

#### Execution in a difficult environment



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#### Banks are under pressure on two fronts

Financial crisis: credit and liquidity



**Economic** slowdown

In this extremely difficult environment we saw banks disappearing, or being integrated into other banks or even being broken into pieces.

## At Millennium bcp, we had a third element of pressure during 2007

Financial crisis: credit and liquidity



**Economic** slowdown

Shareholder instability and lack of management cohesiveness

## In 2008, a new chapter has begun, after the clarification of strategic priorities under the new management team.

#### Overall

• We were one of the first banks to tap the capital markets with an extremely successful rights issue

#### **Portugal**

- Continue to be market leaders and a reference bank
- Volume growth is a good example of the soundness of our franchise
- We manage to improve the satisfaction of our clients
- Our team is highly motivated and focused

#### International

 We continue to develop our international operations with significant further organic growth projects

The Bank as shown its resilience

#### The current environment is particularly difficult

The financial crisis led to an increase in the liquidity cost and credit risk, forcing a hike in credit spreads.

The relevant impact is not the subprime crisis, but the impact on the markets due to the economic situation

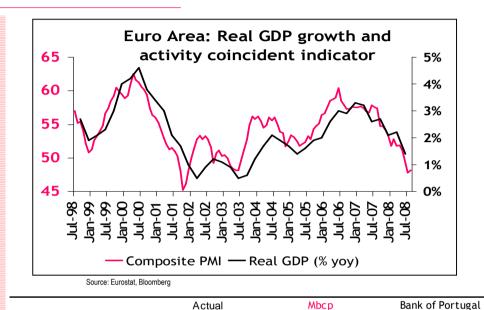
The analysis of previous crises suggests the effects will last into 2009

- Need to align credit pricing with the cost of liquidity and the cost of risk
- Relevant credit risk from SME and highly levered affluent customers
- Negative impact from direct and via Pension Fund exposure to equities
- Capital discipline is critical

#### **Portugal**

#### **Economic outlook**

- The Portuguese economy reentered the convergence path on several fronts in 2007: GDP growth dynamics, inflation moderation and state budget consolidation.
- For 2008 and 2009, economic activity is expected to moderate significantly.
- The challenging economic and financial environment (external demand, oil prices and financial conditions) and structural vulnerabilities of the Portuguese economy (external deficit and private sector indebtedness levels) weigh on economic prospects.



		2006	200
Real GDP (yoy %)		1,3	1,8
Private Consumption		1,1	1,5
Public Consumption		-0,3	-0,3
Gross Fixed Capital Formation		-1,6	3,2
Exports		8,9	7,3
Imports		4,3	5,5
Unemployment Rate (%)		7,7	8,0
Inflation Rate (%)		3,1	2,5
External Balance (% GDP)		-8,6	-8,0
Budget Balance (% GDP)		-3,9	-2,6
Public Debt (% GDP)		64,8	63,

2006	2007	2008 (F)	2009 (F
1,3	1,8	1,0	1,2
1,1	1,5	1,0	1,0
-0,3	-0,3	0,4	0,7
-1,6	3,2	2,5	2,8
8,9	7,3	3,5	2,2
4,3	5,5	3,9	2,0
7,7	8,0	7,7	7,7
3,1	2,5	2,8	2,5
-8,6	-8,0	-9,0	-9,1
-3,9	-2,6	-2,6	-2,6
64,8	63,7	64,0	63,5

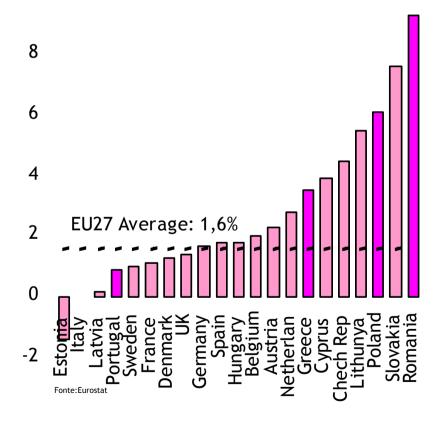
2008 (F)	2009 (F)
1,2	1,3
1,3	0,7
0,4	0,8
1,0	1,2
4,4	4,0
3,3	2,1
na	na
3,0	2,5
-10,6	-11,1
na	na
na	na

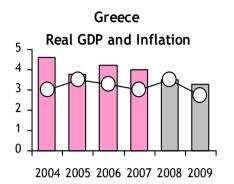
#### **Poland and Greece**

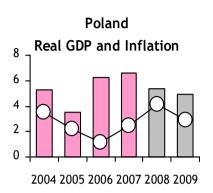
#### Economic environment and outlook

Poland and Greece keep outperforming Euro Area on real GDP dynamics









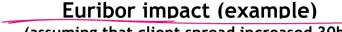
#### Poland:

- GDP expansion within the 4%-5% range for 2008 and 2009;
- Monetary policy to retain tightening bias on inflation pressures (current key official rate at 6.00%);
- Main challenges: medium term fiscal consolidation; emerging markets contagion; joining the euro (>2012).

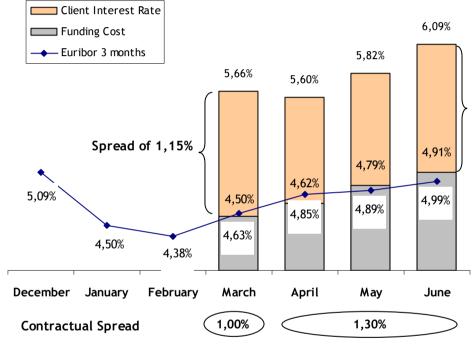
#### Greece:

- GDP growth below potential in 2008-2009 (3.5%);
- Wage growth to keep inflation on the high side;
- The high external imbalance (14% of GDP) is partly due to strong investment (mostly in *shipping*) but also a reminder of erosion of the country's competitiveness.

## With rising interest rates, legally-imposed formula has a negative on effective customer spread







Change in spread for short term products \*



Effective change

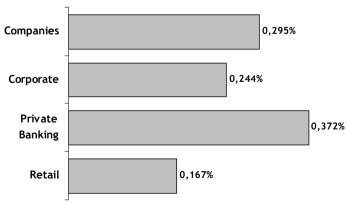
in spread

of + 0.03%

Spread of 1,18%

The contractual spread increased 30bps, the impact of the index led to an increase of only 3bps.

Client interest rate is calculated using previous month average.



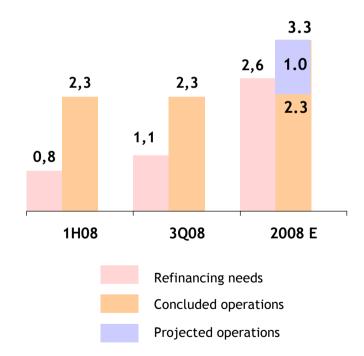
<sup>\*</sup> Analysis done on short term products using a relevant sample per business line

### Comfortable liquidity position Wholesale funding

(Eur billion)

#### Maturity and projected issues

#### **Accumulated values**



#### Highly liquid assets

- ✓ Increase until June 08 of €1.8 bn
- ✓ Expected increase for the full year 2008 of €3.9 bn

#### Change in commercial gap 1H08

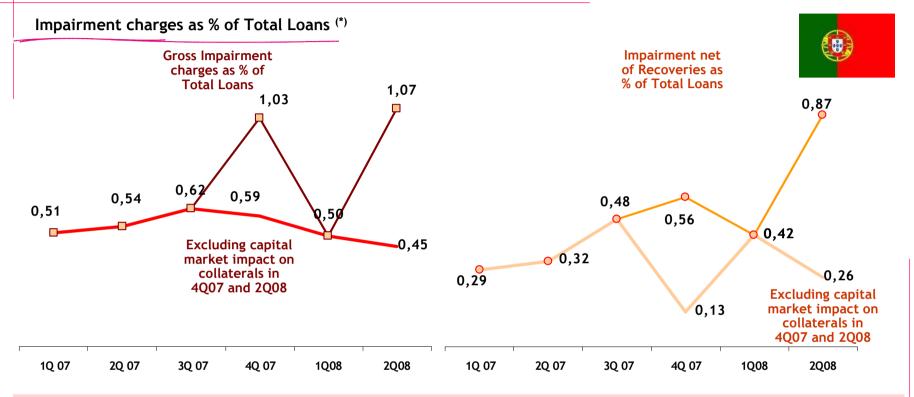
Consolidated - € 0.17 bn

Portugal - € 0.26 bn

Poland + € 0.59 bn

<sup>\*</sup> Commercial Gap = change of (Deposits + Debt Securities) - Loans to Customers before provisions

#### Controlling cost of risk



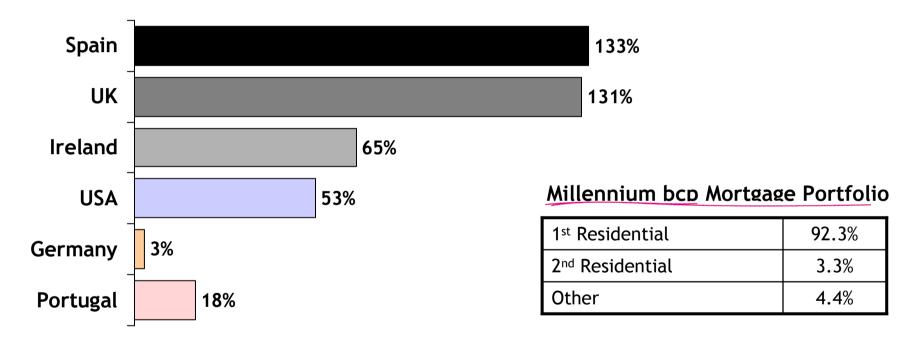
When excluding capital market impact on collateral revaluation that had a negative impact, the cost of risk has been stable, with the gross impairment in the 45 to 50 bps region.

Stable credit quality (overdue ratio) in the context of sustained loan volume growth.

No exposure to US subprime, no consumer credit issues and no exposure to insurance monoliners

#### Mortgage Loans portfolio





Portuguese real estate market had a completely different evolution when compared with other European countries.

We have no major risks and the average LTV in Portugal has been near 72%. New production has been done at a low LTV (2008 below 80%).

#### **Equity exposures**

#### **AVAILABLE FOR SALE PORTFOLIO**

	30 Jun 2008			Cumulated
	Cost net of		Unrealised	valuation
Million Euros	impairment	Market value	Capital Gains (1)	in 2008 (2)
Eureko (2,6%)	123,4	380,1	256,7	7,2
BPI (9,9%) (3)	234,1	234,1		-202,2
Total	357,5	614,2	256,7	-195,0

- (1) Potencial gross capital gains with P/L impact in the case of sale
- (2) Gross impacts (Eureko: impact on AFS reserves; BPI: P/L impact)
- (3) After capital increase

#### PENSION FUND MAJOR EQUITY INVESTMENTS

(million euros)			30 June 08
	# Shares	%	Value
EDP-Energias de Portugal SA	122.336.594	3.35%	405,5
Banco de Sabadell SA	60.821.413	4.97%	326,6
Cimpor-Cimentos de Port. SGPS	67.200.000	10.00%	287,6
B.Comercial Português-Nom.	75.977.246	1.62%	104,5
Teixeira Duarte-Eng.Construções SA	41.999.716	10.00%	37,8
			1.162,0

BPI is a financial stake that Millennium bcp intends to sell when appropriate.

Pension fund held stakes that have strategic value

Pension fund reduced the exposure to Millennium bcp during the capital increase

Millennium bcp decided to significantly restrict the acceptance of Millennium bcp shares as collateral

#### **Pension Fund**

#### **Current Initiatives:**

- Revising benefits plan
- Revising composition of the pensionable remuneration
- Revising the pension growth
- Revising the contribution scheme between employee and bank
- Reanalysing the eligibility criteria for the employees
- Reanalysing actuarial assumptions

#### Pension Fund actuarial study will be done at year end and will be audited

#### Comments:

- Return on the fund in 2008 negative of circa 10% at 30thJune.
- Discount rate needs to be adapted to current environment. We expect to revise the discount rate upwards at year end, thereby significantly reducing the present value of pension liabilities and the negative impact on capital ratios.
- Apart from the discount rate, other actuarial assumptions may be revised as mentioned above.

#### Three main development areas

# Angola & Mozambique Profitability ROE above 35% Leadership position Turnaround Millennium bcp

#### Eastern Europe

- Growth
- GDP >5%

Very high (higher that 10% CAGR)

High (6%-10% GAGR) Medium (2%-6% CAGR) Low (Lower than 2% CAGR)

Net profit

#### Medium/long term perspectives in the regions Millennium is **Revenue Growth Rate**

present are promising

Bn€

Retail (Credit)	Revenues
	Net Profit
Retail (Consumer Funds)	Revenues
	Net Profit
Corporate banking	Revenues
	Net Profit
Investment banking	Revenues
	Net Profit
Sales, trading and asset mngmt.	Revenues
	Net Profit
Total	Revenues
	Net Profit

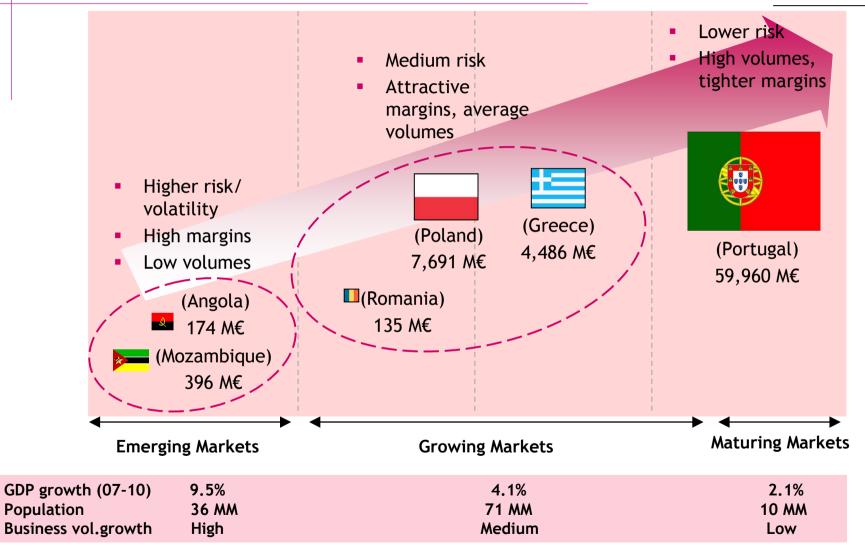
2006 Figures/ Historical growth rate 2002-06				
Western Europe	Eastern Europe	Africa		
144 26	16 3	<u>6</u>		
221 50	13 5	9 2		
169 35	23	15 3		
<u>18</u>	3	0		
23	2	3		
138	59 15	7		

<u>E</u> :	010 Figure xpected gr Western Europe	s/ owth rate 2 Eastern Europe	006-10 Africa	Revenue Net profi Colour: R
	148	6	9	
	250 65	<u>26</u> 9	3	
	186	52 12	20	Oppor
	3	5 2	0	Oppor reinfo growtl easter
	81	8 3	1	and Af
	676 153	32	9	

Colour: Revenue growth rate Opportunity to reinforce growth in eastern Europe and Africa

#### With a balanced portfolio

Loans to customers below country names (incl. securitizations)

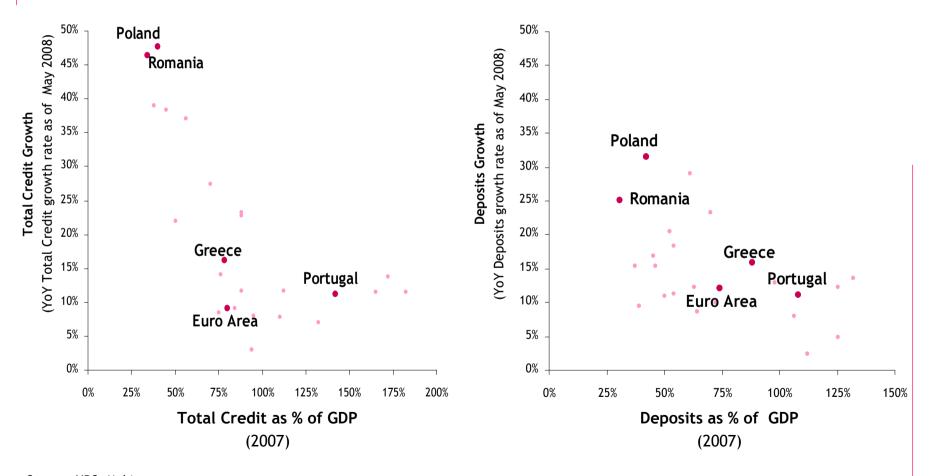


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#### Deposits and credit growth markets

Millennium bcp is present in the European highest growth credit markets\*...

...as well as on the highest deposits growth markets

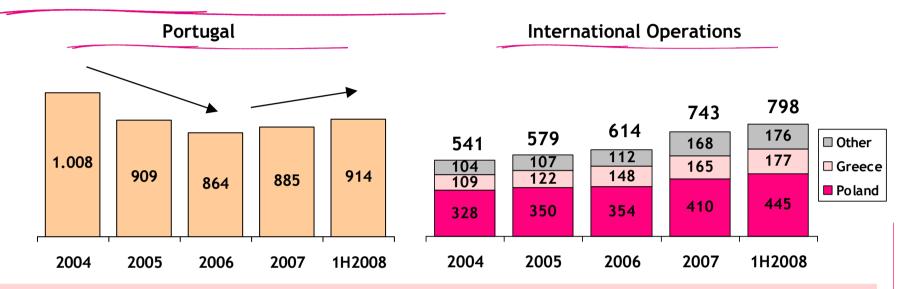


Source: UBS; Mckinsey

<sup>\*</sup> Euro Area + Sweden, Latvia, Estonia, Lithuania, Unit Kingdom, Romania, Hungary, Poland, Slovakia and Czech Republic

#### Strong focus on organic growth and Retail

#### Number of branches

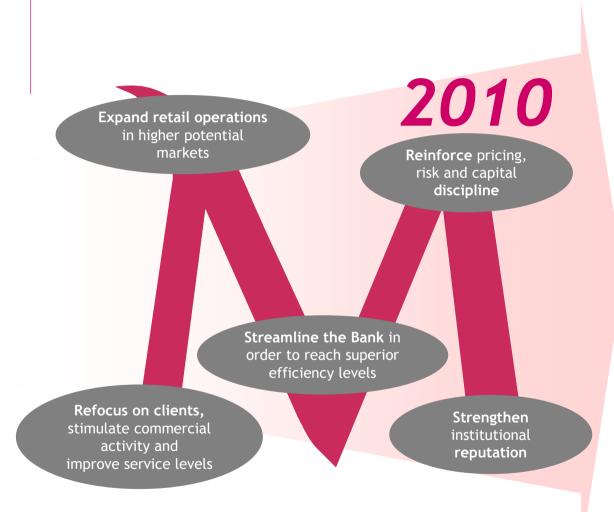


#### In International Operations:

- 710 thousand new clients originated in 2006, 2007 and 1H2008 at an accelerating rate with the loading of the new branches
- 37.8% of the branches were opened after 2005 (less than three years).
- 27.1% of the Polish branches were opened after 2005
- 45.1% of the Greek branches were opened after 2005.

Portugal: re-started the opening of new branches in specific locations (micro market analysis) from June 2007 onwards

## The strategic priorities for 2008-2010 are appropriate in the current environment



### Current strategy is appropriate

1 Answers to the main concerns (efficiency, risk and focus)

and

2 Focus on non-organic growth ambitions and reinforcement in Retail

Therefore, Millenniumbcp challenges rely on a strict execution of the outlined strategy and on the business risk factors

#### Strategic priorities for 2008-2010

Strengthen institutional reputation

- ✓ Successful conclusion of the Euro 1.3 billion rights issue, in April 2008;
- ✓ Successful €1.0 bln covered bonds issue in May 2008 and a non-collateralised senior €1.25 bln debt issue took place also in May 2008;
- Confirmation of the Bank's ratings by Fitch and the upgrade of Standard & Poor's "outlook" to "stable";
- ✓ Stabilisation and alignment of the shareholders base with the Bank's project.

Reinforce pricing, risk and capital discipline

- ✓ Revision of spreads in the scope of the cost of risk management policy, which
  was reflected in the net interest margin turnaround in Portugal;
- ✓ Adequacy and strengthening of the capital position, with the Core Tier 1 exceeding 6% after the rights issue, providing a solid base for sustained and profitable organic growth.
- ✓ Integration and simplification of several Central Services departments;
- ✓ Reinforcement of the commercial team with the transference of Employees from the Central Services to the commercial networks in the scope of the Commercial Skills Development Programme (PDCC). Branches opened while decreasing headcount;
- Measures of rationalization of Other Administrative Costs, namely regarding the reduction of research and advisory services; optimisation of the real estate portfolio and optimization of the investment in corporate image, mailing costs, among others.

Streamline the Bank in order to reach superior efficiency levels

#### Strategic priorities for 2008-2010

**Expand retail operations**in higher potential
markets

- ✓ The Bank continues to expand its Retail network in Portugal and internationally: 29 new branches were opened in Portugal and 55 new branches in foreign businesses, of which 35 in Poland and 12 in Greece;
- ✓ Volumes continue to grow robustly: +13% in customers' funds and +10% in the loans portfolio.

Refocus on clients, stimulate commercial activity and improve service levels

- Number of customers in Portugal stabilises with customer acquisition efforts;
- ✓ More than 2 million clients outside Portugal;
- ✓ 1 million active retail clients in Poland reached in the 1st Quarter 2008.

#### High performance formula

## Clear path/ Contribution to strategic goals

(To understand Why and What For)

High Performance = = C x C x C

#### **Capacities and skills**

(To Know and to Know how to Make)

**Commitment** 

(Want to Do )

#### Clear path: Agenda for the medium-term

#### **Key priorities**

#### **Status**

#### M2010 execution

- Accelerate the income generation, namely in commissions, and client and funds acquisition
- Ensure the credit repricing in line with the continuing increased cost of risk
- Capture the identified cost saving opportunities
   Continue the Workforce rebalancing Program
- Program MIL2010 underway
- Dedicated GM to drive the cost program
- Oversight by CAE every month

## Focus international portfolio

- Review portfolio based on ability to add value and resources needed
- Objective to consolidate the current portfolio and preserve growth potential
- Decision to divest from non-core banking operations; processes being defined (positive contribution to capital situation if divestitures are successful)
- Review organic expansion and business plans of the remaining operations,
- Divesture of non-core assets and financial participations

## Strengthen risk management

- Need to keep tight management of capital
- Address the volatility impact of the pension fund
- Keep a tight management of the funding situation in the short term (namely in the corporate portfolio)
- Keep a close watch on the default risks from new credit underwriting and existing loans
- Review of options to improve capital
- Proactive management of the Bank's liquidity situation already yielding positive results
- New credit recovery model under implementation

#### Capacities exist in Millennium

#### Capacities that we want to keep

- Capacity attract new customers and increase share of wallet
- Customer focus
- Innovation leadership in retail banking
- To continue with success the expansion of retail operations in the markets of higher potential
- A culture that promotes Excellence

#### Capacities that we want to reinforce

- Cost reduction culture
- Exceed customers' service level expectations
- Focus on operating performance
- Accountability at the different levels
- Repricing
- Superior commercial execution

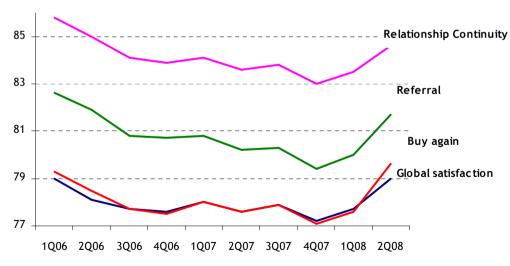
#### We have the necessary Commitment

- To make the difference for the Client
- To execute/deliver
- Ambition and impatience

## Operating Profit Evolution 350 300 250 150 Q1 06 Q2 06 Q3 06 Q4 06 Q1 07 Q2 07 Q3 07 Q4 07 Q1 08 Q2 08

#### Source: Millennium bcp consolidated accounts

#### **Customers Satisfaction**



Source: Millennium bcp Customer Satisfaction Index (Portugal)

#### Performance drivers

#### **Portugal**

- Restore asset margins across loan portfolio
- Reallocate capital from wholesale to retail
- Reduce loan book concentration
- Improve cost efficiency (management compensation, headcount)

#### **International**

- Increase portfolio focus, divesting non-core assets in appropriate time frame
- Maintain organic expansion plans where they have proven to be value-accretive
- No M&A moves planned

#### Conclusion

**STRATEGY** 



Now its time for

**EXECUTION** 

## Millennium