

## CONSOLIDATED INCOME STATEMENTS FOR THE YEARS ENDED 31 DECEMBER 2019 AND 2018

(Thousands of euros)

	Notes	2019	2018
Interest and similar income	2	1,991,445	1,889,739
Interest expense and similar charges	2	(442,917)	(466,108)
<b>NET INTEREST INCOME</b>		<b>1,548,528</b>	<b>1,423,631</b>
Dividends from equity instruments	3	798	636
Net fees and commissions income	4	703,497	684,019
Net gains / (losses) from financial operations at fair value through profit or loss	5	4,837	1,400
Net gains / (losses) from foreign exchange	5	69,391	75,355
Net gains / (losses) from hedge accounting operations	5	(5,682)	2,552
Net gains / (losses) from derecognition of financial assets and liabilities at amortised cost	5	(24,909)	(50,194)
Net gains / (losses) from derecognition of financial assets at fair value through other comprehensive income	5	99,676	49,435
Net gains / (losses) from insurance activity		11,752	8,477
Other operating income / (losses)	6	(144,400)	(135,878)
<b>TOTAL OPERATING INCOME</b>		<b>2,263,488</b>	<b>2,059,433</b>
Staff costs	7	668,232	592,792
Other administrative costs	8	376,455	376,676
Amortisations and depreciations	9	124,785	57,745
<b>TOTAL OPERATING EXPENSES</b>		<b>1,169,472</b>	<b>1,027,213</b>
<b>NET OPERATING INCOME BEFORE PROVISIONS AND IMPAIRMENTS</b>		<b>1,094,016</b>	<b>1,032,220</b>
Impairment for financial assets at amortised cost	10	(390,308)	(465,468)
Impairment for financial assets at fair value through other comprehensive income	11	2,180	1,092
Impairment for other assets	12	(96,034)	(79,037)
Other provisions	13	(57,484)	(57,689)
<b>NET OPERATING INCOME</b>		<b>552,370</b>	<b>431,118</b>
Share of profit of associates under the equity method	14	42,989	89,175
Gains / (losses) arising from sales of subsidiaries and other assets	15	31,907	37,916
<b>NET INCOME BEFORE INCOME TAXES</b>		<b>627,266</b>	<b>558,209</b>
Income taxes			
Current	30	(100,908)	(105,559)
Deferred	30	(138,370)	(32,458)
<b>NET INCOME AFTER INCOME TAXES FROM CONTINUING OPERATIONS</b>		<b>387,988</b>	<b>420,192</b>
Income arising from discontinued or discontinuing operations	16	13,412	(1,318)
<b>NET INCOME AFTER INCOME TAXES</b>		<b>401,400</b>	<b>418,874</b>
Net income for the year attributable to:			
Bank's Shareholders		302,003	301,065
Non-controlling interests	44	99,397	117,809
<b>NET INCOME FOR THE YEAR</b>		<b>401,400</b>	<b>418,874</b>
Earnings per share (in Euros)			
Basic	17	0.018	0.020
Diluted	17	0.018	0.020

CHIEF ACCOUNTANT

THE EXECUTIVE COMMITTEE