 11 May 2015 to 30 May 2018 - member of the Board of Directors and appointed Vice-Chairman of the Executive Committee for the 2015/2017 term of office
- From January to May 2018- Member of the Restructuring Committee of PNCB – Plataforma de Negociação Integrada de Créditos Bancários, ACE
- From 12 May 2015 to 30 October 2018 - Chairman of the Board of Directors of BCP Capital – Sociedade de Capital de Risco S.A.
- From 2 August 2012 to 14 October 2019 - Chairman of the Board of Directors of Interfundos – Gestão de Fundos de Investimento Imobiliário, SA
- On 30 May 2018 was elected 3rd Vice-Chairman of the Board of Directors and Chairman of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021
Miguel de Campos Pereira de Bragança

Personal Data
- Date of Birth: 25 June 1966
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Vice-Chairman of the Executive Committee

Direct Responsibilities
- Investor Relations Division
- Accounting and Consolidation Division
- Research, Planning and ALM Division
- Management Information Division
- Tax Advisory Division
- Legal and Litigation Advisory Division
- Means of Payment and Acquiring Division
- Bank Millennium (Poland)
- Banco Activobank, S.A.

Positions held in the Group
- Manager of the company BCP África, SGPS, Lda.
- Member of the Supervisory Board of Bank Millennium, S.A. (Poland)
- Manager of the company Millennium bcp Participações, SGPS, Sociedade Unipessoal, Lda.

Positions held outside the Group
- Non-executive Director of SIBS, S.G.P.S., S.A. and of SIBS Forward Payment Solutions, S.A.
- Non-Executive Director of UNICRE – Instituição Financeira de Crédito, S.A., on behalf of Banco Comercial Português, S.A.
- Manager of Quinta das Almoínhas Velhas – Imobiliária, Lda.

Academic and Specialised Qualifications
- Licentiate Degree in Business Administration from Universidade Católica Portuguesa
- INSEAD, Fontainebleau, MBA Programme. Henry Ford II Award, attributed to the students with the highest final grade point average

Professional Experience in the Last Ten Years Relevant to the Position
- From 2008 to February 2012 – Director responsible for the Finance, Accounting and Management Control, Marketing and Products areas at Banco Santander Totta, S.A., Santander Totta SGPS, S.A.
- From 3 September 2010 to 11 February 2012 - Non-executive director of UNICRE – Instituição Financeira de Crédito, S.A.
- From 28 February 2012 to 19 October 2012 - Member of the Board of Directors of Fundação Millennium bcp
- From 28 February 2012 to 30 May 2018 – Member of the Board of Directors and Vice-Chairman of the Executive Committee of Banco Comercial Português, S.A.
- From 26 June 2012 to 30 December 2019 - Member of the Board of Directors of Banco de Investimento Imobiliário, S.A.
- On 30 May 2018 elected Member of the Board of Directors and Chairman of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021
- From 13 February 2013 to 21 February 2020 - Member of the Board of Fundação Casa de Bragança
João Nuno de Oliveira Jorge Palma

Personal Data
- Date of Birth: 16 February 1966
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Vice-Chairman of the Executive Committee

Direct Responsibilities
- International, Treasury & Markets Division
- Large Corporates and Corporate banking Divisions
- Investment Banking Division
- Companies Marketing Division
- Macau Branch
- Private Banking Division
- Banque Privée BCP (Suisse)
- Millennium bcp Bank & Trust
- China Desk

Positions held in the Group
- Chairman of the Board of Directors of Banque Privée BCP (Suisse), S.A.
- Member of the Board of Directors of BIM - Banco Internacional de Moçambique, S.A.
- Chairman of the Audit Committee of BIM - Banco Internacional de Moçambique, S.A.

Academic and Specialised Qualifications
- Licentiate Degree in Economics from the School of Economics of Universidade Nova de Lisboa (FEUNL).
- Postgraduate studies in Business - PDE-VII Programa de Direcção de Empresas (Companies Management Programme) from AESE Business School in collaboration with Iese - Instituto de Estudos Superiores de Empresa of the University of Navarra (PADE) - AESE.

Professional Experience in the Last Ten Years Relevant to the Position
- From February 2008 to March 2010 – Member of the Board of Directors (Chief Financial Officer), of Group Caixa Geral de Depósitos - (Banco Caixa Geral, Spain)
- From March 2010 to December 2011 – Member of the Executive Board of Directors of (Chief Financial Officer), of Ren – Redes Energéticas Nacionais, SGPS, S.A.
- From January 2012 to July 2013 – Non-executive Chairman of the Board of Directors of Sogrupo IV – Gestão de Imóveis, ACE
- From January 2012 to July 2013 – Non-executive Chairman of the Board of Directors of Caixa Imobiliário, S.A.
- From January 2012 to July 2013 – Non-executive Chairman of the Board of Directors of Imocaixa, S.A.
- From January 2012 to August 2016 – Member of the Executive Board of Directors (Chief Financial Officer) of CGD – Caixa Geral de Depósitos, S.A.
- From April 2012 to November 2013 – Non-executive Member of the Board of Directors of PT - Portugal Telecom, S.A.
- From April 2012 to November 2016 – Non-executive Member of the Board of Directors of BCI – Banco Comercial de Moçambique, S.A.
- From August 2013 to August 2016 – Non-executive Chairman of the Board of Directors of Caixa Seguros e Saúde, SGPS, S.A.
• From September 2013 to August 2016 - Non-executive Chairman of the Board of Directors of Banco Caixa Geral, S.A., Spain
• From January 2014 to August 2016 - Non-Executive Chairman of the Board of Directors of Sogrupo Compras e Serviços Partilhados, SGPS, S.A.
• From May 2014 to August 2016 - Non-executive Vice-Chairman of the Board of Directors of Cares-Companhia de Seguros, S.A.
• From May 2014 to August 2016 - Non-executive Vice-Chairman of the Board of Directors of Multicare – Seguros de Saúde, S.A.
• From May 2014 to August 2016 - Non-executive Vice-Chairman of the Board of Directors of Fidelidade - Companhia de Seguros, S.A.
• From May 2014 to August 2016 - Non-executive Chairman of the Board of Directors of Caixa Gestão de Activos, SGPS, S.A.
• From June 2014 to August 2016 - Non-Executive Member of the Board of Directors of Parcaixa, S.A.
• From November 2014 to August 2016 - 1st Non-Executive Vice-Chairman of the Board of Directors of Banco Caixa Geral Totta Angola, S.A. (later renamed Banco Caixa Geral Angola, S.A.)
• From December 2014 to August 2016 - Non-Executive Member of the Board of Directors of Partang, S.A.
• From December 2014 to August 2016 - Non-executive Vice-Chairman of the Board of Directors of Banco Caixa Geral Brasil S.A.
• On 9 January 2017 he was co-opted by the Board of Directors to exercise the functions of Member of the Board of Directors and Vice-Chairman of the Executive Committee until the end of the term-of office (2015/2017).
• On 30 May 2018 elected Member of the Board of Directors and Vice-Chairman of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021

José Miguel Bensliman Schorcht da Silva Pessanha

Personal Data
• Date of Birth: 30 July 1960
• Nationality: Portuguese

Positions held at the Bank
• Member of the Board of Directors
• Member of the Executive Committee

Direct Responsibilities
• Risk Office
• Compliance Office
• Rating Division
• Office for Regulatory and Supervision Monitoring
• Office for the Validation and Monitoring of Models
• Personal Data Protection Office
• Millenniumbcp Ageas Grupo Segurador, SGPS, S.A.
Positions held in the Group

- Member of the Board of Directors of BIM - Banco Internacional de Moçambique, S.A.
- Member of the Supervisory Board of Bank Millennium, S.A. (Poland)
- Member of the Board of Directors of Banque Privée BCP (Suisse), S.A.
- Vice-Chairman of the Board of Directors and Chairman of the Audit Committee of Ocidental - Companhia Portuguesa de Seguros, S.A.
- Vice-Chairman of the Board of Directors and Chairman of the Audit Committee of Ageas – Sociedade Gestora de Fundos de Pensões, S.A., (Formerly denominated Ocidental - Sociedade Gestora de Fundos de Pensões, S.A.)
- Chairman of the Audit Committee of the company Millennium bcp Ageas Grupo Segurador, SGPS, S.A.

Positions held outside the Group

- Member of the Board of Directors and Chairman of the Audit Committee of Banco Millennium Atlântico, S.A.

Academic and Specialised Qualifications

- 1982 – Licentiate Degree in Economics, Universidade Católica Portuguesa
- 1984 – Master’s Degree in Operational Investigation (academic portion) from Instituto Superior Técnico (Lisbon)
- 1986 – Master’s Degree in Economics from Université Catholique de Louvain (Belgium)
- PADE (Corporate Senior Management Programme) at Associação de Estudos Superiores de Empresa (AESE)
- Eureko Program in INSEAD
- Invotan scholarship (NATO)
- Received a scholarship linked to the Award Joseph Bech, attributed by the Government of Luxembourg for commitment with the European Union

Professional Experience in the Last Ten Years Relevant to the Position

- From 2003 to 2015 – Group Risk Officer of Millennium BCP
- 2014 – Lecturer of the chair “Banking in a Global Context” at Universidade Católica Portuguesa
- On 11 May 2015 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2015/2017
- On 30 May 2018 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021
Maria José Henriques Barreto Matos de Campos

Personal Data
- Date of Birth: 21 August 1966
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Member of the Executive Committee

Direct Responsibilities
- Companies Recovery Division
- Retail and Small Amounts Recovery Division
- Direct Banking Division
- Operations Division
- IT Division
- Procurement and Logistics Division
- Information Security Division
- Millenniumbcp Prestação de Serviços, ACE

Positions held in the Group
- Chairman of the Board of Directors of Millennium bcp - Prestação de Serviços, ACE

Academic and Specialised Qualifications
- Licentiate Degree in Electronic Engineering and Telecommunications from Universidade de Aveiro

Professional Experience in the Last Ten Years Relevant to the Position
- From November 2001 to July 2011 - Head of IT of Bank Millennium S.A., (Poland)
- From July 2006 to July 2011 - Director in charge for IT Europe of Millennium BCP
- From July 2011 to April 2018 - Member of the Board of Directors of Bank Millennium, S.A. (Poland).
- On 30 May 2018 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021

Rui Manuel da Silva Teixeira

Personal Data
- Date of Birth: 04 September 1960
- Nationality: Portuguese

Positions held at the Bank
- Member of the Board of Directors
- Member of the Executive Committee

Direct Responsibilities
- Retail Divisions
- Retail Marketing Division
- Segments Management Division
- Quality and Network Support Division
- Wealth Management Division

Positions held outside the Group
- Member of the Board of Directors and Chairman of the Audit Committee of Banco Millennium Atlântico, S.A.

Academic and Specialised Qualifications
- 1982 – Licentiate Degree in Economics, Universidade Católica Portuguesa
- 1984 – Master’s Degree in Operational Investigation (academic portion) from Instituto Superior Técnico (Lisbon)
- 1986 – Master’s Degree in Economics from Université Catholique de Louvain (Belgium)
- PADE (Corporate Senior Management Programme) at Associação de Estudos Superiores de Empresa (AESE)
- Eureko Program in INSEAD
- Invotan scholarship (NATO)
- Received a scholarship linked to the Award Joseph Bech, attributed by the Government of Luxembourg for commitment with the European Union

Professional Experience in the Last Ten Years Relevant to the Position
- From 2003 to 2015 - Group Risk Officer of Millennium BCP
- 2014 – Lecturer of the chair “Banking in a Global Context” at Universidade Católica Portuguesa
- On 11 May 2015 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2015/2017
- On 30 May 2018 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021
• Specialized Credit and Real Estate Division
• Specialised Monitoring Division
• Interfundos – Sociedade Gestora de Organismos de Investimento Coletivo, S.A.

Positions held in the Group
• Member of the Board of Directors of Millenniumbcp Ageas - Grupo Segurador SGPS, S.A.
• Member of the Board of Directors of Occidental - Companhia Portuguesa de Seguros Vida, S.A.
• Member of the Board of Directors of Ageas – Sociedade Gestora de Fundos de Pensões, S.A. (Formerly Occidental – Sociedade Gestora de Fundos de Pensões, S.A.)
• Chairman of the Board of Directors of Interfundos – Sociedade Gestora de Organismos de Investimento Coletivo, S.A.

Positions held outside the Group
• Member of the Remunerations Committee of UNICRE – Instituição Financeira de Crédito, S.A., as representative of Banco Comercial Português, S.A.
• Member of the Remunerations Committee of SIBS, SGPS, S.A. (Em representação do Banco Comercial Português, S.A.).
• Member of the Remunerations Committee of SIBS, SGPS, S.A. (Em representação do Banco Comercial Português, S.A.)
• Chairman of the Board of the General Meeting of the Associação Porto Business School, in representation of Banco Comercial Português, S.A.

Academic and Specialised Qualifications
• Licentiate Degree in Electronic Engineering from the Faculty of Engineering of University of Oporto
• Specialisation Course in Industrial Management from INEGI – Instituto de Engenharia Mecânica e Gestão Industrial

Professional Experience in the Last Ten Years Relevant to the Position
• From 2009 to 2010 – Vice-Chairman of the Executive Board of Directors of Bank Millennium S.A. (Poland), member of the European Banking Coordination Committee and member of the Supervisory Boards of Millennium Dom Maklerski SA, Millennium Leasing Sp.ZoO and Millennium Lease Sp.ZoO
• From May 2010 to April 2011 – Head of the Marketing Division, Member of the Retail and Companies Coordinating Committees and responsible, in addition, for the M Project.
• From 18 April 2011 to 28 February 2012 - Member of the Executive Board of Directors of Banco Comercial Português, S.A.
• From 19 April 2011 to 19 October 2012 – Member of the Board of Directors of Fundação Millennium bcp
• From 28 January 2012 to 19 October 2017 - Member of the Board of Directors of UNICRE – Instituição Financeira de Crédito, S.A., as representative of Banco Comercial Português, S.A.
• From 2012 to 2018 Member of the Supervisory Board of Bank Millennium, S.A. (Poland)
• From 28 February 2012 to 11 May 2015 – Member of the Board of Directors and of the Executive Committee of Banco Comercial Português, S.A.
• From 19 December 2012 to 18 May 2015 - Chairman of the Board of Directors of Millennium bcp Gestão de Activos – Sociedade Gestora de Fundos de Investimento, S.A.
• From 25 January 2013 to 20 July 2017 – Chairman of the Board of Directors of Banque Privile BCP (Suisse), S.A.
• From 11 May 2015 to 30 May 2018 - Member of the Board of Directors and of the Executive Committee
• From 26 May 2015 to 31 December 2018 - Chairman of the Supervisory Board of Banco ActivoBank, S.A.
• On 30 May 2018 elected Member of the Board of Directors and member of the Executive Committee of Banco Comercial Português, S.A. for the term-of-office 2018/2021
ANNEX II

CURRICULA VITAE OF THE MEMBERS OF THE REMUNERATION AND WELFARE BOARD OF BANCO COMERCIAL PORTUGUÊS, S.A.

(Detailed curricula are available at the Bank’s website, on the page with the following address: http://www.millenniumbcp/institucional/governação/

Jorge Manuel Baptista Magalhães Correia
Refer to Annex I - Curricula Vitae of the Members of the Board of Directors of Banco Comercial Português, S.A.

Ana Paula Alcobia Gray
Refer to Annex I - Curricula Vitae of the Members of the Board of Directors of Banco Comercial Português, S.A.

Nuno Maria Pestana de Almeida Alves
Personal Data
• 60 years

Academic and Specialised Qualifications
• Licentiate degree in Naval Architecture and Maritime Engineering (1980)
• Master in Business Management by the University of Michigan (1985)
• Professional Experience in the Last Ten Years Relevant to the Position
• From 2006 to April 2018 – Chief Financial Officer da EDP (Energias de Portugal)
• From 2006 to April 2018 – Member of the Board of Directors of the main subsidiary companies of EDP, EDPR (Renováveis), EDPR Brasil and EDPR Espanha
ANNEX III

CURRICULA VITAE OF THE MEMBERS OF THE BOARD OF THE GENERAL MEETING OF BANCO COMERCIAL PORTUGUÊS, S.A.

(Detailed curricula are available at the Bank’s website, on the page with the following address: http://www.millenniumbcp/institucional/governação/)

Pedro Miguel Duarte Rebelo de Sousa

Position Held at the Bank

- Chairman of the Board of the General Meeting (term of office: 2017/2019)

Academic and Specialised Qualifications

- Licentiate Degree in Law from the Faculty of Law of Universidade Clássica de Lisboa
- Post-graduate degree in Commercial and Corporate Law - Universidade Pontifícia Católica, Brasil
- Master’s degree in Companies Management, from Fundação Getúlio Vargas – Business Administration School, São Paulo, Brazil

Management and Supervision positions held in other companies

- Non Executive members of the Board of Directors of Cimpor – Cimentos de Portugal, SGPS, S.A.

Other Relevant Positions

- Member of the Sub-Committee for Latin America of the Atlantic Council, Washington DC
- Chairman of the Board of the General Meeting of Grémio Literário
- Chairman of the Board of the General Meeting of A. Santo, SGPS (Group Santo)
- Chairman of Círculo Eça de Queiroz – an institution serving the public interest
- Chairman of the Portuguese Institute of Corporate Governance
- Member of the Remunerations Commission of Novabase S.A.
- Director of the Câmara de Comércio Portugal-Holanda
- Chairman of the Board of the General Meeting of Sumolis Group Refriger
- Chairman of the Board of the General Meeting of PWN – Professional Women’s Network Lisbon
- Chairman of the Board of the General Meeting of AMA – Agência para a Modernização Administrativa, I.P.
- Chairman of the Board of the General Meeting of Swipe News, S.A.
- Chairman of the Board of the General Meeting of CADIN – Centro de Apoio ao desenvolvimento Infantil (IPSS)
- Chairman of the Board of the General Meeting of Tecnovia Sociedade de Empreitadas, S.A.
- Chairman of the Board of the General Meeting of Tecnovia SGPS, S.A.
- Chairman of the Board of the General Meeting of Tecnovia Madeira
- Chairman of the Board of the General Meeting of Tecnovia Açores
- Chairman of the Board of the General Meeting of Associação Portugal India Business HUB
- Chairman of the Board of the General Meeting of Associação Turma do Bem (Portugal)
- Chairman of the Board of the General Meeting of Atitude/SSE – Associação pelo Desenvolvimento do Investimento Social
- Chairman of the Board of the General Meeting of Associação Mares Navegados
- Chairman of the Board of the General Meeting of AICD – Associação de Inserção por Centros Digitais de Informação
- Chairman of the Board of the General Meeting of Grande Enseada – Capital Partners, Sociedade de Capital de Risco, S.A.
- Member of the Academia Lusíada de Letras, Ciências e Arte
- Curator of Fundação Luso Brasileira para o Desenvolvimento do Mundo de Língua Portuguesa
- Chairman of the General Board of the Portugal-Mozambique Chamber of Commerce
- Member of the General Board of the Portuguese Chamber of Commerce of S. Paulo

Professional Experience in the Last Ten Years Relevant to the Position
- From 1985 to 2017 – Curator of the Câmara de Comércio Portuguesa, São Paulo, Brasil
- From 1998 to 2010 – Non-executive Director of Intesa SanPaolo IMI International, Portugal
- From 1999 to 2009 – Partner of the law firm Simmons & Simmons, exercising the functions of Director of the firm from 2004 to 2009
- From 2004 to 2006 – Chairman of the Board of the General Meeting of PT Internacional
- From 2005 to 2006 – Chairman of the Board of the General Meeting of Galp, S.A.
- From 2005 to 2011 – Chairman of the Supervisory Board of Banif Investimento, S.A
- From 2007 to 2012 – Director of the Portuguese Chamber of Commerce & Industry
- From 2009 to 2013 – Chairman of the Supervisory Board of Banco Caixa Geral Brasil, S.A.
- From 2011 to 2013 – Non-executive Director, Chairman of the Evaluation and Strategy Committee and member of the Board of Auditors of Caixa Geral de Depósitos, S.A.

Octávio Manuel de Castro Castelo Paulo

Position Held at the Bank
- Vice-Chairman of the Board of the General Meeting (term of office: 2017/2019)

Academic and Specialised Qualifications
- Licentiate Degree in Law from Universidade Lusíada de Lisboa

Management and Supervision positions held in other companies
- Independent non-executive Director of Standard Bank de Angola, currently exercising the position of Chairman of the Audit and Risk Commissions

Other Relevant Positions
- Partner of the law firm Rebelo de Sousa & Advogados (SRS), responsible for the Division of M&A, Corporate and Commercial, division that includes also the practice area of TMT (Telecommunications, Media and Technology)
- Chairman of the Board of the General Meeting of several companies

Professional Experience in the Last Ten Years Relevant to the Position
- Member of the Lawyers Association of Portugal since 1988 and of the Lawyers Association of Angola since 2010
- From 2003 to 2009 – partner of the international law firm Simmons & Simmons, headquartered in London
- From 2009 to 2011 – Chairman of the Portuguese Institute of Corporate Governance
- Coordinated operations for the privatization of state-owned companies, to be listed in the Stock Exchanges of Lisbon, London and New York
- Advisory services to companies for capital markets and mergers and acquisitions
- Advisory services to companies, open to public investment, or not, in Corporate Governance issues
- Chairman of the Audit Board of several companies
- Author and co-author of several works in the areas of Corporate Law and of Telecommunications Law.
2019 Report & Accounts

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Banco Comercial Português, S.A.,
Company open to public investment

Registered Office:
Praca D. João I, 28
4000-295 Porto

Share Capital:
Euros 4,725,000,000.00

Registered at
Commercial Registry Office of Oporto
under the Single Registration and
Tax Identification Number 501 525 882
LEI BCP: JU1U6S0DG9YLT7N8ZV32

Investor Relations Division
Av. Professor Doutor Cavaco Silva
Edificio 1 Piso 0 Ala B
2744-002 Porto Salvo
Phone: (+351) 211 131 084
investors@millenniumbcp.pt

Communication Division
Av. Professor Doutor Cavaco Silva
Edificio 3 Piso 1 Ala C
2744-002 Porto Salvo
Phone: (+351) 211 131 243
comunicar@millenniumbcp.pt