

11. AMORTIZATIONS AND DEPRECIATIONS

The amount of this account is comprised of:

| | (Thousands of euros) | |
|---|----------------------|---------------|
| | 2017 | 2016 |
| Intangible assets amortizations (note 27): | | |
| Software | 7,122 | 5,482 |
| Other intangible assets | - | 5 |
| | 7,122 | 5,487 |
| Other tangible assets depreciations (note 26): | | |
| Properties | 9,746 | 9,436 |
| Equipment | | |
| Furniture | 1,217 | 1,021 |
| Machinery | 231 | 182 |
| Computer equipment | 5,881 | 4,396 |
| Interior installations | 1,053 | 852 |
| Motor vehicles | 2,533 | 2,185 |
| Security equipment | 1,206 | 1,130 |
| Other equipment | 4 | 10 |
| | 21,871 | 19,212 |
| | 28,993 | 24,699 |

12. LOANS IMPAIRMENT

The amount of this account is comprised of:

| | (Thousands of euros) | |
|--|----------------------|------------------|
| | 2017 | 2016 |
| Loans and advances to customers: | | |
| Impairment charge for the year | 632,534 | 1,093,810 |
| Reversals for the year | (85,171) | (33,456) |
| Recoveries of loans and interest charged-off (note 20) | (14,067) | (29,748) |
| | 533,296 | 1,030,606 |

The balance Loans impairment is related to an estimate of the incurred losses determined according with the methodology for a regular evaluation of objective evidence of impairment, as referred in accounting policy described in note 1 b).

13. OTHER FINANCIAL ASSETS IMPAIRMENT

The amount of this account is comprised of:

| | (Thousands of euros) | |
|--|----------------------|---------|
| | 2017 | 2016 |
| Impairment of financial assets available for sale | | |
| Charge for the year (note 21) | 70,310 | 295,304 |

The balance Impairment of financial assets available for sale - Charge for the year includes the impairment losses on shares and on participation units held by the Bank in the amount of Euros 70,290,000 (31 December 2016: Euros 256,120,000). This amount includes Euros 45,956,000 (31 December 2016: Euros 218,381,000) related to impairment losses on investments held in restructuring funds, as described in note 50.