## 19. CASH AND DEPOSITS AT CENTRAL BANKS

This balance is analysed as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Cash | 540,608 | 540,290 |
| Central Banks |  |  |
| Bank of Portugal | 939,852 | 433,534 |
| Central Banks abroad | 687,474 | 600,088 |
|  | 2,167,934 | 1,573,912 |

The balance Central Banks includes deposits at Central Banks of the countries where the Group operates in order to satisfy the legal requirements to maintain a cash reserve calculated based on the value of deposits and other effective liabilities. According to the European Central Bank System for Euro Zone, the cash reserve requirements establishes the maintenance of a deposit with the Central Bank equivalent to $1 \%$ of the average value of deposits and other liabilities, during each reserve requirement period. The rate is different for countries outside the Euro Zone.

## 20. LOANS AND ADVANCES TO CREDIT INSTITUTIONS REPAYABLE ON DEMAND

This balance is analysed as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Credit institutions in Portugal | 8,394 | 659 |
| Credit institutions abroad | 160,389 | 232,152 |
| Amounts due for collection | 126,749 | 215,414 |
|  | 295,532 | 448,225 |

The balance Amounts due for collection represents essentially cheques due for collection on other financial institutions. These balances are settled in the first days of the following month.

## 21. OTHER LOANS AND ADVANCES TO CREDIT INSTITUTIONS

This balance is analysed as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Other loans and advances to Central Banks abroad | 50,114 | 12,461 |
| Other loans and advances to credit institutions in Portugal |  |  |
| Very short-term applications | 39,742 | - |
| Loans | 39,220 | 15,586 |
| Other applications | 10,328 | 4,801 |
|  | 89,290 | 20,387 |
| Other loans and advances to credit institutions abroad |  |  |
| Very short-term applications | 388,327 | 180,347 |
| Short-term applications | 262,339 | 548,564 |
| Loans | - | 4 |
| Other applications | 274,837 | 294,439 |
|  | 925,503 | 1,023,354 |
|  | 1,064,907 | 1,056,202 |
| Overdue loans - Over 90 days | 661 | 499 |
|  | 1,065,568 | 1,056,701 |

Under the scope of derivative financial instruments operations (IRS and CIRS) with institutional counterparties, and as defined in the respective contracts ("Cash collateral"), the caption Other loans and advances to credit institutions includes the amounts detailed below:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Other loans and advances to credit institutions in Portugal |  |  |
| Other applications | 1,010 | 2,840 |
| Other loans and advances to credit institutions abroad |  |  |
| Short-term applications | 27,639 | 242,896 |
| Other applications | 269,284 | 275,180 |
|  | 297,933 | 520,916 |

These deposits are held by the counterparties and are given as collateral of the referred operations (IRS and CIRS), whose revaluation is negative for the Bank.

This balance is analysed by the period to maturity, as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Up to 3 months | 287,211 | 995,667 |
| 3 to 6 months | 744,567 | 13,567 |
| 6 to 12 months | 16,918 | 4,869 |
| 1 to 5 years | 6,872 | 42,099 |
| Over 5 years | 10,000 | - |
| Undetermined | - | 499 |
|  | 1,065,568 | 1,056,701 |

## 22. LOANS AND ADVANCES TO CUSTOMERS

This balance is analysed as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2017 | 2016 |
| Public sector | 853,393 | 1,041,191 |
| Asset-backed loans | 27,885,255 | 29,011,503 |
| Other guaranteed loans | 3,932,216 | 3,985,120 |
| Unsecured loans | 7,779,063 | 6,821,163 |
| Foreign loans | 1,852,420 | 2,099,860 |
| Factoring operations | 2,106,173 | 1,794,778 |
| Finance leases | 3,525,058 | 3,373,561 |
|  | 47,933,578 | 48,127,176 |
| Overdue loans - less than 90 days | 88,500 | 134,934 |
| Overdue loans - Over 90 days | 2,933,345 | 3,496,343 |
|  | 50,955,423 | 51,758,453 |
| Impairment for credit risk | $(3,321,931)$ | $(3,740,851)$ |
|  | 47,633,492 | 48,017,602 |

