

adaptation of the frequency of the irrigation to the minimum needs of the plant species in Tagus Park and the introduction of an automatic timer which enables avoiding irrigation when there are high levels of humidity.

In Portugal, the Bank continues to use rainwater for irrigation, having managed to increase this portion by approximately 89% in 2011.

## WATER CONSUMPTION

Activity in Portugal

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	2011	2010	2009	Change % 11/10
From the public network	202,384	217,109	246,323	-6.8%
Reuse of rainwater <sup>(1)</sup>	5,936	3,136	11,428	89.3%
<b>TOTAL</b>	<b>208,320</b>	<b>220,245</b>	<b>257,751</b>	<b>-5.4%</b>

<sup>(1)</sup> It was not possible to monitor the amount of rainwater captured during the 12 months of 2011 due to a malfunction of the meter system for reuse rainwater.

## Materials and waste

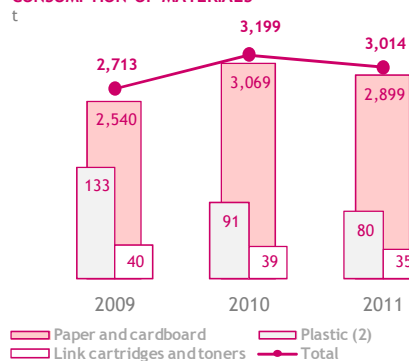
The materials consumption reduced by 5.8% due to a reduction of 5.5% in paper and cardboard consumption and of 12.1% in plastic consumption.

In Portugal the consumption of materials decreased 6.5% and in international activity the largest contributor was Greece (21.0%).

The production of waste is a consequence of the consumption of paper, issued and recovered cards, plastic, ink cartridges, toners and obsolete computer equipment. In this context, the responsibility of Millennium bcp is, in the first place, to reduce the consumption of resources and, subsequently, ensure the correct sending of the waste that is produced to an appropriate final destination.

Under the "Office Printing" project, Millennium bcp contracts out the entire management of printers, toners and ink cartridges. This process was transferred to a service provider which ensures the responsible and efficient management of these materials, as well as the suitable recovery of the waste.

### CONSUMPTION OF MATERIALS <sup>(1)</sup>



<sup>(1)</sup> Includes Portugal, Poland, Greece, Romania and Mozambique.  
<sup>(2)</sup> Includes Romania in 2010. Not includes Mozambique and Greece in 2010 and 2011.

### WASTE PRODUCED BY THE MILLENNIUM GROUP

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	Paper and cardboard			Plastic			Ink cartridges and toners		
	2011	2010	2009	2011	2010	2009	2011	2010	2009
Activity in Portugal	661.1	657.5	1,178.0	65.1	62.6	65.9	26.0	27.2	20.8
International activity <sup>(1)</sup>	703.2	274.4	666.0	14.9	15.0	1.6	3.8	1.0	1.2
<b>TOTAL</b>	<b>1,364.3</b>	<b>931.9</b>	<b>1,844.0</b>	<b>80.0</b>	<b>77.6</b>	<b>67.5</b>	<b>29.8</b>	<b>28.2</b>	<b>22.0</b>

<sup>(1)</sup> Poland, Romania, Greece and Mozambique.

In Portugal, within the responsible consumption of materials and treatment of waste:

- The objective of the Bank is to reduce paper consumption by 3% in 2012;
- All the paper purchased is certified in accordance with the requirements of the FSC (Forestry Stewardship Council), contributing to sustainability in the supply and availability of paper in the long term;
- The Bank tries to recover the obsolete cards from customers, which, in 2011, represented about 5% of all cards issued;
- For paper and plastics, are made unscheduled visits to the indicated companies for verification of the process of waste disposal and treatment.