	Dispon bilidade das Interfaces BANCO (EBA GL 3.2)	Downtime dos Interfaces BANCO (EBA GL 3.2)	D sponibi idade das API PSD2 (EBA GL 2.2)	Downtime das API PSD2 (EBA GL 2.2)	Disponibilidade das API PSD2 - Responsabilidade SIBS	Perfomance para PISP (EBA GL 2.3.a)	Perfomance para PISP - Componente S BS	Perfomance para PISP - Componente Banco	Perfomance para AISP (EBA GL 2.3.b)	Perfomance para AISP - Componente SIBS	Perfomance para A SP - Componente Banco	Perfomance para CBPII (EBA GL 2.3.c)	Perfomance para CBPII - Componente S BS	Perfomance para CBPII - Componente Banco	Taxa de Erros nas respostas aos TPP's (EBA GL 2.3.d)	Taxa de Erros nas respostas - Responsabi idade S BS	Taxa de Erros nas respostas - Responsabilidade Bancos
SLA	99.0%	0.0%	99.0%	0.0%	99.0%	5.000 mil segundos	2.500 m lisegundos	2.500 millsegundos	7 000 mi lsegundos	3.500 millsegundos	3.500 millsegundos	5.000 millsegundos	2.500 m lisegundos	2.500 m lisegundos	10%	5%	5%
Periodo	100%	0%	100%	0%	100%	301	2 7	2 5	10	382	2	0	0	0	0.39%	0.01%	0.37%
1-Apr	100%	0%	100%	0%	100%	70	237	9	3 5	316		0	0	0	0.01%	0.00%	0.01%
2-Apr	100%	0%	100%	0%	100%	62	2 2	597	335	310	37	0	0	0	0.03%	0.03%	0.00%
3-Apr	100%	0%	100%	0%	100%	5 1	235	959	3 9	315	51	0	0	0	1.68%	0.00%	1.68%
-Apr	100%	0%	100%	0%	100%	15	232	613	3 6	315	9	0	0	0	0.16%	0.00%	0.16%
5-Apr	100%	0%	100%	0%	100%	07	227	580	3 1	311	8	0	0	0	0.01%	0.00%	0.01%
6-Apr	100%	0%	100%	0%	100%	2	232	578	2	07	55	0	0	0	0.01%	0.00%	0.01%
7-Apr	100%	0%	100%	0%	100%	09	232	5 1	355	326	5	0	0	0	0.01%	0.00%	0.01%
8-Apr	100%	0%	100%	0%	100%	66	231	671	355	327	3	0	0	0	0.02%	0.02%	0.00%
9-Apr	100%	0%	100%	0%	100%	7	225	636	3 5	319	2	0	0	0	0.01%	0.00%	0.00%
10-Apr	100%	0%	100%	0%	100%	28	231	599	7 7	715	51	0	0	0	1.28%	0.01%	1.27%
11-Apr	100%	0%	100%	0%	100%	296	233	193	375	3 5	6	0	0	0	0.02%	0.01%	0.02%
12-Apr	100%	0%	100%	0%	100%	278	232	130	395	365		0	0	0	0.10%	0.02%	0.08%
13-Apr	100%	0%	100%	0%	100%	271	231	108	36	337	3	0	0	0	0.05%	0.0 %	0.01%
1 -Apr	100%	0%	100%	0%	100%	278	236	110	368	339	2	0	0	0	0.0 %	0.03%	0.00%
15-Apr	100%	0%	100%	0%	100%	293	236	13	22	39	1	0	0	0	0.01%	0.00%	0.01%
16-Apr	100%	0%	100%	0%	100%	276	232	132	360	33	38	0	0	0	0.05%	0.02%	0.03%
17-Apr	100%	0%	100%	0%	100%	268	231	129	38	355	3	0	0	0	1.02%	0.03%	0.99%
18-Apr	100%	0%	100%	0%	100%	328	237	290	15	38	5	0	0	0	0.07%	0.02%	0.05%
19-Apr	100%	0%	100%	0%	100%	287	2 6	150	372	3 6	37	0	0	0	0.03%	0.01%	0.02%
20-Apr	100%	0%	100%	0%	100%	281	2 8	1 3	369	3	37	0	0	0	0.0 %	0.01%	0.03%
21-Apr	100%	0%	100%	0%	100%	277	2 8	152	37	3 8	37	0	0	0	0.02%	0.02%	0.01%
22-Apr	100%	0%	100%	0%	100%	277	2 6	138	365	3 2	33	0	0	0	0.01%	0.00%	0.01%
23-Apr	100%	0%	100%	0%	100%	275	2 2	1 6	360	338	32	0	0	0	1.71%	0.00%	1.71%
2 -Apr	100%	0%	100%	0%	100%	292	2 5	175	3	13	3	0	0	0	2.07%	0.19%	1.88%
25-Apr	100%	0%	100%	0%	100%	296	2 2	185	368	339	2	0	0	0	0.02%	0.00%	0.02%
26-Apr	100%	0%	100%	0%	100%	291	2 8	177	387	356	6	0	0	0	0.03%	0.00%	0.03%
27-Apr	100%	0%	100%	0%	100%	279	2 7	173	396	365	6	0	0	0	0.02%	0.00%	0.02%
28-Apr	100%	0%	100%	0%	100%	289	261	160	385	358	0	0	0	0	0.02%	0.00%	0.02%
29-Apr	100%	0%	100%	0%	100%	299	257	182	371	3 7	35	0	0	0	0.02%	0.01%	0.00%
30-Apr	100%	0%	100%	0%	100%	296	257	167	375	353	32	0	0	0	0.08%	0.02%	0.06%
1-May	100%	0%	100%	0%	100%	282	253	13	366	3	31	0	0	0	0.00%	0.00%	0.00%
2-May	100%	0%	100%	0%	100%	329	256	01	396	369	0	0	0	0	2. 5%	0.01%	2. %
3-May	100%	0%	100%	0%	100%	286	256	1 1	381	353	0	0	0	0	0.05%	0.01%	0.03%
-May	100%	0%	100%	0%	100%	28	256	150	16	386	1	0	0	0	0.0 %	0.02%	0.03%
5-May	100%	0%	100%	0%	100%	27	2 9	13	27	396		0	0	0	0.00%	0.00%	0.00%
6-May	100%	0%	100%	0%	100%	31	250	285	3	1	2	0	0	0	0.25%	0.00%	0.25%
7-May	100%	0%	100%	0%	100%	06	250	5 6	370	3	38	0	0	0	0.2 %	0.00%	0.2 %
8-May	100%	0%	100%	0%	100%	293	260	155	390	361	2	0	0	0	0.59%	0.00%	0.59%
9-May	100%	0%	100%	0%	100%	297	266	138	398	371	39	0	0	0	0.03%	0.01%	0.01%
10-May	100%	0%	100%	0%	100%	313	252	263	39	11	1	0	0	0	0.06%	0.00%	0.06%
11-May	100%	0%	100%	0%	100%	273	2 8	122	09	379	5	0	0	0	0.01%	0.00%	0.01%
12-May	100%	0%	100%	0%	100%	279	2 8	1 1	399	370	3	0	0	0	0.02%	0.00%	0.02%
13-May	100%	0%	100%	0%	100%	299	250	139	380	352	0	0	0	0	0.00%	0.00%	0.00%
1 -May	100%	0%	100%	0%	100%	291	250	17	380	35	38	0	0	0	0.02%	0.00%	0.02%
15-May	100%	0%	100%	0%	100%	288	255	1 1	377	350	39	0	0	0	1.23%	0.00%	1.23%
16-May	100%	0%	100%	0%	100%	308	26	161	393	366	39	0	0	0	0.02%	0.00%	0.02%
17-May	100%	0%	100%	0%	100%	298	261	1 2	390	366	35	0	0	0	0.02%	0.01%	0.01%
18-May	100%	0%	100%	0%	100%	313	262	191	378	35	35	0	0	0	0.01%	0.00%	0.01%
19-May	100%	0%	100%	0%	100%	309	270	117	387	363	35	0	0	0	0.02%	0.01%	0.01%
20-May	100%	0%	100%	0%	100%	306	263	110	381	358	32	0	0	0	0.02%	0.02%	0.00%
21-May	100%	0%	100%	0%	100%	275	252	126	381	360	30	0	0	0	0.01%	0.00%	0.01%
22-May	100%	0%	100%	0%	100%	322	261	23	390	365	36	0	0	0	1.13%	0.01%	1.12%
23-May	100%	0%	100%	0%	100%	295	265	117	397	372	37	0	0	0	0.02%	0.00%	0.02%
2 -May	100%	0%	100%	0%	100%	295	2 9	212	18	388	2	0	0	0	0.0 %	0.03%	0.01%
25-May	100%	0%	100%	0%	100%	271	237	156	560	530	3	0	0	0	0.05%	0.02%	0.02%
26-May	100%	0%	100%	0%	100%	292	251	166	536	50	5	0	0	0	0.05%	0.03%	0.01%
27-May	100%	0%	100%	0%	100%	2 3	232	1 0	72	1	1	0	0	0	0.01%	0.01%	0.00%
28-May	100%	0%	100%	0%	100%	268	236	191	86	59	38	0	0	0	0.08%	0.00%	0.08%
29-May	100%	0%	100%	0%	100%	281	2 7	195	538	508	2	0	0	0	1.66%	0.01%	1.66%
30-May	100%	0%	100%	0%	100%	280	255	159	538	505	6	0	0	0	0.03%	0.01%	0.01%
31-May	100%	0%	100%	0%	100%	271	2 7	172	621	587	6	0	0	0	0.0 %	0.01%	0.03%
1-Jun	100%	0%	100%	0%	100%	27	252	172	611	577	7	0	0	0	0.0 %	0.03%	0.01%
2-Jun	100%	0%	100%	0%	100%	292	265	178	11	379	2	0	0	0	0.02%	0.01%	0.01%
3-Jun	100%	0%	100%	0%	100%	277	257	1 1	393	367	25	0	0	0	0.02%	0.02%	0.00%
-Jun	100%	0%	100%	0%	100%	277	251	209	02	376	3	0	0	0	0.17%	0.02%	0.15%
5-Jun	100%	0%	100%	0%	100%	285	261	175	01	373	0	0	0	0	1.52%	0.01%	1.51%
6-Jun	100%	0%	100%	0%	100%	269	2 3	158	3	10		0	0	0	0.09%	0.09%	0.01%
7-Jun	100%	0%	100%	0%	100%	273	2 2	156	5	21	6	0	0	0	0.01%	0.00%	0.01%
8-Jun	100%	0%	100%	0%	100%	267	2 0	163	79	50	2	0	0	0	0.02%	0.02%	0.00%
9-Jun	100%	0%	100%	0%	100%	278	2 9	161	27	393	8	0	0	0	0.01%	0.00%	0.00%
10-Jun	100%	0%	100%	0%	100%	271	239	167	06	375	2	0	0	0	0.00%	0.00%	0.00%
11-Jun	100%	0%	100%	0%	100%	265	236	167	05	376	2	0	0	0	0.01%	0.00%	0.01%
12-Jun	100%	0%	100%	0%	100%	286	257	158	398	368	2	0	0	0	1.2 %	0.08%	1.16%
13-Jun	100%	0%	100%	0%	100%	296	25	222	392	36	38	0	0	0	0.0 %	0.00%	0.03%
1 -Jun	100%	0%	100%	0%	100%	269	2 5	15	17	386	3	0	0	0	0.01%	0.00%	0.01%
15-Jun	100%	0%	100%	0%	100%	262	239	1 5	19	386	6	0	0	0	0.01%	0.00%	0.01%
16-Jun	100%	0%	100%	0%	100%	277	253	1 6	27	398	3	0	0	0	0.01%	0.00%	0.01%
17-Jun	100%	0%	100%	0%	100%	260	2 0	1	13	385	39	0	0	0	0.12%	0.12%	0.00%
18-Jun	100%	0%	100%	0%	100%	257	233	181	391	363	0	0	0	0	0.03%	0.00%	0.03%
19-Jun	100%	0%	100%	0%	100%	280	250	207	28	395	5	0	0	0	0.97%	0.01%	0.96%
20-Jun	100%	0%	100%	0%	100%	279	257	162	00	372	39	0	0	0	0.03%	0.03%	0.00%
21-Jun	100%	0%	100%	0%	100%	277	251	17	20	391	1	0	0	0	0.03%	0.00%	0.03%
22-Jun	100%	0%	100%	0%	100%	26	2 1	186	25	391	8	0	0	0	0.05%	0.0 %	0.01%
23-Jun	100%	0%	100%	0%	100%	280	252	186	27	397	3	0	0	0	0.02%	0.01%	0.01%
2 -Jun	100%	0%	100%	0%	100%	273	2 5	168	395	368	39	0	0	0	0.00%	0.00%	0.00%
25-Jun	100%	0%	100%	0%	100%	269	238	2	387	360	0	0	0	0	2.38%	0.01%	2.37%
26-Jun	100%	0%	100%	0%	100%	267	2 6	156	00	371	3	0	0	0	10.3 %	0.01%	10.33%
27-Jun	100%	0%	100%	0%	100%	272	2 7	191	12	383	3	0	0	0	0.00%	0.00%	0.00%
28-Jun	100%	0%	100%	0%	100%	28	256	165	30	00		0	0	0	0.01%	0.00%	0.01%
29-Jun	100%	0%	100%	0%	100%	27	2 9	176	26	392	9	0	0	0	0.02%	0.00%	0.02%
30-Jun	100%	0%	100%	0%	100%	299	260	235	5	11	50	0	0	0	0.00%	0.00%	0.00%