Considering the characteristics of the financing and the nature of the respective lender, the Bank accounts for the TLTRO III operation under IFRS 9. The Bank considers that the operation constitutes variable rate financing, indexed to variable rates administratively fixed by the ECB. Specifically for the period between 24 June 2020, the date of disbursement of financing funds in progress at 31 December 2020 and 23 June 2021, the Bank considers that, with a high degree of probability, it will fulfil the conditions required for application to the financing an interest rate corresponding to the average Deposit Rate Facility in effect in the period minus $0.50 \%$, with a maximum of $-1 \%$. As a consequence, it recognizes in the financial statements, for the referred interest counting period, the rate of $-1 \%$. As at 31 December 2020, the balance Resources and other financing from Central Banks - Bank of Portugal includes a financing associated with this program in the amount of Euros 7,550,070,000.

## 30. Resources from customers and other loans

This balance is analysed as follows:

|  | (Thousands of euros) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2020 |  |  | 2019 |  |  |
|  | Non interest bearing | Interest bearing | Total | Non interest bearing | Interest bearing | Total |
| Deposits from customers |  |  |  |  |  |  |
| Repayable on demand | 26,099,958 | 382,188 | 26,482,146 | 21,860,155 | 425,247 | 22,285,402 |
| Term deposits | - | 9,208,859 | 9,208,859 | - | 9,529,571 | 9,529,571 |
| Saving accounts | - | 5,278,113 | 5,278,113 | - | 4,270,512 | 4,270,512 |
| Cheques and orders to pay | 351,152 | - | 351,152 | 346,394 | - | 346,394 |
| Other | - | 60,188 | 60,188 | - | 60,186 | 60,186 |
|  | 26,451,110 | 14,929,348 | 41,380,458 | 22,206,549 | 14,285,516 | 36,492,065 |

In the terms of the Law, the Deposit Guarantee Fund was established to guarantee the reimbursement of funds deposited in Credit Institutions. The criteria to calculate the annual contributions to the referred fund are defined in the Regulation No. 11/94 of the Bank of Portugal.

This balance is analysed by remaining period (maturity of the next renovation), as follows:

|  | (Thousands of euros) |  |
| :---: | :---: | :---: |
|  | 2020 | 2019 |
| Deposits repayable on demand | 26,482,146 | 22,285,402 |
| Term deposits and saving accounts |  |  |
| Up to 3 months | 7,038,144 | 6,645,037 |
| 3 to 6 months | 4,886,825 | 4,285,470 |
| 6 to 12 months | 2,525,849 | 2,762,628 |
| 1 to 5 years | 35,937 | 106,705 |
| Over 5 years | 217 | 243 |
|  | 14,486,972 | 13,800,083 |
| Cheques and orders to pay |  |  |
| Up to 3 months | 351,152 | 346,394 |
| Other |  |  |
| Up to 3 months | 188 | 186 |
| Over 5 years | 60,000 | 60,000 |
|  | 60,188 | 60,186 |
|  | 41,380,458 | 36,492,065 |

